



# ಕರ್ನಾಟಕ ರಾಜ್ಯಪತ್ರ

ಅಧಿಕೃತವಾಗಿ ಪ್ರಕಟಿಸಲಾದುದು

ಸಂಪುಟ ೧೫೬ Volume 156	ಬೆಂಗಳೂರು, ಶುಕ್ರವಾರ, ೨೯, ಅಕ್ಟೋಬರ್, ೨೦೨೧(ಕಾರ್ತಿಕ, ೦೭, ಶಕವರ್ಷ, ೧೯೪೩) BENGALURU, FRIDAY, 29, OCTOBER, 2021(KARTHIKA, 07, SHAKAVARSHA, 1943)	ಸಂಚಿಕೆ ೧೭೨ Issue 172
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ಭಾಗ ೨

ಸರ್ಕಾರದ ಆಯಾ ಇಲಾಖೆಗಳ ಮುಖ್ಯಸ್ಥರ ಮತ್ತು ಸ್ಥಳೀಯ ಪ್ರಾಧಿಕಾರಿಗಳಿಗೆ  
ಸಂಬಂಧಿಸಿದ ಅಧಿಸೂಚನೆಗಳು

## ಕರ್ನಾಟಕ ಸರ್ಕಾರ

ಸಂಖ್ಯೆ:ನಅಇ ೨೬೦ ಎಸ್‌ಎಫ್‌ಸಿ ೨೦೨೧

ಕರ್ನಾಟಕ ಸರ್ಕಾರ ಸಚಿವಾಲಯ,  
ವಿಕಾಸ ಸೌಧ,  
ಬೆಂಗಳೂರು, ದಿನಾಂಕ:12-10-2021

## ಅಧಿಸೂಚನೆ

**ವಿಷಯ:** ಭಾರತ ಸರ್ಕಾರದ ೧೫ನೇ ಹಣಕಾಸು ಆಯೋಗದ  
ವರದಿಯನ್ವಯ ನಗರ ಸ್ಥಳೀಯ ಸಂಸ್ಥೆಗಳ ೨೦೨೧-೨೨ನೇ ಸಾಲಿನ  
ಸೇವಾ ಮಟ್ಟದ ಮಾನದಂಡಗಳನ್ನು (Service Level  
Benchmarking) ನಿಗದಿಪಡಿಸುವ ಬಗ್ಗೆ.

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ಜಾಗತಿಕ ವ್ಯವಸ್ಥೆಯಲ್ಲಿ ಸರ್ಕಾರದ ಸಂಸ್ಥೆಗಳು ನೀಡುತ್ತಿರುವ ಸೇವೆಗಳಲ್ಲಿ ಗುಣಮಟ್ಟಗಳನ್ನು ಜಾರಿಗೆ ತರುವುದು ಹಾಗೂ ಈ ಗುಣಮಟ್ಟವನ್ನು ಸಾಧಿಸುವುದು ಪದ್ಧತಿಯಾಗಿರುತ್ತದೆ. ಅದರಂತೆ, ಭಾರತ ಸರ್ಕಾರದ ೧೫ನೇ ಹಣಕಾಸು ಆಯೋಗದ ವರದಿಯನ್ವಯ ರಾಜ್ಯ ಸರ್ಕಾರಗಳು ನಗರ ಸ್ಥಳೀಯ ಸಂಸ್ಥೆಗಳು ನೀಡುತ್ತಿರುವ ಎಲ್ಲಾ ಅಗತ್ಯ ಸೇವೆಗಳಲ್ಲಿ ಸೇವಾ ಗುಣಮಟ್ಟವನ್ನು ನಿಗದಿಪಡಿಸಿ, (Service Level Benchmarking) ವ್ಯವಸ್ಥೆಯಲ್ಲಿ ತರುವುದು ಕಡ್ಡಾಯವಾಗಿರುತ್ತದೆ.

ಆದ್ದರಿಂದ, ನಾಲ್ಕು ಪ್ರಮುಖ ಸೇವಾ ವಲಯಗಳಾದ 1) ನೀರು ಸರಬರಾಜು, 2) ಒಳಚರಂಡಿ, 3) ಮಳೆ ನೀರು ಚರಂಡಿ ಮತ್ತು 4) ಘನತ್ಯಾಜ್ಯ ನಿರ್ವಹಣೆ ಇವುಗಳಲ್ಲಿ 2020-21ರ ಅಂತ್ಯಕ್ಕೆ ಸಾಧಿಸಿರುವ ಹಾಗೂ ೨೦೨೧-೨೨ ನೇ ಸಾಲಿನ ಆರ್ಥಿಕ ವರ್ಷಾಂತ್ಯದಲ್ಲಿ ಸಾಧಿಸಲು ಉದ್ದೇಶಿಸಿರುವ ಸೇವಾ ಗುಣಮಟ್ಟವನ್ನು ಮಹಾನಗರಪಾಲಿಕೆಗಳು, ನಗರಸಭೆಗಳು, ಪುರಸಭೆಗಳು ಮತ್ತು ಪಟ್ಟಣ ಪಂಚಾಯ್ತಿಗಳು ಸ್ವತಃ ನಿಗದಿಪಡಿಸಿ, ಘೋಷಿಸಿರುವ ಸೇವಾ ಮಟ್ಟದ ಮಾನದಂಡಗಳನ್ನು ನಿರ್ದೇಶಕರು, ಪೌರಾಡಳಿತ ನಿರ್ದೇಶನಾಲಯ ರವರು ಸರ್ಕಾರಕ್ಕೆ ಸಲ್ಲಿಸಿರುತ್ತಾರೆ.

ಈ ಅಧಿಸೂಚನೆಯಲ್ಲಿ ನೀಡಿರುವ ಸೇವಾ ಗುಣಮಟ್ಟವು ಭಾರತ ಸರ್ಕಾರದ ನಗರಾಭಿವೃದ್ಧಿ ಮಂತ್ರಾಲಯವು ಪ್ರಕಟಿಸಿರುವ ಸೇವಾ ಮಟ್ಟದ ಬೆಂಚ್ ಮಾರ್ಕಿಂಗ್ ಕೈಪಿಡಿಯಲ್ಲಿನ ನಾಲ್ಕು ಸೇವಾ ವಲಯಗಳ ಸಂಬಂಧ ತಿಳಿಸಿರುವ ಸೂಚಕಗಳಿಗನುಸಾರ (Service Indicators) ಕನಿಷ್ಠ ಗುಣಮಟ್ಟದ ಸೇವೆ ನೀಡುವ ಬಗ್ಗೆ ಎಲ್ಲಾ ನಗರ ಸ್ಥಳೀಯ ಸಂಸ್ಥೆಗಳು ಸದರಿ ಸೇವಾಮಟ್ಟದ ಬೆಂಚ್ ಮಾರ್ಕಿಂಗ್‌ಗಳನ್ನು ಹಂತ ಹಂತವಾಗಿ ಆದಷ್ಟು ಶೀಘ್ರವಾಗಿ ಸಾಧಿಸಬೇಕಾಗಿರುತ್ತದೆ.

(೬೬೫೪)

ಆದ್ದರಿಂದ, ಕರ್ನಾಟಕ ಸರ್ಕಾರವು ರಾಜ್ಯದ ಎಲ್ಲಾ ಮಹಾನಗರಪಾಲಿಕೆಗಳು, ನಗರಸಭೆಗಳು, ಪುರಸಭೆಗಳು ಹಾಗೂ ಪಟ್ಟಣ ಪಂಚಾಯಿತಿಗಳು 1) ನೀರು ಸರಬರಾಜು, 2) ಒಳಚರಂಡಿ, 3) ಮಳೆ ನೀರು ಚರಂಡಿ ಮತ್ತು 4) ಘನತ್ಯಾಜ್ಯ ನಿರ್ವಹಣೆ ಇವುಗಳಲ್ಲಿ ೨೦೨೧-೨೨ ನೇ ಸಾಲಿನ ಆರ್ಥಿಕ ವರ್ಷಾಂತ್ಯದಲ್ಲಿ ಸಾಧಿಸಲು ಉದ್ದೇಶಿಸಿರುವ ಸೇವಾ ಗುಣಮಟ್ಟವನ್ನು (Service Level Benchmarking) ಅನುಬಂಧದಲ್ಲಿ ಅಧಿಸೂಚಿಸಿ ಘೋಷಿಸಿದೆ.

ಕರ್ನಾಟಕ ರಾಜ್ಯಪಾಲರ ಆಜ್ಞಾನುಸಾರ  
ಮತ್ತು ಅವರ ಹೆಸರಿನಲ್ಲಿ,

(ಎಸ್. ಮಹದೇವ)

ಸರ್ಕಾರದ ಅಧೀನ ಕಾರ್ಯದರ್ಶಿ,  
ನಗರಾಭಿವೃದ್ಧಿ ಇಲಾಖೆ

### GOVERNMENT OF KARNATAKA

NO.UDD 260 SFC 2021

Karnataka Government Secretariat  
Vikasa Soudha  
Bangalore, Dated: 12-10-2021.

#### NOTIFICATION

**Subject:** Fixing of Service Level Benchmarks for the major services being provided by the ULBs of Karnataka during the Financial Year 2021-22 as per the report of the 15<sup>th</sup> Finance Commission – reg.

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Implementing the standard in the services provided by the Government / Organizations in the global system and maintaining those standards is a procedure. Accordingly, conditions have been prescribed in the report of the 15<sup>th</sup> Finance Commission for the states to obtain General Performance Grants and it is compulsory to bring the quality in the system by fixing the service level benchmarks for all the essential services provided by the ULBs.

Therefore, the draft notification/declaration to be notified by the City Bruhat Bengaluru Mahanagara Palike, 10 City Corporations, City Municipal Councils, Town Municipal Councils and Town Panchayaths at the end of 2020-21 financial year, proposing benchmarks to be achieved at the end of the Financial Year 2021-22 The Director, Directorate of Municipal Administration have submitted to Government vide letters read above regarding four service groups viz., **1) water supply, 2) sanitation, 3) storm water drain and 4) Solid Waste Management** with respect to Corporations, City Municipal Councils, Town Municipal Councils and Town Panchayaths.

The quality of services given in this Notification has to be achieved stage by stage by all the ULBs as per the declaration of providing minimum quality of service as per the service indicators mentioned in respect of the four major divisions in the Service Level Benchmarking Manual published by the Ministry of Urban Development, Government of India.

The Service Level Benchmarking proposed to be achieved by all City Corporations, City Municipal Councils, Town Municipal Councils and Town Panchayaths of the Karnataka State during the Financial Year 2021-22 is declared/notified in the Annexure.

By order and in the name of  
the Governor of Karnataka

(S. Mahadeva)

Under Secretary to Government,  
Urban Development Department



**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
<b>TMC Bommasandra</b>	<b>Karnataka</b>	<b>S Manjunatha</b>	<b>Ward No 09, Bommasandra, Bangalore urban-560099</b>	<b>080-27834655</b>	<b>itstaff_ulb_bommasandra@yahoo.com</b>

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	92	75	80	0	0	26	25	2	2	75	80	95	100	30	40	45	50

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	80	82	48	50	0	0	0	0	0	0	85	90	0	0	0	0

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)	
	100	100	90	100	50	100	50	60	50	60	100	100	5	10	85	90	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC Bommasandra				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	65			66			0			0							

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Chandapura TMC	Karnataka	K N Ramesh	TOWN MUNICIPAL COUNCIL, CHANDAPURA Anekal (tg), Bangalore Urban District – 560 099	080 – 27832411	itstaff_ulb_chandapura@yahoo.com

Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	80	82	80	85	16	35	25	24	2	3	76	80	77	80	16	30	48	50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	72	75	73	75	0	0	0	0	0	0	0	0	76	80	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
			100	100	72	85	60	70	06	25	0	30	66	70	15	17	66	70
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Chief Officer TMC, Chandapura				
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
			44		50			3			2							

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Hebbagodi	Karnataka	D Channarayappa	City Municipal Council Hebbagodi, Gurukrupa Complex, Dr.B.R.Ambedkar Road, Hebbagodi-5600099.	Phone : 080-27833736	itstaff_ulb_hebbagodi@yahoo.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	62%	62%	70 lpcd	75 lpcd	30 %	31%	25%	24%	3 hrs	3 hrs	80%	80%	80%	80%	15%	17%	20%	25%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100%	33%	35%	33 %	34%	30%	30%	0%	0%	0%	0%	73%	80%	10%	10%	10%	10%



Solid Waste Management Indicators																	
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	55%	65%	80%	85%	50%	60%	25%	35%	25%	35%	80%	80%	15%	16%	50%	60%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Municipal Commissioner CMC, Hebbagodi				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	70%			70%			2%			2%							

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.				
TMC JIGANI	KARNA TAKA	K.G. Amaranath	Jigani TMC, Jigani, Anekal Taluk, Bangalore - 560105	080-29760400	itstaff_ulb_jigani@yahoo.com				
Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	80%	82%	80	80	0	0	30%	28%	1hr	2hr	70%	80%	90%	100%	25%	30%	50%	60%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	100%	100%	-	-	-	-	-	-	-	-	0	0	95%	100%	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
			95%	100%	58%	80%	22%	72%	42%	70%	2%	30%	90%	95%	0%	5%	10%	30%
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Sd/- Chief Officer TMC Jigani
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	70%	80%	0	0	

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Madanayakanahalli TMC	Karnataka	Hanumanthegowda H C	Madanayakanahalli TMC, Madanayakanahalli Village (post), Dasanapura hobli, Bangalore North Taluk Bangalore urban -562162	98454126 96	Itstaff_ulb_mnhalli@yahoo.com

#### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	92%	105%	110%	0	0	26	26	12	18	90%	95%	70%	80%	5	10	60%	90%

#### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
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Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	50	65	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			70%	100%	70%	100%	35%	65%	0	0	30%	70%	70%	80%	-	-	-	-
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Chief Officer Madanayakanahalli TMC				
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)									
			10%		25%		-		-									

### **15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
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Anekal TMC		Karnataka	N. Nisar ahamed				Anekal TMC						080-23830092		Itstaff_ulb_anekal@yahoo.co.in			
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	86%	87%	100%	107%	0	0	24	24	4 hr	4 hr	70%	72%	90%	92%	35	36%	40%	42%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	96	96	92	92	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	100 %	100 %	86%	87%	70%	95%	18	23	32%	34%	92%	94%	10	12	55	60
Storm Water Drainage Indicators																
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer Anekal TMC			
Benchmarks	100%						0									
	Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)									
	78%		79%		-		-									

### **15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State		Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code						Phone & Fax nos.		Email id.			
Attibele TMC	Karnataka		Manjunatha				Attibele TMC						080-27821501		Itstaff_ulb_attibele@yahoo.com			
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70%	75%	85%	90%	15	20	26	25	3	5	95	97	90%	95%	35	40%	80%	85%

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100%	100%	86%	100%	80%	100%	15	20	0%	0%	78%	80%	0	3	0	30
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding					Chief Officer Attibele TMC					
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)			Current (2020-21)		Targets (2021-22)								
			85%		90%			0		0								

[illegible]



Solid Waste Management Indicators																	
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100	100	97	100	84	100	25	50	20	50	80	80	20	25	90	90	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Sd/-  Municipal Commissioner CMC Hosakote.				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	60			70			0			0							

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code		Phone & Fax nos.		Email id.		
Devanahalli	Karnataka	A H Nagaraju	Near Junior college, Devanahalli Town,Bangalore-562110		Ph:080-27682211		Itstaff_ulb_devanahalli@yahoo.co.in		
Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water .supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benchmark ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75%	75%	60%	65%	0	0	23%	20%	0.45	1	86%	88%	80%	80%	36%	41%	78%	83%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmark ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	97%	100%	-	-	--	--	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100%	100%	96%	98%	64%	85%	50%	55%	35%	50%	80%	80%	8%	10%	85%	90%
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Sd/- Chief Officer TMC Devanahalli
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	90%	93%	0	0	

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Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Vijayapura	Karnataka	A B Pradeep Kumar	Town Municipal Council , Vijayapura, Devanahalli Tq, Bangalore Rural Dist.- 562135	Ph – 080-27668221 Fax – 080-27666100	Itstaff_ulb_vijayapura@yahoo. co.in

#### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75%	80%	60	70	0	0	30%	28%	1.5	2.0	100%	100%	80%	80%	25%	30%	54%	60%

#### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
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Benchmark marks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95%	100%	40%	50%	50%	70%	0	0	0	0	0	0	80%	80%	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			23%	100%	80%	85%	13%	50%	30%	35%	20%	25%	80%	80%	7%	10%	15%	20%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Sd/-  Chief Officer Tmc, Vijayapura				
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)			Current (2020-21)		Targets (2021-22)								
			35%		40%			0		0								

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
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Doddaballa pur CMC		Karnata ka		Ramesh S Sunagar				CMC, Thimmanakunte, Near KSRTC , Bus Stand Doddaballapur				080-27622031		Itstaff_ulb_doddaballapur@ya hoo.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020- 21)	Targets (2021-22)	Curre nt (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)
	90	92	75	80	90	92	27	26	1hr	1 1/4hr	90	92	95	97	55	58	55	65
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020- 21)	Targets (2021-22)	Curre nt (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)
	99	100	65	68	65	70	80	100	75	85	10	20	80	80	20	22	25	45
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	

Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Curre nt (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)
	100	100	85	95	83	100	50	70	60	80	80	80	05	8	72	75
Storm Water Drainage Indicators																
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Sd/- Municipal Commissioner CMC , Doddaballapur			
Benchmarks	100%						0									
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)						
	60			70			0			0						

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Nelamangala CMC	Karnataka	Manjunath Swamy L	City Municipal Council Near KSRTC Bus Stand, Nelamangala	080-27722735	<a href="mailto:itstaffnelamangala@gmail.com">itstaffnelamangala@gmail.com</a>

<b>Water Supply Indicators</b>																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75%	77%	101	103	10%	11%	24%	23%	4 hrs	4.5hrs	90%	92%	80%	80%	30%	40%	80%	82%

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	No UGD in Nelamangala City															
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100%	100%	98%	99%	80%	100%	72%	74%	65%	68%	80%	80%	20%	22%	78%	80%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding					Sd/-  Municipal Commissioner City Municipal Council,Nelamangala					
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)									
			75%		78%		0		0									

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Ramanagara	Karnat aka	Nandakumar B	Old B.M Road, Ramanagara-562159	080-27271286	itstaff_ulb_ramanagaram@ yahoo.co.in

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benc hma rks	100%		135 lpcd		100%		20%		24 hours(once in 4days)		100%		80%		100%		90%	
1.20	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	80%	85%	90	100	20%	25%	30%	28%	1.10	1.20	100%	100%	86%	88%	72%	75%	78%	80%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hma rks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	99%	100%	75%	90%	75%	80%	100%	100%	100%	100%	5%	5%	70%	80%	10%	20%	10%	15%

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	90%	95%	70%	75%	40%	43%	40%	50%	100%	100%	20	22	90%	90%

## Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Municipal Commissioner Ramanagara CMC
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	55%	65%	0	0	

<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>Channapatna</b>	<b>Karnataka</b>	<b>SHIVANANKARIGOWDA</b>	<b>NEAR D.T.RAMU CIRCLE CHANNAPATNA 562160</b>	<b>080-27251235</b>	<b>itstaff_ulb_channapatna@yahoo.co.in</b>

## Water Supply Indicators

[illegible]

	90%	92%	95	95	0	0	25%	23%	1.5 Hour s	1.6 Hours	100 %	100%	90%	95%	65%	70%	75%	80%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	93%	96%	Works are in Progress															
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
			84%	95%	85%	90%	38%	60%	28%	35%	50%	60%	90%	95%	18%	20%	72%	80%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Municipal Commissioner Channapatna CMC				
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
			71%		75%			1			0							

Name of the city/ULB		State	Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.			
Kanakapura CMC		Karnataka	Raghavendra T V (In charge)				Near Taluk Office, BM Road, Kanakapura				0802-7522428				chiefofficerkanakapura@gmail.com			
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	92%	92%	107	107	10%	11%	25%	24%	1 hr	2 hr	93%	95%	97%	100%	60%	65%	70%	90%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	88%	95%	85%	90%	85	90%	75%	80%	19%	20%	79%	80%	85%	95%	40%	50%
Solid Waste Management Indicators																		



	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100%	100%	85%	92%	70%	80%	20%	30%	25%	50%	80%	80%	15%	18%	50%	55%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Municipal Commissioner Kanakapura CMC				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	87%			91%			1			1							

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
<b>TMC Magadi ULB</b>	Karnataka	<b>Mahesh M N</b>	<b>Town Municipal Council, Magadi 562120, Ramanagara District</b>	<b>080-27746748</b>	<a href="mailto:itstaff1_ulb_magadi@yahoo.in">itstaff1_ulb_magadi@yahoo.in</a> <a href="mailto:cotmcmagadi@gmail.com">cotmcmagadi@gmail.com</a>

<b>Water Supply Indicators</b>									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
<b>Benchmarks</b>	<b>100%</b>	<b>135 lpcd</b>	<b>100%</b>	<b>20%</b>	<b>24 hours</b>	<b>100%</b>	<b>80%</b>	<b>100%</b>	<b>90%</b>



	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	89%	91%	108%	110%	98%	98%	32%	29%	10	12	100%	100%	84%	90%	45%	52%	60%	90%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	90%	90%	94%	95%	93%	93%	100%	100%	88%	89%	20%	25%	80%	85%	45%	50%	45%	60%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
			98%	99%	96%	97%	78%	85%	55%	65%	75%	78%	89%	92%	15%	18%	86%	88%
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC, Magadi
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	79%	81%	0	0	

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
<b>Bidadi TMC</b>	Karnataka	<b>Sri.Ramesha R</b>	<b>TMC Bidadi and 562109</b>	<b>080-27282572</b>	<a href="mailto:itstaff_ulb_bidadi@yahoo.co.in"><b>itstaff_ulb_bidadi@yahoo.co.in</b></a>

## Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	81%	90%	75	75	0	0	28%	28%	1hr	1hr	100%	100%	90%	90%	35%	40%	85%	86%

## Sewage Management (Sewerage and Sanitation)

[illegible]

	(2020-21)	(2021-22)	(2020-21)	(2021-22)	(2020-21)	(2021-22)	(2020-21)	(2021-22)	(2020-21)	(2021-22)	(2020-21)	(2021-22)	(2020-21)	(2021-22)	(2020-21)	(2021-22)	(2020-21)	s (2021-22)
	100%	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
			99%	100%	93%	95%	15%	75%	20%	25%	32%	35%	94%	95%	10%	12%	77%	80%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer Bidadi TMC			
Benchmarks			100%						0									
			Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)						
			45%			48%			8			7						

Project Director,  
DUDC, Ramanagara district.

Name of the city/UL B		State	Name of the Commissioner				Postal address with PIN code				Phone & Fax nos.		Email id.					
TUMAKURU		KARNATAKA	RENUKA				CITY CORPORATION, TOWN HALL, GANDHINAGAR, TUMAKURU				9449872601		Itstaff_ulb_tumkur@yahoo.com					
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	91	92	116	118	70%	100%	30%	28%	6	24	95%	100%	70%	80%	75%	85%	75%	90%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	48	80	48	80	100	100	100	100	90	95	5	10	75	80	0	10	40	60

Solid Waste Management Indicators																	
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100	100	99	100	30	100	70	75	95	96	70	75	20	25	80	90	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Commissioner, City Corporation, Tumakuru.				
Benchmarks	100%						0										
	Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)										
	30		50		15		8										

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Tiptur CMC	Karnataka	Umakanth	B H Road, CMC Tiptur Pin code - 572201	08134-250785	itstaff_ulb_tiptur@yahoo.co.in

Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	80	85	95	100	0	35	38	32	1.5	2	80	85	78	85	34	38	60	65
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	95	100	65	90	93	98	50	80	90	95	12	18	78	80	40	45	80	85
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
			100	100	91	95	60	80	18	25	18	25	74	80	8	15	78	80
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Municipal Commissioner			
Benchmarks			100%						0									

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	CMC Tiptur
	74	78	0	0	

## 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>SIRA CMC</b>	<b>Karnataka</b>	<b>C R PARAMESHWARAPPA</b>	<b>Main Road, Sira-572137</b>	<b>08135-277324</b>	<b>itstaff_ulb_sira@yahoo.com</b>

[illegible]

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75%	80%	90	95	0%	10%	24	23.50	1hr50	2hr	100%	100%	94%	98%	35	60%	30%	55%

## Sewage Management (Sewerage and Sanitation)

[illegible]

	100 %	100%	-	-	-	-	-	-	-	-	-	80	80	-	-	-	-	
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)		
	100	100	95%	98%	65%	100 %	58%	70%	58%	65%	90%	95%	12%	14%	72%	75%		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Municipal Commissioner CMC , SIRA					
Benchmarks	100%						0											
	Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)											
	78%		85%		01		0											

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Turuvekere	Karnataka	Manjuladevi	Banasandra Road Turuvekere – 572227	287328	<a href="mailto:itstaff_ulb_turuvekere@yahoo.in">itstaff_ulb_turuvekere@yahoo.in</a>

<b>Water Supply Indicators</b>
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	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80	85	115	120	0	0	23	22	1.3	1.45	80	90	80	80	35	40	75	90
<b>Sewage Management (Sewerage and Sanitation)</b>																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80	85	-	-	-	-	-	-	-	-	-	-	-	-	--	-	-	-
<b>Solid Waste Management Indicators</b>																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	85	15	70	100	10	50	10	80	80	80	2	5	40	50		

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer Town Panchayath, Turuvekere
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	90	95	1	0	

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Koratager e	Karnata ka	Lakshman Kumar D	572129	08138 232129	itstaff_ulb_koratagere@yahoo .co.in

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	88%	90%	120	125	25%	25%	20%	20%	2hr	2.30hr	100%	100%	85%	85%	45%	50%	70%	76%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	91%	95%	-	-	-	-	-	-	-	-	-	-	70	80%	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100%	100%	95%	97%	100%	100%	5%	10%	0%	0%	90%	100%	5%	6%	85%	86%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Chief Officer Town Panchayath, Koratagere				
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)		Current (2020-21)			Targets (2021-22)								
			98%		98%		0			0								

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Town Panchayath Gubbi	KARNATAK A	Yogesh BS	Chief Officer Town Panchayath Gubbi, Tumkur Dist. 572216	Off: 08131-222248	Email: <a href="mailto:itstaff_ulb_gubbi@yahoo.in">itstaff_ulb_gubbi@yahoo.in</a>

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	93%	90	100	0%	0%	21%	20%	1.30	1.45	90%	95%	92%	95%	57%	62%	76%	83%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	99%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	80%	80%	0%	0%	0%	0%

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100%	100%	97%	100%	70%	100%	40%	40%	10%	10%	18%	85%	0%	0%	80%	85%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer Town Panchayath Gubbi				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	95%			98%			0			0							

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Town Panchayath Huliyaar	KARNATAKA	MANJUNATHA L V	GANDHIPETE ROAD HULIYAR PIN:-572218	08133-256056	itstaff_ulb_huliyarpp@yahoo.com

<b>Water Supply Indicators</b>									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Bench marks	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targe ts (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	60%	63%	80	85	0%	20%	30%	27 %	50mi n	1 hr	85%	100%	80%	90%	35%	40%	50%	75%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targe ts (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	85%	96%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targe ts (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
			60%	100 %	50%	65%	60%	100 %	10%	45%	10%	50%	60%	80%	8%	15%	25%	30%
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer Town Panchayath Huliya
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	80%	90%	0	0	

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC PAVAGADA	KARNATAKA	ARCHANABC	CHIEF OFFICER TMC PAVAGADA TUMKUR Dist 561202	OIT:08136-244569 Mob:9886970217	<a href="mailto:itstaff_ulb_pavagada15@yahoo.in">itstaff_ulb_pavagada15@yahoo.in</a>

#### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	65	70	63	73	0	0	30	28	0.45	1	66	70	100	100	28	35	55	60

#### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
Benchmarks	100%	100%	100%	100%	100%	20%	80%	100%	90%



	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)								
	100	100	-	-	-	-	-	-		-	-	-	70	80	-	-	-	-								
Solid Waste Management Indicators																										
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges											
	Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%									
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)								
	100	100	95	100	95	100	35	50	0	10	100	100	10	12	45	55										
Storm Water Drainage Indicators																										
	Coverage of storm water drainage network							Incidence of water logging/ flooding							Chief Officer TMC, Pavagada											
	Benchmarks							100%												0						
	Current (2020-21)				Targets (2021-22)			Current (2020-21)				Targets (2021-22)														
	80				90			0				0														

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC KUNIGAL	Karnataka	Ravi Kumar K P	TMC KUNIGAL, B.M.ROAD - 572130	08132-220091	itstaff_ulb_kunigal@yhoo.co.in
<b>Water Supply Indicators</b>					



	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	88	90	120	125	26	50	30	27	4	6	100	100	75	80	40	45	80	90
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	-	-	-	-	-	-	-	-	-	-	70	80	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	95	100	60	100	50	80	10	100	70	80	10	11	40	60		

**Storm Water Drainage Indicators**

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC, Kunigal
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	90	95	0	0	

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC, Chikkanayakanahalli	Karnataka	Srinivasa. S	Opp Vijaya Bank, Near Nehru Circle, B H Road, Chikkanayakanahalli, Tumkur Dist. Karnataka - 572214.	08133-267223	itstaff_ulb_chikkanayakanahalli@yahoo.co.in

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	65%	75%	75	85	0	10%	30%	25%	3	5	70%	80%	15%	10%	60%	70%	60%	70%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
Benchmark	100%	100%	100%	100%	100%	20%	80%	100%	90%

ks																			
50	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targe ts (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)	
	95%	100%	0%	50%	0%	65%	0%	50%	0%	35%	0%	10%	60	80	0%	20%	0%	50%	
Solid Waste Management Indicators																			
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%		
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targe ts (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)	
			100%	100%	85%	100%	100%	100%	60%	75%	0%	30%	80%	80%	10%	12%	65%	70%	
Storm Water Drainage Indicators																			
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Chief Officer CN Halli TMC					
Benchmarks			100%					0											
			Current (2020-21)		Targets (2021-22)			Current (2020-21)		Targets (2021-22)									
			70		85			0		0									

### **15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC MADHUGIRI	Karnataka	AMARANARAYANA	Town Hall road 572132	9900741871	itstaff_ulb_madhugiri@yahoo.co.in

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targe ts (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	62	74	70	72	8	10	20	20	1H	1.25H	80	85	76	81	31	34	87	90
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targe ts (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	100	100	5	60	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targe ts (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)

	100	100	100	100	98	99	83	85	83	85	90	95	15	18	75	80
Storm Water Drainage Indicators																
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC, Madhugiri			
Benchmarks	100%						0									
	Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)									
	48		50		6		3									

### **15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
<b>TMC Bangarpet</b>	<b>Karnataka</b>	<b>V Sridhar</b>	<b>Chief Officer Town Municipal Council Bangarpet-563114</b>	<b>08153253222</b>	<b>Itstaff_ulb_bangarpet@yahoo.co.in</b>

#### **Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	50	60	60	67	0	0	29	27	5	6	90	95	86	90	25	28	60	62

#### **Sewage Management (Sewerage and Sanitation)**







	100 %	100%	18%	45%	-	-	-	-	-	-	-	-	80%	80%	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)		
	100%	100 %	78%	85%	55%	75%	60%	65%	40%	50%	85%	87%	10%	12%	70%	72%		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Sd/-  Municipal Commissioner CMC					
Benchmarks	100%						0											
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)								
	95%			97%			0			0								

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Malur	Karnataka	Nazeer Ahemed	TMC Malur, Pin:563130	08151-232238	<a href="mailto:Itstaff_ulb_malur@yahoo.co.in">Itstaff_ulb_malur@yahoo.co.in</a>
<b>Water Supply Indicators</b>					



	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95%	96%	70%	80%	92%	93%	20%	20%	4hrs	6Hrs	100%	100%	80%	83%	38%	42%	55%	75%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85%	95%	86%	90%	85%	90%	85%	90%	86%	87%	20%	20%	68%	72%	20%	25%	40%	43%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100%	100%	90%	92%	40%	80%	80%	82%	0%	50%	80%	82%	15%	18%	85%	90%

Storm Water Drainage Indicators						Chief Officer TMC Malur
	Coverage of storm water drainage network		Incidence of water logging/ flooding			
Benchmarks	100%		0			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)		
	82	85	0	0		

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Mulabagilu	Karnataka	Sri G Srinivasamurthy	NEAR GOVERNMENT HOSPITAL M.C. ROAD MULBAGILU-563131	08159-242044	Itsftaff_ulb_mulabagal@yahoo.co.in

#### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70	75	75	80	0	10	28	26	1	2	100	100	100	100	40	45	70	75

#### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
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Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)		
	100	100	53	57	53	57	100	100	100	100	20	20	60	70	0	0	0	0		
Solid Waste Management Indicators																				
Household level coverage of solid waste management services			Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%			
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)		
			100	100	88	100	40	80	26	40	0	20	100	100	4	8	60	80		
Storm Water Drainage Indicators																				
			Coverage of storm water drainage network					Incidence of water logging/ flooding					Chief Officer TMC Mulabagilu							
Benchmarks			100%					0												
			Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)		Current (2020-21)								Targets (2021-22)	
			92		95		0		0											

### **15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Kolar CMC	Karnataka	Srikanth R	Municipal Commissioner, City Municipal Council, Kolar-563101	08152-220346	cmckolar@gmail.com

[illegible]

	100	100	60	100	60	75	6	25	0	5	80	80	12	15	55	60
Storm Water Drainage Indicators																
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Sd/-  Municipal Commissioner CMC Kolar			
Benchmarks	100%						0									
	Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)									
	80		85		6		4									

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
<b>TMC Srinivasapura</b>	<b>Karnataka</b>	<b>Sekhar D</b>	<b>M.G.Road , Srinivasapura.</b>	<b>8977038596 08157-245160</b>	<b><a href="mailto:tmcsrinivasapura@gmail.com">tmcsrinivasapura@gmail.com</a> itstaff_ulb_srinivasapura@yahoo.co.in</b>

#### **Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	55%	65%	70%	80%	0	35%	25%	24%	4	4	95%	100%	85%	95%	45%	47%	75%	85%

#### **Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer	Extent of cost recovery in sewage	Efficiency in collection of sewage charges
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							capacity						complaints		management			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95%	100%	40%	42%	78%	88%	83%	86%	75%	95%	20%	25%	85%	95%	20%	22%	38%	65%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressed of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100%	100%	89%	92%	46%	67%	38%	55%	35%	55%	80%	95%	17%	20%	58%	88%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Chief Officer TMC, SRINIVASAPURA.				
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
			100		100			0			0							

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
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TMC BAGEP ALLI		Karnata ka	PANKAJA V				21 <sup>st</sup> Ward, DVG Road, Bagepalli				08150-282221		itstaff_ulb_bagepalli@yahoo.c om					
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)
	70%	75%	85	95	10%	15%	35%	30%	2 H	2.30h	80%	85%	58%	65%	45%	50%	30%	40%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)
	95%	100%	0	10%	0	10%	0	0	0	0	0	0	10	30	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	100 %	100 %	90%	100 %	57%	91%	15%	60%	45%	80%	67%	75%	12%	14%	64%	70%
Storm Water Drainage Indicators																
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC, Bagepalli.			
Benchmarks	100%						0									
	Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)									
	75%		80%		0		0									

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB		State	Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.			
CMC Chikkaballapur		Karnataka	LOHITH.D				Bhuvaneshwari Circle, K T Road, Chikkaballapur-562101				08156- 275557				itstaff_ulb_chickballapur@yahoo.co.in			
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	98%	99%	120	130	0	70	30%	27%	2	2.5	95	100	95	100	45	48	50	55



Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	85%	90%	85%	90%	95%	97%	95%	97%	2%	10%	80%	85%	0%	5%	30%	50%
Solid Waste Management Indicators																		
Household level coverage of solid waste management services			Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100%	100%	95%	98%	100%	100%	35%	50%	40%	60%	80%	80%	25%	28%	65%	75%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding										
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)		Municipal Commissioner CMC,Chikkaballapur							
			70%		80%		0		0									

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Chintamani	KARNATAKA	Mr.Chetan S Kolavi	City Municipal Council, Chintamani-563125	08154-252056 & 08154-240014	<a href="mailto:Itstaff_ulb_chintamanicity@yahoo.in">Itstaff ulb chintamanicity@yahoo.in</a>

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60%	65%	60	70	0	5	30%	27%	1.5	1.75	90	100	95%	100%	32%	35%	80%	82%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	93%	95%	85%	90%	55%	60%	50%	60%	10%	15%	80%	90%	20%	25%	55%	60%

**Solid Waste Management Indicators**

	Household level coverage of solid waste management		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
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	services								waste								
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100 %	100 %	95%	100%	100%	100%	60%	70%	35%	50%	80%	90%	15%	18%	25%	40%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Municipal Commissioner CMC Chintamani				
Benchmarks	100%						0										
	Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)										
	90%		95%		0		0										

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>CMC GOURIBI DANUR</b>	<b>Karnataka</b>	<b>SATHYANARAYANA V</b>	<b>NEAR KSRTC BUS STAND GAURIBIDANUR</b>	<b>08155-285520</b>	<b>Itstaff_ulb_Gouribidanur@yahoo.co.in</b>

## Water Supply Indicators

[illegible]

																		22)
	70	75	55	55	0	5	30	27	3	4	100	100	60	70	40	45	40	50
<b>Sewage Management (Sewerage and Sanitation)</b>																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>95%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2021-22)	Targets (2021-22)	Current (2021-22)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	0	0	0	0	0	0	0	0	20	20	80	85	0	0	-	-
<b>Solid Waste Management Indicators</b>																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
<b>Benchmarks</b>			<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100	100	100	100	80	100	80	89%	50	60	85	90	20	25	75	80
<b>Storm Water Drainage Indicators</b>																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Commissioner/Municipal Commissioner/Chief Officer CC/CMC/TMCs/TP			
<b>Benchmarks</b>			<b>100%</b>						<b>0</b>									
			Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)						
			75			80			0			0						

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP GUDIBANDE	Karnataka	RAJSHEKAR S	PG Main Road, 3rd Ward, Gudibande, Gudibande Taluk, Chikkaballapur Dist, Karnataka - 561 209.	9008224773	itstaff_ulb_gudibande@yahoo.com

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70%	75%	85.00	88.00	0	5	28%	26%	3.0	3.50	100	100	50	55	55	60	60	70

[illegible]

Solid Waste Management Indicators																	
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100 %	100 %	87%	90%	80%	90%	15%	18%	45%	48%	67%	75%	12%	15%	64%	65%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding										
Benchmarks	100%						0										
Project Director, DUDC Chikkaballapur.	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)			Chief Officer TP,Gudibande.				
	65%			80%			0			0							

### **15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format.**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer		Postal address with PIN code		Phone & Fax nos.		Email id.	
CMC SIDLAGH ATTA	KARNAT AKA	SRINIVAS		City Municipal Council Sidlaghatta, Ashoka Road, Sidlaghatta-562105		08158-254405		<a href="mailto:Itstaff_ulb_sidlaghatta@yahoo.co.in">Itstaff_ulb_sidlaghatta@yahoo.co.in</a>	
Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges



Benchmark ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)		
	50	55	60	70	0	30	45	35	3	3	90	95	95	100	45	50	85	90		
Sewage Management (Sewerage and Sanitation)																				
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmark ks	100%		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)		
	95	100	75	80	80	85	90	95	90	85	30	35	95	100	25	30	40	45		
Solid Waste Management Indicators																				
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%			
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)		
			100	100	95	100	60	100	30	35	25	30	85	90	15	20	35	40		
Storm Water Drainage Indicators																				
			Coverage of storm water drainage network					Incidence of water logging/ flooding					Municipal Commissioner  City Municipal Council,Shidlaghatta.							
Benchmarks			100%					0												
			Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)		Current (2020-21)								Targets (2021-22)	
			90		95		0		0											

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the ULB	State	Name of the Municipal Commissioner	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Chitradurga	Karnataka	J T HANUMANTHARAJU	Ambedkar Circle B D Road Chitradurga - 577501	08194 222401	itstaff_ulb_chitradurga@yahoo.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	92	94	120	125	20	30	25	24	5	6	93	94	95	96	20	22	60	65

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	98	99	82	90	60	70	50	75	100	100	15	20	80	80	0	10	10	20

**Solid Waste Management Indicators**



	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)	
	100	100	92	93	70	90	30	40	35	60	95	98	10	12	50	60	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Sd/-  Municipal Commissioner CMC Chitradurga				
Benchmarks	100%						0										
	Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)										
	58		65		3		2										

### **15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Hiriyur CMC	Karnat aka	T Leelavathi	City Municipal Council Main Road Gandhi Circle Hiriyur - 577598	08193-260220 08193-263220	tmchiriyur@yahoo.co.in

<b>Water Supply Indicators</b>									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80	91	85	90	25%	35%	21%	20%	4hrs	5hrs	100%	100%	80%	80%	55%	60%	90	95
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80%	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100%	100%	95%	100%	70%	90%	70%	75%	75%	80%	80%	85%	15%	18%	30%	35%
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Municipal Commissioner CMC Hiriyr
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	90%	95%	2	1	

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Challakere	KARNATAKA	Palaiah P	Beside BMGHS School, Chitradurga main road, Challakere - 577522	08195-250958	tmcchallakere@yahoo.in

#### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	92%	125	130	0%	20%	20%	20%	2 Hrs	3 Hrs	90%	100%	80%	80%	16%	25%	50%	60%

#### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
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Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	96%	97%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Solid Waste Management Indicators																		
Household level coverage of solid waste management services			Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
			90%	100%	93%	100%	0%	30%	2%	30%	2%	40%	80%	80%	5%	8%	55%	60%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Municipal Commissioner CMC Challakere				
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)									
			80%		85%		1		1									

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
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Hosadurga TMC	Karnataka	D Umesh TMC Hosadurga				2 <sup>nd</sup> Road Near Ganapathi Temple, Hosadurga Town,Chitradurga District PIN-577527				08199-230221 (ph)				tmchosdurga@yahoo.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	41%	60%	106	125	0	0	21%	20%	2Hrs	3Hrs	100%	100%	90%	100%	45%	50%	75%	80%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	15%	30%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste		Efficiency of collection of municipal solid		Extent of segregation of municipal solid		Extent of municipal solid waste recovered		Extent of scientific disposal of		Efficiency in redressal of customer		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	

## 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

## Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-	Targets (2021-22)	Current (2020-	Targets (2021-	Current (2020-	Targets (2021-	Current (2020-	Targets (2021-	Current (2020-	Targets (2021-	Current (2020-	Targets (2021-	Current (2020-	Targets (2021-22)	Current (2020-	Targets (2021-	Current (2020-	Targets (2021-

	21)		21)	22)	21)	22)	21)	22)	21)	22)	21)	22)	21)		21)	22)	21)	22)
	80	92	90	100	0	5	20	20	1	1.50	90	95	70	75	45	52	90	95
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	95	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100	100	92	95	70	90	60	65	30	35	60	65	8	10	65	70
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Chief Officer Town Panchayath Molakalmuru – 577 535				
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
			80		85			0			0							

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Holalkere TP	Karnataka	A Vaseem	Chief Officer, Town Panchayath Holalkere, Chitradurga District - 577526	08191-275151 / 275102	tpholalkere@yahoo.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	78%	80%	106	110	0	10%	21%	20%	2	2	90	90	80	80	28%	35%	20	50%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	99%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

**Solid Waste Management Indicators**



	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100%	100%	94%	96%	30%	80%	30%	70%	59%	75%	80%	80%	7%	10%	65%	70%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer Town Panchayath Holalkere				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	71%			75%			0			0							

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Nayakanahatti TP	Karnataka	N.T.KODI BHEEMARAYA, Chief Officer, Town Panchayath, Nayakanahatti	Town Panchayath Nayakanahatti, Chitradurga District PIN – 577536	08190-207095 (Ph)	tpnayakanahatti@yahoo.com

<b>Water Supply Indicators</b>									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Bench marks	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	65%	75%	75%	80%	26%	25%	30%	28%	2 Hrs	2Hrs	100 %	100%	80%	83%	25%	35%	65%	70%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	89%	95%	0	15	0	20	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			36%	82%	90%	91%	36%	88%	10%	22%	20%	30%	82%	90%	5%	10%	50%	55%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding							Chief Officer Town Panchayath, Nayakanahatti			
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)			Current (2020-21)		Targets (2021-22)								
			30%		37%			3		0								

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the ULB	State	Name of the Municipal Commissioner	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Chitradurga	Karnataka	J T HANUMANTHARAJU	Ambedkar Circle B D Road Chitradurga - 577501	08194 222401	itstaff_ulb_chitradurga@yahoo.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	92	94	120	125	20	30	25	24	5	6	93	94	95	96	20	22	60	65

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	98	99	82	90	60	70	50	75	100	100	15	20	80	80	0	10	10	20

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100	100	92	93	70	90	30	40	35	60	95	98	10	12	50	60	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Sd/-  Municipal Commissioner CMC Chitradurga				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	58			65			3			2							

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.				
Hiriyur CMC	Karnat aka	T Leelavathi	City Municipal Council Main Road Gandhi Circle Hiriyur - 577598	08193-260220 08193-263220	tmchiriyur@yahoo.co.in				
Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benc hmar ks	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	80	91	85	90	25%	35%	21%	20%	4hrs	5hrs	100%	100%	80%	80%	55%	60%	90	95
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	80%	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
			100%	100%	95%	100%	70%	90%	70%	75%	75%	80%	80%	85%	15%	18%	30%	35%
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Municipal Commissioner CMC Hiriyur
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	90%	95%	2	1	

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Challakere	KARNATAKA	Palaiah P	Beside BMGHS School, Chitradurga main road, Challakere - 577522	08195-250958	tmcchallakere@yahoo.in

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	92%	125	130	0%	20%	20%	20%	2 Hrs	3 Hrs	90%	100%	80%	80%	16%	25%	50%	60%

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	

Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	96%	97%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Solid Waste Management Indicators																		
Household level coverage of solid waste management services			Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
			90%	100%	93%	100%	0%	30%	2%	30%	2%	40%	80%	80%	5%	8%	55%	60%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Municipal Commissioner CMC Challakere				
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)			Current (2020-21)		Targets (2021-22)								
			80%		85%			1		1								

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
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Hosadur ga TMC		Karnata ka	D Umesh TMC Hosadurga				2 <sup>nd</sup> Road Near Ganapathi Temple, Hosadurga Town,Chitradurga District PIN-577527				08199-230221 (ph)			tmchosdurga@yahoo.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)
	41%	60%	106	125	0	0	21%	20%	2Hrs	3Hrs	100 %	100%	90%	100%	45%	50%	75%	80%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)
	100 %	100%	15%	30%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste	Efficiency of collection of municipal solid	Extent of segregation of municipal solid	Extent of municipal solid waste recovered	Extent of scientific disposal of	Efficiency in redressal of customer	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges								



	management services		waste		waste				municipal solid waste		complaints						
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)	
	100 %	100 %	95%	100 %	100 %	100 %	50%	60%	80%	100%	80%	80%	15%	18%	40%	50%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Sd/-  Chief Officer TMC Hosadurga				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	95%			100%			0			0							

## 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>TP MOLAKAL MURU</b>	<b>Karnata ka</b>	<b>P BASANNA , CHIEF OFFICER , TOWN RANGHAYATH</b>	<b>H R ROAD MOLAKALMURU</b>	<b>08198-229074 , 9845495588</b>	<b>tpmolakalmuru@yahoo.in</b>

## Water Supply Indicators

	<b>Coverage of water supply Connections</b>		<b>Per capita supply of water</b>		<b>Extent of metering of water connections</b>		<b>Extent of non revenue water</b>		<b>Continuity of water supply</b>		<b>Quality of water supplied</b>		<b>Efficiency in redressal of customer complaints</b>		<b>Cost recovery in water supply services</b>		<b>Efficiency in collection of water supply-related charges</b>	
<b>Benchmar ks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021-22)	Current (2020-21)	Targets (2021- 22)

	80	92	90	100	0	5	20	20	1	1.50	90	95	70	75	45	52	90	95
<b>Sewage Management (Sewerage and Sanitation)</b>																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	95	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Solid Waste Management Indicators</b>																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
<b>Benchmarks</b>			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100	100	92	95	70	90	60	65	30	35	60	65	8	10	65	70
<b>Storm Water Drainage Indicators</b>																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						<div>Chief Officer</div> <div>Town Panchayath</div> <div>Molakalmuru – 577 535</div>				
<b>Benchmarks</b>			100%					0										
			Current (2020-21)		Targets (2021-22)			Current (2020-21)		Targets (2021-22)								
			80		85			0		0								

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Holalkere TP	Karnataka	A Vaseem	Chief Officer, Town Panchayath Holalkere, Chitradurga District - 577526	08191-275151 / 275102	tpholalkere@yahoo.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	78%	80%	106	110	0	10%	21%	20%	2	2	90	90	80	80	28%	35%	20	50%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	99%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100 %	100 %	94%	96%	30%	80%	30%	70%	59%	75%	80%	80%	7%	10%	65%	70%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer Town Panchayath Holalkere				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	71%			75%			0			0							

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Nayakana hatti TP	Karnataka	N.T.KODI BHEEMARAYA, Chief Officer, Town Panchayath, Nayakanahatti	Town Panchayath Nayakanahatti, Chitradurga District PIN – 577536	08190-207095 (Ph)	tpnayakanahatti@yahoo.com

Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	65%	75%	75%	80%	26%	25%	30%	28%	2 Hrs	2Hrs	100 %	100%	80%	83%	25%	35%	65%	70%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	89%	95%	0	15	0	20	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			36%	82%	90%	91%	36%	88%	10%	22%	20%	30%	82%	90%	5%	10%	50%	55%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Chief Officer Town Panchayath, Nayakanahatti				
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
			30%		37%			3			0							

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Shivamogga City Corporation	Karnataka	Chidanand S Vatare	Shivamogga City Corporation, Opposite to Gandhi park, Shivamogga-577201	08182-268506	Itstaff_ulb_shimoga1@yahoo.in

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	98%	98%	155	155	32%	40%	24%	23%	4	3	99%	99%	85%	86%	35%	37%	75%	76%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	91%	95%	70%	90%	55%	65%	70%	100%	91%	100%	0%	0%	80%	100%	55%	100%	55%	100%

Solid Waste Management Indicators																	
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)	
	86%	100%	75%	100%	30%	100%	55%	70%	100%	100%	90%	90%	43%	70%	90%	90%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Sd/-  Commissioner City Corporation, Shivamogga				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	48.28%			63%			6%			4%							

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Bhadravathi	Karnataka	Manohara, KMAS, Municipality Commissioner, Bhadravathi	T K Road, Bhadravathi-577301	08282-266356	itstaff.ulb.bhadravathi@gmail.com

Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Bench marks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	100%	135	135	80%	90%	30%	30%	1	1.5	91%	95%	80%	80%	55%	58%	60%	75%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Bench marks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95%	98%	60%	68%	30%	50%	50%	80%	40%	70%	10%	20%	50%	75%	0	05	0	25
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100	100	92	94	80	100	45	50	45	50	70	75	15	16	70	75
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						SD/- Municipal Commissioner, CMC, Bhadravathi.			
Benchmarks			100%						0									
			Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)						
			70			85			15			5						



<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>HOSANAGARA-TP</b>	<b>Karnataka</b>	<b>Sri Balachandrappa T</b>	<b>Near Bus stand, Hosanagara- 577418</b>	<b>08185-221005</b>	<b>Itstaff_ulb_hosanagara@yahoo.in</b>

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	86%	88%	135	135	32%	40%	20%	20%	1Hr	1Hr	100%	100%	100%	100%	46%	48%	85%	86%

[illegible]

Solid Waste Management Indicators																	
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)	
	100 %	100 %	100 %	100 %	100 %	100 %	38%	40%	0%	20%	100 %	100%	15%	20%	60%	70%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer, Town Panchayath, Hosanagara				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	88%			90%			0			0							

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer		Postal address with PIN code		Phone & Fax nos.		Email id.	
Jog-Kargal TP	Karnataka	Jagadeesh R Naik		B H Road, Kargal		08186-240307		Itstaff_ulb_jog@yahoo.in	
Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	75%	78%	110	115	64%	66%	30	28	24 hours	24 hours	95%	96%	100%	100%	35%	40%	96%	97%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	100%	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
			100%	100%	97%	98%	90%	100%	45%	50%	45%	50%	100%	100%	25%	26%	96%	98%
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Sd/- Chief Officer Town Panchayath,,Jog-Kargal
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	80%	82%	0%	0%	

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
City Municipal Council Sagar	Karnataka	Sri H.K Nagappa	Municipal Commissioner, J C Road, Chamarajpete, Sagar	08183-226021	Itstaff_ulb_sagar@yahoo.com

#### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70	75	131	135	28	35	25	23	2	3	93	100	74	75	32	35	75	80

#### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
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Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)		
	99	100	0	0	0	0	0	0	0	0	0	0	65	80	0	0	0	0		
Solid Waste Management Indicators																				
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%			
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)		
			100	100	92	95	80	100	26	30	26	30	65	70	16	20	66	70		
Storm Water Drainage Indicators																				
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Municipal Commissioner, City Municipal Council, Sagar.						
Benchmarks			100%					0												
			Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)							
			72		75		1		0											

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-22

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Shikaripura-TMC	Karnataka	Sri Suresh A	Shikaripur-577427	08187-222221	<a href="mailto:itstaff_ulb_shikaripur@yahoo.in">itstaff_ulb_shikaripur@yahoo.in</a>

[illegible]

	100	100	85	90	80	100	30	35	25	35	80	80	8	10	55	65
<b>Storm Water Drainage Indicators</b>																
	<b>Coverage of storm water drainage network</b>						<b>Incidence of water logging/ flooding</b>				<b>Chief Officer TMC,shikaripura</b>					
<b>Benchmarks</b>	<b>100%</b>						<b>0</b>									
	Current 2020-21		Targets (2021-22)				Current 2020-21		Targets (2021-22)							
	98%		100%				0		0							

## 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>Town Panchayat h, shiralkoppa</b>	<b>Karnataka</b>	<b>Hemanth S Dolle , Town Panchayath, Shiralakoppa</b>	<b>H K Road, Shiralakoppa PIN No. 577428</b>	<b>08187-234650 08187-235550</b>	<b>Itstaff_ulb_shiralakoppa@yahoo.in</b>

## Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80	85	120	125	0	30%	20%	20%	2.5	2.5	100%	100%	70	80	40%	50%	80%	85%

## Sewage Management (Sewerage and Sanitation)





[illegible]

Solid Waste Management Indicators																	
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100%	100%	98%	99%	90%	100%	25%	30%	50%	55%	100%	100%	28%	30%	98%	99%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer Town Panchayath,Thirthahalli				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	99%			99%			0			0							

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Soraba TMC	Karnataka	Kumari Shalja	Town Municipal Council Sorab	08184-2722232	Itstaff_ulb_sorab@yahoo.co.in

Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Bench marks	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)	
	65	100	70	135	0	20	28	20	1.5	2.0	100	100	72	80	87	95	85	100	
Sewage Management (Sewerage and Sanitation)																			
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges		
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)	
	100	100	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Solid Waste Management Indicators																			
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%		
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)	
			55	80	56	80	61	90	0	0	0	20	77	100	40	60	66	90	
Storm Water Drainage Indicators																			
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Sd/-  Chief Officer Town Municipal council Sorab					
Benchmarks			100%					0											
			Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)						
			47		65		1		0										

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Mysore CC	Karnataka	SHILPA NAG, IAS	Mysore city Corporation New Sayyajirao road, Mysore-570004	0821-2418803	<a href="mailto:Itstaff_ulb_mysuru@yahoo.com">Itstaff_ulb_mysuru@yahoo.com</a> <a href="mailto:m.mysurucitycorporation@gmail.com">m.mysurucitycorporation@gmail.com</a>

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water .supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	98	98.50	120	125	98	98.50	30	28	8	10	100	100	90	95	60	65	60	65

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	98	99	69	75	100	100	98	100	10	20	80	100	90	100	60	75

Solid Waste Management Indicators																	
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100	100	100	100	100	100	55	80	65	100	99	100	27	50	80	100	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Sd/- Commissioner Mysore City Corporation				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	100			100			1			0							

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Hunsur	Karnataka	H R RAMESH	CMC Hunsur, Mysore- 571105	08222-252048	Itstaff_ulb_hunsur@yahoo.co.in

Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	93%	94%	118	120	0	0	25%	24%	2	2	100%	100%	100%	100%	48%	50%	83%	85%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	62%	65%	96%	97%	100%	100%	98%	100%	18%	19%	100%	100%	28%	30%	76.5%	78%

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	100%	100%	80%	90%	50%	60%	70%	75%	100%	100%	20%	25%	60%	70%

**Storm Water Drainage Indicators**

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Municipal Commissioner CMC,Hunsur
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	96%	100%	0	0	

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC, Nanjangud	Karnataka	Karibasavaiah Municipal Commissioner	City Municipal Council, Near Nehru circle, Opposite railway station, Nanjangud-571301	08221-226888 08221-226236	Itstaff_ulb_nanjangud@yahoo.co.in

#### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95%	98%	130	135	80	100	24%	24%	12	24	100%	100%	100%	100%	65%	70%	92%	95%

#### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
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Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	UGD under Progress															
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100%	100%	97%	98%	20%	80%	16%	50%	13%	53%	99%	100%	12%	14%	65%	75%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Municipal Commissioner CMC, Nanjangud			
Benchmarks			100%						0									
			Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)						
			89%			90%			9%			0%						

### **15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Krishnarajanagar	Karnat	D PUTTARAJU, CHIEF	MYSURU-HASSAN ROAD, K.R. NAGAR -	08223-262242	Itstaff_ulb_krnagar@yahoo.c



a		aka		OFFICER				571602								o.in			
Water Supply Indicators																			
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges		
Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)	
	93%	94%	118	120	0	0	25%	24%	12 Hour s	12 Hours	100 %	100%	100 %	100%	30%	40%	90%	95%	
Sewage Management (Sewerage and Sanitation)																			
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges		
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)	
	97%	100%	70%	95%	98%	100 %	100 %	100 %	100 %	100%	12%	15%	100 %	100%	15%	25%	60%	75%	
Solid Waste Management Indicators																			
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		

## 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

## Water Supply Indicators

[illegible]



**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC T.NARASIPURA	Karnataka	ASHOKA, CHIEF OFFICER	TOWN MUNICIPAL COUNCIL MUNICIPAL OFFICE ROAD TNARASIPURA-571124	PHONE: 08227-261232	<a href="mailto:itstaff_ulb_tnarasipura@yahoo.com">itstaff_ulb_tnarasipura@yahoo.com</a>

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85%	85%	100	100	0	0	30%	27%	2 Hours	2 Hours	100%	100%	100%	100%	50%	60%	90%	91%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95%	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

**Solid Waste Management Indicators**

	Household level coverage of	Efficiency of collection of	Extent of segregation of	Extent of municipal solid	Extent of scientific	Efficiency in redressal of	Extent of cost recovery in	Efficiency in collection of
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	solid waste management services		municipal solid waste		municipal solid waste		waste recovered		disposal of municipal solid waste		customer complaints		SWM services		SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)	
	100%	100%	100%	100%	26%	74%	20%	60%	10%	90%	100%	100%	18%	20%	75%	85%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						CHIEF OFFICER TMC T NARASIPURA				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	75%			80%			-			-							

## 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>Periyapatna</b>	<b>Karnataka</b>	<b>Chandrakumara A</b>	<b>Opposite to B.S.N.L Office, Periyapatna with 571107</b>	<b>08223-273036</b>	<b>Itstaff_ulb_periyapatna@yahoo.com</b>

## Water Supply Indicators

[illegible]

	(2020-21)	(2021-22)	(2020-21)	(2021-22)	(2020-21)	(2021-22)	(2020-21)	(2021-22)	(2020-21)	(2021-22)	(2020-21)	(2021-22)	(2020-21)	(2021-22)	(2020-21)	(2021-22)	(2020-21)	s (2021-22)
	80%	85%	90	100	0	0	30%	28%	2 Hrs	3Hrs	98%	100%	95%	100%	46%	60%	64%	85%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100%	0%	60%	0%	60%	0%	80%	0%	50%	0%	20%	60	80%	0%	10%	0%	50%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100 %	100 %	95%	95%	65%	80%	38%	50%	0%	30%	95%	100%	19%	20%	80%	85%
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC Periyapatna
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	75%	85%	0	0	

### **15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
H D Kote	Karnataka	VIJAY KUMAR D N CHIEF OFFICER	TOWN MUNICIPAL COUNCIL H B ROAD H D KOTE -571114	PHONE: 08228-255327 FAX : 08228-255327	Itstaff_ulb_hdkote@yahoo.com

#### **Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	92%	125	125	0	10%	25%	24%	2 hrs	2hrs	100%	100%	100%	100%	70%	75%	80%	85%

#### **Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
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Benchmark s	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100 %	100 %	85%	90%	40%	50%	40%	50%	60%	70%	100 %	100%	10%	12%	75%	80%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding					Sd/-  CHIEF OFFICER TMC H D KOTE					
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)									
			92%		94%		0		0									

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
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Sargur TP		Karnataka	VEENA				Town Panchayath, Sargur, H.B.Road, Opp. To K.S.R.T.C Bus Stand, Sargur-571121				08227-276058		Itstaff_ulb_sargur@yahoo.com					
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70	78	120	122	0	0	25	23	2	4	100	100	100	100	38	43	28	50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	75	80	0	0	0	0	0	0	0	0	55	60	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100	100	90	100	60	80	0	0	0	0	70	75	12	15	85	90	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TP Sargur				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	85			90			0			0							

### **15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format-2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC, CHAMARAJAN GARA	KARNATAKA	RAJANNA M	CMC,Chamarajanagar 571313	08226-222566	Itstaff_ulb_chamarajanagar@yahoo.co.in

#### **Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	95%	135	135	60%	62%	35%	32%	5hrs	5hrs	95%	95%	80%	85%	35%	40%	65%	70%

#### **Sewage Management (Sewerage and Sanitation)**

	Coverage of	Coverage of sewage	Collection efficiency of	Adequacy of sewage	Quality of sewage	Extent of reuse and recycling	Efficiency in redressal of	Extent of cost recovery in	Efficiency in collection of
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	toilets		network services		the sewage network		treatment capacity		treatment		of treated sewage		customer complaints		sewage management		sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	92%	85%	86%	65%	70%	70%	72%	90%	92%	18%	16%	80%	80%	30%	40%	50%	60%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2018-19)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100%	100%	95%	98%	68%	100%	35%	45%	35%	30%	97%	99%	20%	22%	65%	75%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Municipal Commissioner				
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)			Current (2020-21)		Targets (2021-22)								
			78%		80%			0		0								

Project director  
DUDC,Chamarajanagara

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State		Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.			
Kollegal CMC	Karnataka		Vijaya				Dr.B.R.Ambedkar road, Kollegal-571440				08224-252016				itstaff_ulb_kollegal@yahoo.co.in cmckollegal@yahoo.co.in			
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	135	135	0	40%	45%	40%	8	10	100%	100%	70%	80%	45%	55%	86%	90%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95%	100%	91%	95%	68%	90%	80%	90%	68%	90%	20%	25%	70%	80%	20%	20%	75%	80%

Solid Waste Management Indicators																	
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100%	100%	95%	100%	50%	100%	50%	55%	40%	50%	80%	90%	12%	15%	60%	65%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Municipal Commissioner Kollegal CMC				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	90%			95%			0			0							

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB		State	Name of the Municipal Commissioner / Chief Executive Officer		Postal address with PIN code		Phone & Fax nos.		Email id.	
GUNDLUPE T		Karnataka	RAMESH A		B N ROAD, GUNDLUPET,571111		08229-223377		itstaff_ulb_gundlupet@yahoo.com	
Water Supply Indicators										
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges	

Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	60%	65%	80	85	0	0	34%	31%	2	2	95%	95%	80%	80%	40%	45%	80%	80%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	88%	91%	92%	95%	STP WORK UNDER PROGRESS													
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
			100 %	100 %	90%	95%	52%	100 %	20%	25%	0%	10%	75%	80%	10%	12%	60%	70%
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC, Gundlupet
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	84%	85%	0	0	

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Town Panchayath Yelandur	Karnataka	Nagarathna M C	Town Panchayath, Yelandur Chamarajanagara District-571441	08226-240026	itstaff_ulb_yelandur@yahoo.com

#### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	86%	89%	135	135	5%	10%	25%	24%	6	6	100%	100%	95%	96%	40%	42%	75%	80%

#### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
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Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	82%	95%	0%	0%	NO UGD Network in Yelandur Town Panchayath Limits.													
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
			100 %	100 %	90%	95%	50%	100 %	35%	45%	30%	35%	88%	90%	20%	22%	60%	65%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer Town Panchayath, Yelandur			
Benchmarks			100%						0									
			Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)						
			75%			80%			0			0						

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
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TOWN PANCHAYATH HANUR	Karnataka	MURTHY				Town Panchayath Hanur ChamaraJanagar District-571439				08224-268111				Itstaff_ulb_hanur@yahoo.com				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	78%	82%	128	130	0%	0%	33%	31%	14	24	96%	98%	85%	86%	38%	42%	85%	86%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	86%	87%	0%	0%	No UGD Connnection in Hanur Town Panchayath													
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022 (03-03-2021)**

## Water Supply Indicators

[illegible]

					-21)													22)
	85%	90%	135lpc d	135lpc d	82 %	100 %	25%	24%	2hrs	24hrs	100 %	100%	99%	100%	55%	60%	70%	85%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020- 21)	Targets (2021- 22)	Current (2020-21)	Targets (2021-22)	Curre nt (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)
	100 %	100 %	100%	100%	98 %	98%	100 %	100 %	90%	90%	10%	12%	90%	90%	15%	18%	70%	75%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Curre nt (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)
			100%	100%	91 %	95%	30%	100 %	20%	30%	30%	50%	100 %	100%	20%	22%	90%	95%
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Municipal Commissioner, City Municipal Council, Mandya
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	90%	92%	0	0	

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC, Maddur	Karnataka	Murugesh K.	TMC office, BM Road, Maddur Town, Mandya District, 571428	08232-232600	itstaff_ulb_maddur@yahoo.com

#### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	95	100	110	0	25	30	28	1	1	97	98	82	82	40	42	77	80

#### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc	100%		100%		100%		100%		100%		20%		80%		100%		90%	

hmar ks																												
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)										
	100	100	75	80	97	99	100	100	92	94	32	32	90	90	25	30	95	96										
Solid Waste Management Indicators																												
Household level coverage of solid waste management services			Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges													
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%											
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)										
			100	100	95	96	78	90	25	30	52	60	90	90	15	20	75	80										
Storm Water Drainage Indicators																												
Coverage of storm water drainage network			Incidence of water logging/ flooding						Chief Officer TMC Maddur																			
Benchmarks			100%																0									
Current (2020-21)			Targets (2021-22)			Current (2020-21)													Targets (2021-22)									
57			59			0													0									

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Malavalli	Karnataka	L Chandrashekara	Town Municipal Councils, Malavalli Town, Maddur to Kollegala Main Road	08231-242073	itstaff_ulb_malavalli@yahoo.co.in

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85%	90%	135	135	80%	85%	25%	24%	2hrs	2hrs	100%	100%	80%	80%	60%	70%	88%	88%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	92%	95%	99%	99%	98%	98%	60%	70%	40%	50%	12%	15%	80%	80%	40%	45%	82%	82%
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	90%	100%	78%	90%	50%	60%	40%	80%	90%	100%	20%	22%	50%	80%		

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC, Malavalli
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-221)	Targets (2021-22)	
	92%	95%	-	-	

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC SRIRANGAPATANA	Karnataka	KRISHNA	571438	08236-253030	itstaff_ulb_srirangapatana@yahoo.co.in

#### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	135	135	0%	80%	20%	20%	2Hrs	24Hrs	95%	95%	80%	80%	30%	35%	70%	75%

#### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95%	100%	90%	95%	90%	95%	95%	95%	90%	95%	15%	20%	80%	80%	0%	25%	0%	10%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100%	100%	90%	95%	70%	100%	10%	25%	25%	40%	80%	80%	18%	20%	70%	80%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						CHIEF OFFICER TMC SRIRANGAPATNA				
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
			78%		82%			0			0							



**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC, Krishnarajapete	Karnataka	SATHISHKUMAR	Town Municipal Council, Main Road, Krishnarajapete-571426, Mandya District	08230-262224 08230-262214	itstaff_ulb_krpet@yahoo.co.in

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85%	86%	100	100	0%	0%	25%	23%	2 Hrs	2 Hrs	80%	80%	85%	90%	30%	35%	70%	70%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	95%	15%	20%	15%	20%	15%	25%	0%	15%	0%	5%	80%	85%	0%	0%	0%	0%

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100%	100%	90%	95%	30%	100%	50%	60%	0%	10%	90%	100%	10%	15%	65%	70%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC, Krishnarajapete				
Benchmarks	100%						0										
	Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)										
	90%		90%		0		0										

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Pandavapura	Karnataka	S.D.Manjunath	TMC, Pandavapura. Mandya District	08236-255137	itstaff_ulb_pandavapura@yahoo.com

#### **Water Supply Indicators**

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
<b>Benchmark</b>	<b>100%</b>	<b>135 lpcd</b>	<b>100%</b>	<b>20%</b>	<b>24 hours</b>	<b>100%</b>	<b>80%</b>	<b>100%</b>	<b>90%</b>

ks																			
	Current t (2020-21)	Targets (2021-22)	Current t (2020-21)	Target s (2021-22)	Current t (2020-21)	Target s (2021-22)	Current t (2020-21)	Target s (2021-22)	Current t (2020-21)	Targets (2021-22)	Curre nt (2020-21)	Targets (2021-22)	Current t (2020-21)	Targets (2021-22)	Current t (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)	
	85%	85%	100	115	0	25%	25%	25%	2	2	80%	100%	70%	75%	50%	60%	50%	55%	
Sewage Management (Sewerage and Sanitation)																			
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges		
Bench marks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current t (2020-21)	Targets (2021-22)	Current t (2020-21)	Target s (2021-22)	Current t (2020-21)	Target s (2021-22)	Current t (2020-21)	Target s (2021-22)	Current t (2020-21)	Targets (2021-22)	Curre nt (2020-21)	Targets (2021-22)	Current t (2020-21)	Targets (2021-22)	Current t (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)	
	100 100		UGD WORK UNDER PROGRESS																
Solid Waste Management Indicators																			
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%		
			Current t (2020-21)	Target s (2021-22)	Current t (2020-21)	Target s (2021-22)	Current t (2020-21)	Target s (2021-22)	Current t (2020-21)	Targets (2021-22)	Curre nt (2020-21)	Targets (2021-22)	Current t (2020-21)	Targets (2021-22)	Current t (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)	
			70%	100%	94%	95%	20%	75%	20%	40%	39%	50%	97%	100%	30%	35%	80%	85%	
Storm Water Drainage Indicators																			

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer, TMC, Pandavapura
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	86%	90%	-	-	

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Nagama ngala TMC	Karnataka	Krishna Prasad	B.M.Road, Nagamangala-571432	08234-286022	itstaff_ulb_nagamangala@yahoo.com

#### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	98%	98%	110	110	20%	20%	25%	24%	1Hour	1 Hour	100%	100%	90%	95%	45%	50%	75%	80%

#### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
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Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100%	100%	UGD Network under progress																
Solid Waste Management Indicators																			
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%		
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
			100%	100%	100%	100%	90%	100%	60%	65%	70%	80%	95%	98%	20%	25%	75%	75%	
Storm Water Drainage Indicators																			
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Chief Officer TMC Nagamangala					
Benchmarks			100%					0											
			Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)						
			98%		99%		0		0										

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Belluru	Karnataka	R.V MANJUNATH	Town Panchayath, Belluru-571418	08234-298926	itstaff_ulb_belluru@yahoo.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
Benchmarks	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	45%	55%	90	105	0	0	35%	32%	1hour	1hour	80%	85%	80%	90%	30%	35%	80%	90%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
	100%		100%		100%		100%		100%		20%		80%		100%		90%	
Benchmarks	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75%	80%	No UGD in the town															

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)	
	0%	100 %	70%	70%	20%	50%	0%	0%	0%	0%	80%	80%	0%	0%	0%	0%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TP Belluru				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	70%			80%			0			0							

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code		Phone & Fax nos.		Email id.		
Alur TP	Karnataka	H.T. Krishnamurthy. KMAS-II	B M Road, Alur		08170-218246		townpanchayath.alur@gmail.com		
Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Bench marks	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	63%	65%	90%	95%	0	0	20%	20%	2	2	100%	100%	80%	82%	45%	47%	87%	88%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	-	-	-	-	-	-	-	-	-	-	80%	82%	-	-	-	-

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	97%	98%	55%	80%	21%	22%	26%	28%	90%	92%	8%	12%	76%	78%

**Storm Water Drainage Indicators**



	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer Town Panchayath, Alur
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	77%	78%	0	0	

### 15<sup>th</sup> Finance Commission: Declaration./ of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Arsikere	Karnataka	Kanthraju M G	B.H. Road, Arsikere, 573103	08174-232201	itstaff_ulb_arasikere@yahoo.com

#### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	100	105	0	0	20	20	2	2	100	100	97	100	28	30	65	80

#### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
Benchmark	100%	100%	100%	100%	100%	20%	80%	100%	90%

ks																		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	100	100	80	100	90	100	100	100	100	100	12	15	100	100	0	0	0	0
Solid Waste Management Indicators																		
Household level coverage of solid waste management services			Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
			100	100	94	100	29	100	20	50	100	100	80	80	20	22	40	60
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding					(Kantharaju M G) Municipal Commissioner CMC Arasikere					
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)									
			70		90		0		0									

### **15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
<b>TMC Belur</b>	<b>KARNATAKA</b>	<b>Manjunath S S</b>	<b>Town Municipal Council, Near KSRTC Bustand,Belur 573115</b>	<b>08177 222221 08177 222164</b>	<b>townmunicipal.belur@gmail.com</b>

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	61%	65%	120	125	0%	0%	20%	20%	1	1	100%	100%	80%	80%	40%	42%	90%	92%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	70%	72%	71%	74%	90%	92%	100%	100%	15%	16%	100%	100%	0%	2%	78%	80%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-	Targets (2021-	Current (2020-	Targets (2021-	Current (2020-	Targets (2021-	Current (2020-	Targets (2021-	Current (2020-	Targets (2021-	Current (2020-	Targets (2021-22)	Current (2020-	Targets (2021-	Current (2020-	Targets

	21)	22)	21)	22)	21)	22)	21)	22)	21)	22)	21)		21)	22)	21)	(2021-22)
	100 %	100 %	94%	95%	95%	100 %	80%	80%	100 %	100%	10%	15%	2%	2%	77%	78%
Storm Water Drainage Indicators																
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Office, TMC,Belur.			
Benchmarks	100%						0									
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)						
	65%			66%			1			1						

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP, Arakalgud	KARNAT AKA	Sri. Shivakumar	Pete main road, Arakalgud-573102	08175-220350	townpanchayath.arkalagud62@gmail.com

#### **Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	79	85	123	125	0	25	24	23	1	2	100	100	100	100	44	50	90	95

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	97	98	60	80	25	30	25	30	100	100	10	12	90	90

**Storm Water Drainage Indicators**

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TP, Arakalagud.
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	85	85	0	0	

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State		Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.			
TMC Channarayapatna	Karnataka		M Kumar				Chiefficer Tmc channarayapatna				08176-255411				Itstaff_ulb_channarayapatna@yahoo.co.in			
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	82%	84%	135	135	0	25	25%	24%	2 hrs	2 hrs	100%	100%	80%	80%	37%	40%	23%	30%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	80%	85%	80%	85%	75%	78%	80%	80%	20%	25%	80%	80%	23.3%	25%	29 %	31%

Solid Waste Management Indicators																	
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100	100	90	100	39	55	25	35	33.3	40	100	100	16	20	15	20	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						SD/- M Kumar Chief officer TMC channarayapatna				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	68%			70%			0			0							

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC, Holenarasipura	Karnataka	Smt V.D.Shanthala	TMC, Holenarasipura Opposite to Gandhi circle, Holenarasipura-573211	08175-273229	Itstaff_ulb_holenarsipur@yahoo.co.in
Water Supply Indicators					

[illegible]



	100%	100%	95%	96%	40%	60%	20%	40%	20%	40%	90%	92%	18%	20%	80%	82%
<b>Storm Water Drainage Indicators</b>																
	<b>Coverage of storm water drainage network</b>						<b>Incidence of water logging/ flooding</b>						<p>Chief Officer TMC, Holenarasipura</p>			
<b>Benchmarks</b>	<b>100%</b>						<b>0</b>									
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)						
	88%			90%			0			0						

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>Hassan CMC</b>	<b>Karnataka</b>	<b>R KRISHNAMURTHY</b>	<b>Santhepete Circle, B M Road Hassan</b>	<b>08172-288276</b>	<b>Commn_hassan@yahoo.com</b>

## Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95	96	91	92	0	0	25	24	1.5	1.5	100	100	100	100	50	55	89	92

### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges		
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100	100	70	72	85	86	59	61	98	99	7	8	91	92	8	10	50	55	
Solid Waste Management Indicators																			
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%		
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
			100	100	95	96	71	100	17	20	2	15	100	100	14	18	63	65	
Storm Water Drainage Indicators																			
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Municipal Commissioner CMC Hassan					
Benchmarks			100%					0											
			Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)						
			85		88		0		0										

[illegible]

Solid Waste Management Indicators																	
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100%	100%	95%	95%	25%	35%	20%	20%	50%	50%	95%	95%	16%	18%	55%	60%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC Sakaleshpura				
Benchmarks	100%						0										
	Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)										
	83%		85%		0		0										

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Madikeri	Karnataka	RAMADAS S V	CMC MADIKERI, IDSMT BUILDING,MADIKERIKODA GU-571201	08272-228323	itstaff_ulb_madikeri11@yahoo.com

Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)
	70%	80%	100	110	15%	20%	40%	35%	8	10	100 %	100%	95%	98%	48%	55%	70%	75%

### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)
	100 %	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

### Solid Waste Management Indicators

		Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks		100%		100%		100%		80%		100%		80%		100%		90%	
		Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)
		100 %	100 %	95%	100 %	90%	100 %	50%	70%	40%	60%	100 %	100%	10%	12%	85%	90%

### Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Commissioner CMC Madikeri
Benchmarks	100%		0		
Project Director DUDC, Madikeri	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	91%	95%	0	0	

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-22**

Name of the city/ULB	State	Name of the Chief Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Town Panchayath Kushalnagar	Karnataka	KRISHNA PRASAD	Ayyappa swamy Temple Road, Town Panchayath, Kushalnagar	08276-271536	Itstaff_ulb_kushalnagar@yahoo.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	93%	100 lpcd	110 lpcd	90%	90%	30%	28%	1.5	1.5	100%	100%	80%	80%	40%	45%	90%	90%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
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Benchmark s	80%		90%		100%		100%		100%		20%		80%		100%		90%	
	Curren t (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Curren t (2020- 21)	Targets (2021- 22)	Curren t (2020- 21)	Target s (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021-22)	Current (2020-21)	Targets (2021- 22)
	100%	100%	Providing UGD system to Kushalnagar is under progress															
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Curren t (2020- 21)	Targets (2021- 22)	Curren t (2020- 21)	Target s (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021-22)	Current (2020-21)	Targets (2021- 22)
			100%	100 %	100 %	100 %	75%	100 %	77%	78%	68%	70%	100 %	100 %	15%	18%	90%	90%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding					Chief officer  Town Panchayath Kushalnagar					
Benchmarks			100%					0										
Project Director DUDC, Madikeri			Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)									
			78%		80%		-		-									

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
SOMWARPET TOWN PACHAYATH	Karnataka	SRI P K NACHAPPA	SOMWARPET TOWN PANCHAYATH, CLUB ROAD, SOMWARPET, KODAGU-571236	08276-282037 & 08276-298015	<a href="mailto:itstaff_ulb_somwarpet@yahoo.com">itstaff_ulb_somwarpet@yahoo.com</a>

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	89%	92%	108	115	5%	5%	30%	27%	1.30	2 HRS	100%	100%	80%	82%	35%	40%	76%	78%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

**Solid Waste Management Indicators**



	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100%	100%	100%	100%	70%	80%	68%	70%	10%	12%	80%	90%	10%	12%	85%	90%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Sd/-  Commissioner/Municipal Commissioner/Chief Officer  CC/CMC/TMCs/TP				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	90%			92%			0			0							

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB		State	Name of the Municipal Commissioner / Chief Executive Officer		Postal address with PIN code		Phone & Fax nos.		Email id.	
Town Panchayath Virajpet		Karnataka	A.M Sridar		Town Panchayath kitthuru chennamma road virajpet.		Phone no: 08274-257332 Fax no: 08274-260884		Itstaff_ulb_virajpet@yahoo.com	
Water Supply Indicators										
	Coverage of water supply Connections		Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Bench marks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70%	80%	108	110	10%	15%	30%	26%	2 hours	2.5 hours	90%	95%	90%	95%	60%	65%	70%	75%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Bench marks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85	90	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80%	90%	80%	90%	60%	80%	70%	75%	20%	30%	80%	90%	10%	15%	80%	90%		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									
	Current (2020-21)				Targets (2021-22)				Current (2020-21)				Targets (2021-22)					
Project Director DUDC, Madikeri	60%				65%				-				-				Chief Officer Town Panchayath, Virajpet	

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Chickmagalur	Karnataka	Basavaraj B C	City Municipal Council, Chickmagalur	08262-232272 08262-232272	Comm._ckg@yahoo.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	100	135	0	85	25	25	2	4	100%	100%	80%	85%	40%	45%	83	85

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	60	70	90	95%	80	85	80	85	10	15	75	80	25	30	25	30

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100	100	95	97	80	100	40	45	70	75	75	80	15	16	75	80	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Commissioner City Municipal Council Chickamgalur				
Benchmarks	100%						0										
	Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)										
	95%		97%		0		0										

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Kadur TMC	Karnataka	H N Manjunath	Chief Officer, TMC, Kadur Old Busstand Opposite- 577548	08267-221221	<a href="mailto:kadurtmc@yahoo.com">kadurtmc@yahoo.com</a>

Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	90%	92%	65	70	0	10%	50%	40%	1.5	2	90%	100%	85%	90%	25%	35%	85%	90%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	100 %	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
			100 %	100 %	100 %	100 %	80%	100 %	5%	20%	50%	100%	80%	80%	18%	20%	50%	80%
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC, Kadur
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	90%	100%	0	0	

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TOWN MUNICIPAL COUNCIL BIRUR	KARNATAKA	K M KALAVATHI	TOWN MUNICIPAL COUNCIL, N H 206, BIRUR, KADUR (T), PIN CODE - 577116	08267-255888	tmcbirur@gmail.com

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	97%	97%	135	135	0%	20%	35%	35%	2hours	2 hours	100%	100%	80%	85%	30%	35%	50%	60%

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	

Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)
	100%	100%	50%	70%	10%	30%	100	100	0	50%	0	10%	80%	85%	0	20%	0	65%
Solid Waste Management Indicators																		
Household level coverage of solid waste management services			Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)
	100%	100%	100%	100%	75%	95%	1%	20%	1%	30%	80%	85%	10%	12%	60%	65%		
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Sd/- Chief Officer , TMC Birur.				
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)			Current (2020-21)		Targets (2021-22)								
			60%		70%			0		0								

### **15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Tarikere	Karnataka	Mahantesh H	B H Road, N H 206 Tarikere 577228	08261-222233	tmctarikere@yahoo.co.in

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	84%	85%	124	126	0%	0%	30%	30%	1 hrs	1.10 hrs	100 %	100%	70%	75%	42%	55%	51%	60%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	100 %	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-	Targets (2021-	Current (2020-	Targets (2021-	Current (2020-	Targets (2021-	Current (2020-	Targets (2021-	Current (2020-	Targets (2021-	Current (2020-	Targets (2021-22)	Current (2020-	Targets (2021-	Current (2020-	Target s (2021-



## 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

## Water Supply Indicators

[illegible]

	80%	85%	90	95	0	0	40%	35%	1hr	1hr	100%	100%	80%	80%	55%	60%	90%	95%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100%	100%	98%	99%	80%	100%	70%	75%	50%	55%	80%	80%	20%	25%	90%	90%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Chief Officer TP Narasimharajapura				
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)			Current (2020-21)		Targets (2021-22)								
			100%		100%			-		-								

<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>TOWN PANCHAYATH KOPPA</b>	<b>Karnataka</b>	<b>BASAVARAJ TAKAPPA SHIGGAVI</b>	<b>KOPPA-577126</b>	<b>PHNO:08265-221021</b>	<b>koppatown@yahoo.co.in</b>

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	98%	100%	135	135	10%	15%	35%	30%	1 hrs	1 hrs	96%	100%	77%	80%	29%	36%	92%	95%

[illegible]

Solid Waste Management Indicators																	
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100%	100%	92%	95%	80%	100%	15%	20%	50%	55%	76%	80%	15%	20%	52%	75%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer Town Panchayath, Koppa				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	86%			91%			0			0							

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.				
Town Panchayath, Sringeri	KARNATAKA	Shivanaik	Sringeri-577139	Phn:08265-250121 Fax:08265-251630	tpshringeri@gmail.com				
Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	100 %	100%	135	135	10%	15%	35%	30%	2.00	2.00	100 %	100 %	80%	80%	55%	60%	90%	90 %
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	100 %	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
			100 %	100 %	98%	99%	100 %	100 %	70%	75%	50%	55%	80%	80%	18%	20%	90%	90 %
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Sd/- Chief Officer TP Sringeri
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100%	100%	-	-	

### **15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Town Panchayath, Mudigere	KARNATAKA	Krishne gowda B A	Mudigere-577132	Phn:08263-220257	mudigeretp@yahoo.in

#### **Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	92%	80	85	10%	15%	30%	28%	2.00	2.00	100%	100%	80%	80%	55%	60%	90%	95%

#### **Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
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Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100%	100%	98%	99%	70%	90%	70%	75%	50%	55%	80%	80%	18%	25%	90%	95%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding					Sd/- Chief Officer TP Mudigrere					
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)									
			100%		100%		-		-									

Name of the city/ULB		State	Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.			
Ajjampur a		Karnata ka	T.C. Maheshwarappa				TMC Road, Ajjampura- 577547				08261-245121				ajjampuratown@gmail.com			
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)
	58	60	80	82	0	0	30	29	1.5	1.5	100	100	50	70	18	25	25	30
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)
	80	80	0	0	0	0	0	0	0	0	0	0	30	50	0	0	0	0
Solid Waste Management Indicators																		



	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)	
	70	100	55	60	20	60	0	0	0	0	50	55	10	12	20	22	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						sd/- Chief Officer Town Panchayath Ajjampura				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	40			42			5			4							

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Karkala TMC	Karnataka	Smt. Rekha J Shetty	Town Municipal Council, Karkala-574104	08258-234664	Itstaff_ulb_karkala@yahoo.co.in

**Water Supply Indicators**

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60	70	125	128	100	100	20	20	6	7	100	100	80	80	32	40	88	100
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	60	65	65	75	50	100	-	20	-	-	80	80	25	30	90	90
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100	100	98	100	100	100	97	100	97	100	93	95	18	20	95	100
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC Karkala
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	50	70	0	0	

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Byndoor Town Panchayath	KARNATAKA	Naveen Kumar C S	Town Panchayath Byndoor Oppiste Gandhi Maidhana	08254-251058	itstaff_ulb_byndoor@yahoo.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	30	30	50	55	0%	30%	35	35	02	04	100%	100%	80%	80%	20%	40%	80%	85%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
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Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%							
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)						
	100	100	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-						
Solid Waste Management Indicators																								
Household level coverage of solid waste management services			Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges									
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%							
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)						
			10	20	10	40	10	20	0	30	0	30	80	80	0	5	0	50						
Storm Water Drainage Indicators																								
Coverage of storm water drainage network			Incidence of water logging/ flooding						CHIEF OFFICER, TP BYNDOR															
Benchmarks			100%																0					
Current (2020-21)			Targets (2021-22)			Current (2020-21)													Targets (2021-22)					
70			75			0													0					

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
<b>Kaup</b>	<b>Karnataka</b>	<b>Venkatesh Navada B</b>	<b>574106</b>	<b>0820-2551061</b>	<b>Itstaff_ulb_kaup@yahoo.com</b>

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85%	85%	80	90	100%	100%	25%	25%	6	6	100%	100%	100%	100%	75%	80%	90%	90%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	0	0	0	0	0	0	0	0	0	0	100%	100%	0	0	0	0

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100%	100%	100%	100%	100%	100%	90%	90%	90%	90%	100%	100%	18%	20%	90%	95%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Sd/-  Commissioner/Municipal Commissioner/Chief Officer CC/CMC/TMCs/TP				
Benchmarks	100%						0										
	Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)										
	90%		95%		0		0										

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC, KUDAPURA	KARNATAKA	GOPALAKRISHNA	TOWN MUNICIPAL COUNCIL, MUNICIPAL ROAD, KUNDAPURA -576201	08254-230410	itstaff_ulb_kundapur@yahoo.co.in

#### Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
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Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	91	92	135	135	98	98	20	20	08	10	100	100	100	100	100	100	85	87
<b>Sewage Management (Sewerage and Sanitation)</b>																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
<b>Solid Waste Management Indicators</b>																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	100	100	74	90	40	50	100	100	80	80	29	30	90	100		
<b>Storm Water Drainage Indicators</b>																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	<b>CHIEF OFFICER, TMC KUNDAPURA</b>
	<b>70</b>	<b>75</b>	<b>0</b>	<b>0</b>	

### **15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
<b>SALIGRAMA TP</b>	<b>Karnataka</b>	<b>ARUN B</b>	<b>TOWN PANCHAYATH SALIGRAMA -576225</b>	<b>0820-2564229</b>	<b>Itstaff_ulb_saligrama@yahoo.com</b>

#### **Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	25%	40%	65	90	65%	90%	20%	20%	5hrs	5hrs	80%	90%	80%	90%	40%	50%	65%	70%

#### **Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
<b>Benchmarks</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>20%</b>	<b>80%</b>	<b>100%</b>	<b>90%</b>



	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	100 %	100%	-	-	-	-	-	-	-	-	-	-	-	75%	80%	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
			100 %	100 %	75%	80%	100 %	100 %	50%	60%	30%	70%	80%	80%	20%	25%	85%	90%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Commissioner/Municipal Commissioner/Chief Officer CC/CMC/TMCs/TP			
Benchmarks			100%						0									
			Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)						
			40%			50%			-			-						

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Udupi	Karnataka	Dr. Uday Shetty	K.M. Marg, Udupi	0820-2520306	<a href="mailto:Itstaff_ulb_udupi@yahoo.com">Itstaff_ulb_udupi@yahoo.com</a>

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	74 %	76%	125	130	100 %	100 %	22%	22%	16 Hr	16Hr	100 %	100%	90%	95%	96%	96%	90%	90%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100%	39%	40%	80%	100 %	100 %	100 %	100 %	100%	3%	5%	98%	100%	35%	36%	46%	50%

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100%	100%	98%	100%	73%	100%	40%	60%	90%	95%	92%	95%	15%	20%	50%	70%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Municipal Commissioner CMC, Udupi				
Benchmarks	100%						0										
	Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)										
	45%		75%		0		0										

### **15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer		Postal address with PIN code		Phone & Fax nos.		Email id.	
Mangaluru City Corporation	Karnataka	Sri. Dinesh Kumar		O/o Mangaluru City Corporation,Lalbagh,MG Road,Mangaluru-575003		0824-2220310		commissioner.mcc@gmail.com	
Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	91%	91%	135	135	98%	99%	20%	20%	14	20	100%	100%	96%	100%	100%	100%	98%	99%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	62%	65%	85%	95%	82%	85%	87%	95%	80%	90%	85%	90%	90%	95%	90%	95%

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	100%	100%	60%	100%	68%	75%	100%	100%	100%	100%	35%	36%	60%	75%

**Storm Water Drainage Indicators**

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Commissioner, Mangaluru City Corporation
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	61%	62%	0	0	

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
KOTEKAR TP	KARNATAKA	PRABHAKARA	TOWN PANCHAYATH KOTEKAR Pin: 575022	0824-2466693	Co.kotekar@mail.com

#### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	45	55	90	93	71	72	20	20	2	2	100	100	67	75	38	43	70	75

#### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
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Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	100	100	100	100	67	72	75	80	100	100	10	12	85	87		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Sd/- Chief Officer TP, Kotekar					
Benchmarks	100%						0											
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)								
	42			44			-			-								

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Town Municipal Council Moodubidire	Karnataka	Smt.Indu M.	Near Govt Hospital, Town Municipal Council Moodubidire, 574227	08258-236236	<a href="mailto:co.moodbidri@gmail.com">co.moodbidri@gmail.com</a>

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	91%	92%	110	115	98%	99%	20%	20%	8	8	100%	100%	80%	82%	35%	40%	74%	75%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100%	100%	100%	100%	100%	100%	80%	80%	100%	100%	100%	100%	8%	10%	90%	90%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Sd/- Chief Officer TMC Moodubidire				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	45%			50%			0			0							



**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Puttur CMC	Karnataka	Roopa T Shetty	Court Road, Near Kille Maidhan, Puttur D.K574201	08251230251	co.puttur@gmail.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)
	99%	100%	130	135	100%	100%	20%	20%	10 hrs	12 hrs	100%	100%	80%	80%	30%	40%	97%	99%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)
	80	85																

UGD Not Available in Puttur CMC

Solid Waste Management Indicators																	
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Targets (2021-2022)	Current (2020-2021)	Target s (2021-2022)	
	100%	100%	98%	100%	100%	100%	70%	80%	90%	95%	80%	80%	15%	20%	90%	95%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Seal and Signature				
Benchmarks	100%						0										
	Current (2020-2021)		Targets (2021-2022)		Current (2020-2021)		Targets (2021-2022)										
	95%		96%		1		0										

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code			Phone & Fax nos.	Email id.		
TMC Someshwara	Karnataka	Vani V Alva	Town Muncipal Council Someshwara Kotekar(PO)-575022			0824-2466572	co.someshwar@gmail.com		
Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	55	60	100	110	0	5	30	28	1Hr	1Hr	100	100	80	83	30	35	60	70
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	100	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
			100	100	75	80	30	100	20	23	0	10	80	80	0	2	0	5
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Project Director DUDC ,Mangalore
Benchmarks	100%		0		
Chief Officer TMC Someshwara	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	73	78	5	4	

### **15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
SULLIA	Karnataka	M.R.SWAMY	Town Panchayath, Sullia-574239	08257-230354	Co.sullia@gmail.com

#### **Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	77%	80%	100	103	100%	100%	24%	23%	10%	12%	95%	100%	80%	80%	38%	45%	82%	85%

#### **Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	30%	35%	19%	25%	30%	40%	40%	50%	0%	10%	70%	80%	0%	10%	0%	50%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100%	100%	90%	100%	90%	100%	75%	80%	50%	80%	80%	80%	10%	10%	45%	50%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Sd/-  Commissioner/Municipal Commissioner/Chief Officer CC/CMC/TMCs/TP				
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
			54%		60%			0			0							

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.			
VITLA	Karnataka	MALINI				CHIEF OFFICER TOWN PANCHAYATH VITLA PIN-574243				08255-239220				covitlapp@gmail.com			

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	55%	65%	95	100	98%	100%	20%	20%	6	7	100%	100%	80%	80%	35%	40%	90%	90%

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	UGD NOT AVAILABLE IN VITLA TP															

Solid Waste Management Indicators																	
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100%	100%	85%	90%	100%	100%	65%	75%	80%	80%	80%	80%	22%	25%	90%	95%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Sd/-  Commissioner/Municipal Commissioner/Chief Officer CC/CMC/TMCs/TP				
Benchmarks	100%						0										
	Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)										
	60%		65%		0		0										

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer		Postal address with PIN code		Phone & Fax nos.		Email id.	
Belthangady	Karnataka	M.H Sudhakar		TOWN PANCHAYATH VITLA PIN-574214		08256-232125		Co.belthangadi@gmail.com	
Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benchmark s	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	40%	45%	135	135	90%	100%	20%	20%	8	8	100%	100%	80%	80%	45%	50%	64%	70%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmark s	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	UGD NOT AVAILABLE IN VITLA TP															
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			60%	70%	98%	99%	40%	50%	35%	65%	85%	85%	92%	93%	14%	16%	80%	85%
Storm Water Drainage Indicators																		



	Coverage of storm water drainage network		Incidence of water logging/ flooding		Sd/-  Municipal Chief Officer TMCs/TP
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	60%	65%	0	0	

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Mulki	Karnataka	P Chandra Poojary	TOWN PANCHAYATH Mulki PIN-574154	0824-2290561	Co.mulki@gmail.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	65%	75%	117	125	100%	100%	30%	25%	5	5	100%	100%	80%	80%	35%	40%	95%	95%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
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Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	UGD NOT AVAILABLE IN VITLA TP															
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100%	100%	100%	100%	100%	100%	90%	90%	90%	92%	90%	92%	20%	22%	90%	90%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Sd/-  Commissioner/Municipal Commissioner/Chief Officer  CC/CMC/TMCs/TP				
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)		Current (2020-21)			Targets (2021-22)								
			95%		96%		0			0								

<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>Ullal</b>	<b>Karnataka</b>	<b>P Chandra Poojary</b>	<b>TOWN PANCHAYATH Mulki PIN-574154</b>	<b>0824-2290561</b>	<b>Co.mulki@gmail.com</b>

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60%	75%	98	135	100%	100%	20%	20%	4	5	100%	100%	80%	80%	42%	48%	95%	95%

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmark	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	UGD NOT AVAILABLE IN VITLA TP															

Solid Waste Management Indicators																	
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100%	100%	100%	100%	100%	100%	90%	90%	90%	92%	90%	92%	20%	22%	90%	90%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Sd/-  Commissioner/Municipal Commissioner/Chief Officer CC/CMC/TMCs/TP				
Benchmarks	100%						0										
	Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)										
	95%		96%		0		0										

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer		Postal address with PIN code		Phone & Fax nos.		Email id.	
Bantwal TMC	Karnataka	Leena Britto		Bantwal TMC, Opposite to Govt Hospital, Bantwal Kasba-574211		08255-233130		co.bantwal@gmail.com	
Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Target s (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	75%	75%	110 %	115 %	58%	65%	25%	21%	8	10	100 %	100%	97%	100%	76%	82%	65%	80%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Target s (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	100 %	100 %	-	100 %	-	100 %	-	50%	-	50%	-	50%	-	50%	-	10%	-	50%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
			100 %	100 %	67%	90%	100 %	100 %	34%	60%	70%	80%	70%	80%	2	5	70%	80%
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer Bantwal TMC
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	44%	49%	2	0	

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Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Kadaba Town Panchayath	Karnataka	Arun K	Kadaba Post, Kadaba Taluk, D.K. 574221	08251298002	co.kadaba2@gmail.com

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	30%	50%	100	110	90%	95%	30%	25%	8 hrs	10 hrs	90%	95%	80%	80%	28%	32%	80%	90%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	No UGD is in Kadaba Town Panchayath Limit															
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			80%	90%	90%	95%	80%	90%	70%	75%	80%	90%	70%	75%	5%	6%	65%	70%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding										
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)									
			50%		60%		0		0									

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP Ainaपुर	KARNAT AKA	A R Kulkarni	Town Panchayat Ainaपुर Dist: Belagavi Tq:Kagwad 591303	08339-254314	itstaff_ulb_ainaपुर@yahoo.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60	70	95	100	0	0	25	25	1.50	1.50	90	90	80	80	40	45	85	85

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85	85	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

**Solid Waste Management Indicators**



	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)	
	100	100	80	85	63	83	20	25	0	0	100	100	05	15	35	40	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						CHIEF OFFICER TOWN PANCHAYAT Ainapur				
Benchmarks	100%						0										
	Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)										
	65		70		0		0										

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
ARABH AVI	Karnat aka	K B BENNI	TOWN PANCHAYAT ARABHAVI ARABHAVI-591218	-	Itstaff_ulb_arabhavi@yahoo.in

Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	32	45	64	75	0	0	32	30	1 hr	1 hr	98	101	90	95	18	20	75	80
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	70	75	0	0	0	0	0	0	0	0	0	0	90	95	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
			100	100	75	90	20	25	10	15	0	0	95	98	0	0	60	65
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TP Arabhavi
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	60	65	0	0	

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Athani	Karnataka	Shri Mahantesh S Koulapur	Near Dr. B R Ambedkar Circle Bustand Road Athani-591304	08289-251137	itstaff_ulb_athani@yahoo.co.in

#### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70	75	90	95	0	0	25	23	2Hrs	2Hrs	95%	95%	98%	100%	45%	48%	92%	95%

#### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
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**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
<b>TMC Bailhongal</b>	<b>Karnataka</b>	<b>Shri K I Naganur Chief Officer</b>	<b>Belagavi Road Bailhongal 591102</b>	<b>08288-233135</b>	<b>itstaff_ulb_bailhongal@yahoo.co.in</b>

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	51	66	95	100	10	15	28	27	1hr	1hr	100	100	85	90	30	50	90	95

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	98	100	69	75	35	45	100	100	55	65	0	0	80	90	8	10	62	65

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100	100	100	100	82	100	35	40	35	40	90	90	5	9	88	90	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer Town Municipal Council Bailhongal				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	85			88			0			0							

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer		Postal address with PIN code		Phone & Fax nos.		Email id.	
City Corporation Belagavi	Karnataka	Shri Jagadeesh K H KAS		Subhash Nagar Belagavi-590016		9141079425		Itstaff_ulb_belgaum@yahoo.com	
Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)
	55	60	110	125	16	*	30	28	Once in 4 days in 48 Ward s	**	100	100	100	100	83	100	85.24	95
<b>Sewage Management (Sewerage and Sanitation)</b>																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)
	100	100	53	54	66.2 8	68	-	-	-	-	-	-	-	-	-	-	-	-
<b>Solid Waste Management Indicators</b>																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)

	100	100	98	100	62	90	62	65	100	100	97	100	9	12	86	90
Storm Water Drainage Indicators																
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Commissioner City Corporation Belagavi			
Benchmarks	100%						0									
	Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)									
	20		40		2		1									

**NOTE :**

(\*) Metering of entire connections are proposed to be taken up under KUWSMP (up scaling of 24x7 project) by KUIDFC for which agency is already fixed.

(\*\*) The per capita supply for 2020-21 is considered less because of improper distribution network in the city. This will be improved after commissioning of upscaling of 24x7 Project by KUIDFC.

Presently there is no Sewage Treatment Plant in Belagavi City. Construction of 70 MLD capacity STP at Halaga Village is under progress. Work is taken up under AMRUT scheme.

**Water supply indicator**Sl. No. 1 information is pertaining to KUWS & DB (in 48 Wards) and Sl. No. 2 information is pertaining to present 24X7 water supply Demo zones of Belagavi implemented in 10 wards of Belagavi.



## 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

[illegible]

Solid Waste Management Indicators																	
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Target s (2021-22)	Curre nt (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)	
	80%	80%	35%	50%	30%	50%	02	03	05	07	87%	87%	8%	9%	56%	58%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer Town Panchyat Boragaon				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	90%			90%			0			0							

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer		Postal address with PIN code		Phone & Fax nos.		Email id.	
TMC Chikkodi	KARNAT AKA	Dr. S R Rogi		TMC Chikkodi K C Road PIN-591201		08338-272151 & 08338-272193		<a href="mailto:itstaff_ulb_chikkodi@yahoo.co.in">itstaff_ulb_chikkodi@yahoo.co.in</a>	
Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Curren t (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)
	80	80	135	135	80	80	25	24	24	24	100	100	80	80	32	38	90	90
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Curren t (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)
	80	100	80	100	80	100	100	100	100	100	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)
			100	100	95	97	85	100	35	40	45	50	50	60	12	14	90	95
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief officer TMC Chikkodi
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	80	85	0	0	

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP Chinchali	Karnataka	Shri V R Ballari	Main Road Chinchali Tal:Raibag Dist:Belagavi Pin:591217	8050458150 08331-237531	Itstaff_ulb_chinchali@yahoo.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60	63	98	99	0	0	26	25	2hrs	2hrs	97	97	100	100	40	45	90	92

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
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Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%							
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)						
	83	85	0	0	0	10	0	0	0	0	0	0	0	0	0	0	0	0						
Solid Waste Management Indicators																								
Household level coverage of solid waste management services			Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges									
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%							
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)						
			90	100	85	85	70	100	0	10	0	0	100	100	8	10	50	60						
Storm Water Drainage Indicators																								
Coverage of storm water drainage network			Incidence of water logging/ flooding						Chief Officer TP Chinchali															
Benchmarks			100%																0					
Current (2020-21)			Targets (2021-22)			Current (2020-21)													Targets (2021-22)					
22			25			0													0					

<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>TP EXAMBA</b>	<b>Karnataka</b>	<b>Shri. S O Wader</b>	<b>Main road Near Sangolli Rayanna Circle-591244</b>	<b>08338-276982</b>	<b>Itstaff_ulb_examamba@yahoo.com</b>

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60	65	100	102	0	0	28	27	1	1	87	89	80	80	25	28	70	75

[illegible]

Solid Waste Management Indicators																	
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	80	100	65	70	55	100	0	0	0	0	76	80	0	0	10	20	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TP EXAMBA				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	60			65			0			0							

### **15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.				
Gokak CMC	Karnataka	Shri S M Hiremath	Near Sangolli Rayanna Circle City Municipal Council, Gokak	08332-225303	Itstaff_ulb_gokak@yahoo.com				
Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer	Cost recovery in water supply services	Efficiency in collection of water supply-

					connections								complaints				related charges	
Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)
	95	100	135	135	98	99	27	26	24	24	100	100	100	100	98	99	60	70
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)
	100	100	75	76	45	50	100	100	92	93	18	19	100	100	15	16	15	17
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)
			100	100	90	100	90	100	75	78	75	80	98	99	20	22	75	80
Storm Water Drainage Indicators																		



	Coverage of storm water drainage network		Incidence of water logging/ flooding		Municipal Commissioner City Municipal Council Gokak
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	96	97	0	0	

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Harugeri	Karnataka	G V Hannikeri	Harugeri,TQ:Raybag Dist:Belagavi,Pin:591220	08331-257041	Itstaff_ulb_harugeri@yahoo.in

#### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	26	30	100	105	0	0	27	26	2.00	2.30	100	100	80	80	25	30	95	95

#### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
Benchmarks	100%	100%	100%	100%	100%	20%	80%	100%	90%

ks																		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95	95	0	0	0	0	0	0	0	0	0	0	80	80	0	0	0	0
<b>Solid Waste Management Indicators</b>																		
			<b>Household level coverage of solid waste management services</b>		<b>Efficiency of collection of municipal solid waste</b>		<b>Extent of segregation of municipal solid waste</b>		<b>Extent of municipal solid waste recovered</b>		<b>Extent of scientific disposal of municipal solid waste</b>		<b>Efficiency in redressal of customer complaints</b>		<b>Extent of cost recovery in SWM services</b>		<b>Efficiency in collection of SWM charges</b>	
<b>Benchmarks</b>			<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100	100	85	90	74	100	25	30	0	0	75	80	12	14	95	95
<b>Storm Water Drainage Indicators</b>																		
			<b>Coverage of storm water drainage network</b>					<b>Incidence of water logging/ flooding</b>						<b>Chief Officer TMC Harugeri</b>				
<b>Benchmarks</b>			<b>100%</b>					<b>0</b>										
			Current (2020-21)		Targets (2021-22)			Current (2020-21)		Targets (2021-22)								
			75		80			0		0								

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
<b>TMC Hukkeri</b>	<b>KARNAT AKA</b>	<b>Shri Mohan V Jadhav</b>	<b>Belagavi Road Hukkeri</b>	<b>08333265138</b>	<b>itstaff_ulb_hukkeri@yahoo.com</b>

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	92	110	115	80	100	25	23	5	24	90	92	80	80	35	50	76	80

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	98	100	0	0	0	0	0	0	0	0	0	0	75	76	0	0	0	0

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100	100	98	100	86	100	55	60	45	50	95	95	15	17	88	95	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						CHIEF OFFICER TMC Hukkeri				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	90			92			0			0							

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
KABBUR TP	Karnataka	Shri V B Sogalad	At/p Town Panchayat Kabbur Belagavi Dist,Karnataka 591222	Phone 08338-229397 FAX:08338-229397	<a href="mailto:Itstaff_ulb_kabbur@yahoo.com">Itstaff_ulb_kabbur@yahoo.com</a>

<b>Water Supply Indicators</b>									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	65	67	70	73	0	0	25	24	40M in	48Mi n	80	85	70	80	30	32	65	70
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	30	40	-	-	-	-	-	-	-	-	-	-	30	40	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
			80	100	35	40	35	100	-	-	-	-	60	65	0	2	-	55
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer  Town Panchayat,Kabbur.
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	50	60	-	-	

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
KALLOLI	Karnataka	Shri Arunkumar	Town Panchayat Kalloli Pin:591224	08332-284636	itstaff_ulb_kalloli@yahoo.com

#### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70	80	55	60	0	0	25	24	1.30	1.30	100	100	90	90	25	30	85	90

#### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
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Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	45	50	0	0	0	0	0	0	0	0	0	0	80	80	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100	100	75	100	21	100	10	15	0	0	80	80	12	14	43	50
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer Town Panchayat Kalloli			
Benchmarks			100%						0									
			Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)						
			45			50			0			0						

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Kankanawadi	Karnataka	Shri S.B.Teli	Town Panchayat Kankanawadi Pin:591222	08331-281024	itstaff_ulb_kankanawadi@yahoo.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60	75	90	95	0	0	25	24	2	2	80	85	80	80	35	40	80	85

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	45	50	0	0	0	0	0	0	0	0	0	0	50	60	0	0	0	0

**Solid Waste Management Indicators**



	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100	100	60	65	75	100	10	15	0	0	80	80	5	10	55	60	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer Town Panchayat Kankanawadi				
Benchmarks	100%						0										
	Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)										
	70		70		0		0										

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP Khanapur	Karnataka	VIVEK BANNE	591302	08336-222240	Itstaff_ulb_khanapur@yahoo.com

Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	75	95	120	122	0	0	27	26	1	1	90	100	80	80	32	35	68	70
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	95	95	0	0	0	0	0	0	0	0	0	0	70	79	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
			100	100	95	100	95	100	20	60	50	70	78	80	12	14	85	90
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer Town Panchayath Khanapur
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	85	90	0	0	

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CH Kittur	Karnataka	P B MATHAD	Somavar Peth ch, kittur, Tal: ch,kittur Dist:Belagavi Pin -591115	08333-286144	Itstaff_ulb_chkittur@yahoo.co.in

#### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85	88	110	115	0	0	28	27	1	3	85	88	85	87	30	40	85	90

#### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer	Extent of cost recovery in sewage	Efficiency in collection of sewage charges
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							capacity						complaints		management			
Benchmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	86	88	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
			100 %	100 %	90%	91%	66%	75%	30%	32%	10%	10%	95%	98%	5%	6%	70%	72%
Storm Water Drainage Indicators																		
Benchmarks			100%					0						Chief Officer Town Panchayat Ch.Kittur				
			Current (2020-21)		Targets (2021-22)		Current (2020-21)			Targets (2021-22)								
			60%		65%		0			0								

<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>TMC KONNUR</b>	<b>KARNATAKA</b>	<b>Shri.S.M.Hiremath</b>	<b>Town Municipal Council Konnur, Tq: Gokak Dist: Belagavi Pin code 591231</b>	<b>08332-285501</b>	<b>itstaff_ulb_konnur@yahoo.com</b>

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	65	68	120	125	0	0	22	21.50	1.30	1.50	98	98	90	88	57	60	86	88

[illegible]

Solid Waste Management Indicators																	
	Household level coverage of municipal solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100	100	90	92	65	100	28	30	30	35	80	82	8	10	65	65	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Sd/- Chief Officer T.M.C Konnur				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	92			94			0			0							

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Kudachi	Karnataka	Shri S A Mahajan	Near Maa Saheba Darga Road Kudachi-591311	08331-235237	<a href="mailto:Itstaff_ulb_kudachi@yahoo.com">Itstaff_ulb_kudachi@yahoo.com</a>

Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	93%	95%	90L PCD	95 LPC D	0	0	30%	28%	1 Hour	1 Hour	100 %	100%	90%	95%	35%	38%	93%	95%

### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	91%	95%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

### Solid Waste Management Indicators

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100 %	100 %	97%	98%	82%	90%	23%	25%	23%	25%	90%	95%	10%	12%	85%	87%

### Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC Kudachi
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	91%	95%	0	0	

### **15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP Mallapur PG	Karnataka	K. B. Patil	At Po Mallapur P.G, Tq: Gokak, Dist: Belagavi - 591306	08332-286076	Itstaff_ulb_mallapurpg@yahoo.com

#### **Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	68	72	100	105	0	0	28	27	1.5 hour	1.5 hour	94	95	80	80	30	35	95	95

#### **Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
Benchmarks	100%	100%	100%	100%	100%	20%	80%	100%	90%



ks																		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	80	85	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
Household level coverage of solid waste management services			Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
			100	100	72	75	75	90	05	10	0	0	80	85	8	12	75	78
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding					Chief Officer TP Mallapur PG					
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)			Current (2020-21)		Targets (2021-22)								
			75		80			0		0								

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP MK Hubballi	KARNAT AKA	I C Sidnal	Town Panchayat Tq: Kittur Dist:Belagavi	08288-274046	itstaff_ulb_mkhubballi@yahoo.com

[illegible]

	100	100	75	75	50	55	0	50	0	20	80	80	5	10	40	50
Storm Water Drainage Indicators																
	Coverage of storm water drainage network						Incidence of water logging/ flooding						CHIEF OFFICER TOWN PANCHAYAT MK Hubballi			
Benchmarks	100%						0									
	Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)									
	62		70		0		0									

## **15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Mudalagi	Karnataka	Shri. D.S.Hardi. Chief Officer	At Post : Mudalagi. Tal:Mudalagi. -591312	08334-251235	<a href="mailto:Itstaff_ulb_mudalagi@yahoo.com">Itstaff_ulb_mudalagi@yahoo.com</a>

## Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	41	55	108	110	00	00	36	32	1.5	1.5	98	99	80	80	38	40	60	70

### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	88	90	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100	100	90	95	60	100	24	25	30	35	80	80	10	12	65	70
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Chief Officer T.M.C. Mudalagi				
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
			63		64			0			0							

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer		Postal address with PIN code		Phone & Fax nos.		Email id.	
MUGAL KHOD	Karnataka	G B DAMBAL KMAS-1		MUGALKHOD 591235		08331-252229		Itstaff_ulb_mugalakhod@yahoo.in	

  

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	40	45	135	135	0	0	27	26	2	2	88	90	80	80	25	30	55	70

  

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	50	60	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

  

Solid Waste Management Indicators																		
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	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100	100	30	40	30	70	0	0	0	50	20	60	2	5	70	75	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC MUGALKHOD				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	30			50			0			0							

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer		Postal address with PIN code		Phone & Fax nos.		Email id.	
TMC Munavalli	Karnataka	M M Timmani		Kalamma temple road,sulakatti agasi Munavalli-591117		08330-277697		Itstaff_ulb_munavalli@yahoo.com	
Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmark	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%

ks																			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)	
	65	70	105	120	0	0	27	26	2	2	100	100	80	80	20	25	75	76	
Sewage Management (Sewerage and Sanitation)																			
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges		
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)	
	80	85	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%		
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)	
			100	100	70	75	100	100	30	35	15	20	72	75	8	9	75	75	
Storm Water Drainage Indicators																			

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC Munavalli
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	50	55	0	0	

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Naganur TP	Karnataka	Shri Ravi S Rangasubhe	Near Hanuman Temple Naganur-591224	08334-288811	Itstaff_ulb_naganur@yahoo.com

#### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	40	45	85	87	0	0	27	25	1hr	1hr	85	87	90	95	30	35	55	60

#### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
Benchmarks	100%	100%	100%	100%	100%	20%	80%	100%	90%



	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	70	75	0	0	0	0	0	0	0	0	0	0	75	80	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
			100	100	95	97	70	80	10	20	25	30	80	90	9	10	55	60
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Chief Officer  Town Panchayat Naganur				
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)		Current (2020-21)			Targets (2021-22)								
			80		85		0			0								

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Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Nipani	Karnataka	Shri. M. B. Borannavar	CMC Nipani old P.B.Road Nipani Taluka, Dist Belagavi	08338-223001	Itstaff_ulb_nippani@yahoo.com

[illegible]

	100	100	99	99	60	100	40	50	75	80	80	80	12	14	95	95
<b>Storm Water Drainage Indicators</b>																
	Coverage of storm water drainage network					Incidence of water logging/ flooding					Municipal Commissioner City Municipal Council, Nipani					
<b>Benchmarks</b>	<b>100%</b>					<b>0</b>										
	Current (2020-21)		Targets (2021-22)			Current (2020-21)		Targets (2021-22)								
	92		93			0		0								

## 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>TP RAIBAG</b>	<b>KARNAT AKA</b>	<b>Shri Sanjeev R Mang</b>	<b>Town Panchayat, Raibag-591317</b>	<b>08331-225236</b>	<b>itstaff_ulb_raibag@yahoo.com</b>

## Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	62	70	90	93	0	0	20	20	3.5	4	100	100	99	100	34	38	90	90

## Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	0	0	0	0	0	0	0	0	0	0	95	100	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100	100	90	95	40	70	0	0	55	56	95	96	13	15	80	85
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						CHIEF OFFICER TOWN PANCHAYAT RAIBAG				
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)			Current (2020-21)		Targets (2021-22)								
			88		90			0		0								

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.				
<b>TMC Ramdug</b>	<b>Karnataka</b>	<b>S G Ambiger</b>				<b>Terabajar Ramdurg-591123</b>				<b>08335-242178</b>				<b>itstaff_ulb_ramdurga@yahoo.co.in</b>				
<b>Water Supply Indicators</b>																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75%	80%	110	120	90%	92%	20%	20%	24%	24%	90%	95%	80%	80%	50	60%	90%	90%
<b>Sewage Management (Sewerage and Sanitation)</b>																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75%	80%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Solid Waste Management Indicators</b>																		

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100	100%	95%	98%	44	100%	15%	30%	65%	70%	80%	80%	10%	12%	80%	85%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Sd/-  Commissioner/Municipal Commissioner/Chief Officer CC/CMC/TMCs/TP				
Benchmarks	100%						0										
	Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)										
	85%		85%		0		0										

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Name of the city/ULB	State	Name of the Municipal Commissioner/Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Sadalga	Karnataka	Shri. P. A. Kalyanshetti	Main Road, Sadalga, Tal: Chikkodi Pin Code: 591239	08338-251631	Itstaff_ulb_sadalaga@yahoo.com
<b>Water Supply Indicators</b>					

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	92	98	115	30	78	26	25	1	24/7	95	100	89	85	25	30	25	60
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	84	85	60	65	0	26	0	100	0	0	0	0	78	82	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100	100	90	90	78	90	30	40	50	78	89	91	12	14	85	91

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC Sadalga
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	76	77	0	0	

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<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>TMC Sankeshwar</b>	<b>Karnataka</b>	<b>Jagadeesh S. Iti</b>	<b>S G Road Sankeshwar, Tal: Hukkeri Dist: Belagavi</b>	<b>08333-273308</b>	<b>Itstaff_ulb_sankeshwar@yahoo.co.in</b>

### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	92	94	124	125	95	96	25	24	3	3	100	100	85	87	75	76	90	92

## Sewage Management (Sewerage and Sanitation)



	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	89	91	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100	100	90	92	78	90	50	60	60	62	80	80	5	10	77	80
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Chief Officer TMC Sankeshwar				
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)			Current (2020-21)		Targets (2021-22)								
			96		98			0		0								

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Saundatti	Karnataka	Shri P.M.Channappanavar	Town Municipal Council Saundatti Pin-591126	(08330)222226	itstaff_ulb_saundatti@yahoo.co.in

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	65	67	124	124	0	0	23	22	3.5 Hr	3.5 Hr	100	100	100	100	15	20	87	88

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	97	97	—	—	—	—	—	—	—	—	—	—	80	80	—	—	—	—

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)	
	100	100	95	95	33	55	47	50	62	65	100	100	10	12	65	67	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Sd/- Chief Officer TMC Saundatti				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	92			93			0			0							

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP SHEDBAL	KARNATAKA	VIVEK BANNE	VARDAMAN PETH SHEDBAL TOWN PANCHAYAT SHEDBAL TQ: KAGWAD DT:BELAGAVI	08339-264044	itstaff_ulb_shedabal@yahoo.com
<b>Water Supply Indicators</b>					

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60	65	95	96	0	0	35	33	1HR	2HR	95	97	95	95	30	35	80	82
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85	88	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	68	70	60	100	0	0	0	0	80	85	0	6	0	50		

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		CHIEF OFFICER TOWN PANCHAYAT SHEDBAL
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	75	78	0	0	

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Ugarkhurd	KARNAT AKA	Smt K S Bagoji	TMC Ugarkhurd, Chavadi Galli,Ugarkhurd. Taluk-Kagwad Dist-Belagavi Pin Code-591316	08339-272000	<a href="mailto:itstaff_ulb_ugarkhurd@yahoo.co">itstaff_ulb_ugarkhurd@yahoo.co</a> <a href="mailto:itstaff_ulb_ugarkhurd@yahoo.co">m</a>

#### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	92%	90	100	0%	0%	40%	35%	1Hour	1Hour	100%	100%	90%	95%	32%	35%	75%	80%

#### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	92%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100%	100%	70%	75%	90%	100%	25%	30%	0%	0%	100%	100%	0%	3%	60%	70%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Chief officer TMC Ugar-Khurd				
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)			Current (2020-21)		Targets (2021-22)								
			80%		85%			0%		0%								

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.				
CMC Karwar	Karnataka	Ramesh P Naik				M.G. Road, Karwar				08382-226320				Itstaff_ulb_karwar@yahoo.com				
<b>Water Supply Indicators</b>																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	20	30	70	80	94	100	20	20	2	2	100	100	100	100	45	50	57	65
<b>Sewage Management (Sewerage and Sanitation)</b>																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	13	100	80	100	93	100	90	100	0	20	100	100	20	25	82	90
<b>Solid Waste Management Indicators</b>																		

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100	100	100	100	100	100	100	100	100	100	100	100	20	22	75	80	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Municipal Commissioner CMCKarwar				
Benchmarks	100%						0										
	Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)										
	80		90		0		0										

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer		Postal address with PIN code		Phone & Fax nos.		Email id.	
SIRSI CMC	Karnataka	Ramesh S Naik		CMC Sirsi, Yellapur road Sirsi - 581401		08384-226338		Comm_srs@yahoo.com	
Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water .supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%



	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	76	77	134	134	32	45	3.5	3.45	1.5	1.5	96	97	95	98	47	48	80	83
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	100	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
			100	100	100	100	93	95	29	35	72	75	93	95	35	36	86	87
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Sd/- Municipal commissioner CMC Sirsi				
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
			78		80			0			0							

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Dandeli	Karnataka	Shri. Ganapati G Shastri	JN Road Dandeli 581325	9632510130	Itstaff_ulb_dandeli@yahoo.co.in

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60%	75%	128	130	0%	25%	30%	27%	1.5 hrs	2 hrs	100%	100%	80%	100%	32%	40%	52%	62%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	78%	95%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	95%	97%	92%	95%	45%	55%	15	25%	75%	85%	80%	90%	14%	16%	42%	60%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Municipal Commissioner CMC Dandeli				
Benchmarks	100%						0										
	Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)										
	97%		98%		0		0										

### **15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code		Phone & Fax nos.		Email id.		
TMC Bhatkal	Karnataka	Mr. D Devaraju	TMC Bhatkal, Main Road, Bhatkal-581320		08385-226408		tmcbbhatkal1@gmail.com		
Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	75%	80%	132	135	0%	0%	20%	20%	2 hours	2 hours	100 %	100%	80%	80%	30%	35%	74%	90%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	100 %	100%	52%	55%	64%	80%	64%	75%	100 %	100%	0%	15%	80%	90%	8%	15%	92%	100 %
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
			100 %	100 %	90%	95%	95%	100 %	50%	60%	60%	75%	75%	75%	20%	22%	60%	70%
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC Bhatkal(U.K)
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	79%	85%	1	0	

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Kumta	Karnataka	Mr. Suresh M K	Town Municipal Council Kumta, Car street Road, Kumta, 581343	08386-222020	cokumta@yahoo.com

#### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	92%	116	120	90%	92%	38%	34%	1	1.5	100%	100%	90%	100%	32%	40%	45%	60%

#### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network	Collection efficiency of the	Adequacy of sewage	Quality of sewage	Extent of reuse and recycling of	Efficiency in redressal of	Extent of cost recovery in	Efficiency in collection of
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			services		sewage network		treatment capacity		treatment		treated sewage		customer complaints		sewage management		sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	97%	99%	UGD Work in Progress															
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100%	100%	92%	95%	100%	100%	79%	85%	90%	95%	76%	80%	14%	16%	81%	90%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC Kumta			
Benchmarks			100%						0									
			Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)						
			40			60			2			0						

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
<b>TMC Ankola</b>	<b>Karnataka</b>	<b>B Prahalad</b>	<b>Main Road, Above Vegetable Market, Ankola-581314</b>	<b>08388-230268</b>	<a href="mailto:Itstaff_ulb_ankola@yahoo.com">Itstaff_ulb_ankola@yahoo.com</a>

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	45	50	116	118	100	100	27	25	4	4	100	100	77	85	42	45	65	79

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

**Solid Waste Management Indicators**



	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100	100	93	93	90	100	70	77	86	88	66	77	10	12	25	30	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer Town Municipal Council Ankola				
Benchmarks	100%						0										
	Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)										
	82		85		9		7										

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB		State	Name of the Municipal Commissioner / Chief Executive Officer		Postal address with PIN code		Phone & Fax nos.		Email id.	
Town Panchayat Honnavar		Karnataka	Shri Praveenkumar N Nayak		Sharavati Circle, Honnavar-581334		08387-220230		<a href="mailto:chiefofficer_tmchnr@yahoo.com">chiefofficer_tmchnr@yahoo.com</a>	
Water Supply Indicators										
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges	
Benchmarks	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%	



	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	45	50	100	100	90	100	30	28	1 hour	1 hour	100	100	75	80	40	50	75	90
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	85	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
			100	100	90	95	95	100	15	30	47	70	75	80	10	12	55	65
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer Town Panchayat Honnavar
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	75	80	25	20	

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-22

Name of the city/ULB			State		Name of the Chief Officer				Postal address with PIN code				Phone & Fax nos.		Email id.			
TOWN PANCHAYAT SIDDAPUR (U.K.)			KARNATAK A		SHRI. KUMAR D. NAIK				Ashok Road, Siddapur- 581355				08389 230282		itstaff_ulb_siddapur@yahoo.com			
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Curre nt (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	80%	80%	90L pcd	100L pcd	38%	50%	28%	26%	1hr	1.5 hr	100%	100%	90%	100%	30	35	61%	70%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	

	Current (2020-21)	Targets (2021-22)	Curre nt (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)	
	100%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%		
			Curre nt (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)	
			100 %	100%	89%	100 %	97%	100%	45%	60%	51%	60%	74%	80%	18%	20%	50%	60%	
Storm Water Drainage Indicators																			
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Chief Officer Town Panchayat Siddapur (U.K.)					
Benchmarks			100%					0											
			Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)						
			83%		85%		0		0										

### **15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Haliyal	Karnataka	Keshav M Chougule	V.RD Road 581329	08284-220321	tphaliyal2@yahoo.com

[illegible]

	100	100	100	100	95	98	80	80	80	100	70	80	18	20	54	65
<b>Storm Water Drainage Indicators</b>																
	Coverage of storm water drainage network					Incidence of water logging/ flooding					CHIEF OFFICER HALIYAL					
<b>Benchmarks</b>	<b>100%</b>					<b>0</b>										
	Current (2020-21)		Targets (2021-22)			Current (2020-21)		Targets (2021-22)								
	93		100			1		0								

## **15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>Yellapur TP</b>	<b>Karnataka</b>	<b>Shri. Arun K. Naik</b>	<b>Ambedkarnagar Yellapur 581359</b>	<b>08419-261152</b>	<b>tp_ylp@yahoo.co.in</b>

## Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	50	55	100	105	41	60	35	30	1.5 hr	1.5 hr	100	100	80	80	56	80	71	80

## Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	60	65	20	30	0	20	0	20	0	20	60	70	0	20	0	20
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100	100	93	100	95	100	73	80	73	80	79	80	12	14	76	85
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Chief Officer TP Yellapur				
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)			Current (2020-21)		Targets (2021-22)								
			71		80			1		0								

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP Mundgod	Karnataka	SHRI SANGANABASAYYA	TOWN PANCHAYAT MUNDGOD	08301-222127	<a href="mailto:tpmundgod@yahoo.cco.in">tpmundgod@yahoo.cco.in</a>

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	65	70	112	118	95	100	31	28	24	24	100	100	80	80	50	55	50	70

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100	100	89	100	97	100	56	60	62	80	80	80	15	18	85	90	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer Town Panchayat Mundgod				
	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	95			100			0			0							

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Town Panchayat at Jali	Karnataka	Shri Ajay Bhandarkar	Jali, Road Bhatkal 581320	08385-295682	jali.bat.utt@gmail.com

Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Bench marks	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%



	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Curre nt (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	50	60	62	80	0	10	40	35	1 hours	1hour s	100	100	80	80	30	35	70	80
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Curre nt (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	99	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Curre nt (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
			100	100	90	95	90	100	50	60	60	75	75	80	12	15	60	70
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer Town Panchayat Jali
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	50	60	20	15	

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Basavan a Bagewadi	Karnataka	B.A.SOUDAGAR	TELAGI ROAD TMC BASAVANABAGEWADI	08358-244111	<a href="mailto:Itstaff_ulb_basavanabagewadi@yahoo.com">Itstaff ulb basavanabagewadi@yahoo.com</a>

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95	100	135	135	75	80	24	24	1.5	2Hour	100	100	100	100	38	45	90	95

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	95	83	85	80	85	80	85	90	90	20	20	80	85	15	25	60	65
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100	100	88	100	65	100	40	50	50	60	80	80	8	10	75	80
			Coverage of storm water drainage network					Incidence of water logging/ flooding					Chief Officer TMC BasavanaBagewadi					
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)			Current (2020-21)		Targets (2021-22)								
			75		80			0		0								

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Commissioner	Postal address with PIN code	Phone & Fax nos.	Email id.
Vijayapura City Corporation	Karnataka	Shriharsh S Shetti	Bagalkote Road, Jalanagar 586101	08352-278539	itstaff_ulb_yahoo.co.in

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	90	135	135	75	92	24	24	16	28	98	100	95	97	65	72	75	80

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	99	100	90	95	63	75	74	90	83	90	26	30	90	95	52	60	60	75

**Solid Waste Management Indicators**

	Household level coverage of solid waste	Efficiency of collection of municipal solid	Extent of segregation of municipal solid	Extent of municipal solid waste recovered	Extent of scientific disposal of	Efficiency in redressal of customer	Extent of cost recovery in SWM services	Efficiency in collection of SWM charges
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	management services		waste		waste				municipal solid waste		complaints						
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)	
	100	100	92	100	80	100	38	61	0	25	95	100	18	20	73	80	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Commissioner Vijayapura City Corporation Vijayapura				
Benchmarks	100%						0										
	Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)										
	50		56		3		2										

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CHADC HAN	Karnataka	S S PUJARI	TP CHADCHAN	08422-278038	itstaff_chadchan@yahoo.com

#### **Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-)	Targets (2021-22)	Current (2020-)	Targets (2021-)	Current (2020-)	Targets (2021-)	Current (2020-)	Targets (2021-)	Current (2020-)	Targets (2021-)	Current (2020-)	Targets (2021-)	Current (2020-)	Targets (2021-22)	Current (2020-)	Targets (2021-)	Current (2020-)	Targets (2021-22)

	21)		21)	22)	21)	22)	21)	22)	21)	22)	21)	22)	21)		21)	22)	21)	(2021-22)
	65	70	90	105	10	20	20	20	2.00	2.5	100	100	80	95	30	35	60	70
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75	80	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100	100	40	100	34	64	10	20	0	40	65	75	5	8	80	85
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Sd/- Chief Officer Tp,Chadchan				
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)			Current (2020-21)		Targets (2021-22)								
			45		50			0		0								

<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>TP Devarahippargi</b>	<b>Karnataka</b>	<b>L.D.MULLA</b>	<b>TOWN PANCHAYAT DEVARAHIPPARAGI-586115</b>	<b>08424-283666</b>	<b><a href="mailto:gpdevarhipparagi@gmail.com">gpdevarhipparagi@gmail.com</a></b>

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75	80	135	135	0	0	20	20	2 hours	2 hours	100	100	80	90	40	42	65	70

[illegible]

Solid Waste Management Indicators																	
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100	100	40	50	45	70	20	40	20	50	80	80	8	12	70	80	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TP Devarahipparagi				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	60			62			0			0							

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.				
INDI	Karnataka	Shri S S PUJARI	TMC INDI 586209	08359-225025	Itstaff_ulb_indi@yahoo.co.in				
Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges



Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)
	70	75	135	135	80	80	20	20	24.00	24.00	100	100	50	70	55	60	90	90
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)
	100	100	90	95	95	95	98	99	90	95	15	15	80	80	15	20	50	90
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)
			100	100	98	100	40	78	75	75	90	95	76	78	12	15	85	90
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC INDI
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	80	80	0	0	

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP Kolhar	Karnataka	Ravi R Shiraguppi Chief Officer	Town Panchayat Kolhar Near Rani channamma circle 586210	08426-283029	itstaff.ulb.kolhartp@gmail.com

#### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	92	135	135	28	30	28	24	3	4	100	100	50	90	20	24	65	80

#### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
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Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)
	50	55	-	-	-	-	-	-	-	-	-	-	80	85	-	-	-	-
Solid Waste Management Indicators																		
Household level coverage of solid waste management services			Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)
			100	100	80	90	35	50	10	15	0	0	80	85	5	8	85	90
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Chief Officer Town Panchayat Kolhar				
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)		Current (2020-21)			Targets (2021-22)								
			73%		85%		-			-								

### **15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
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Managuli	Karnataka		Shri Ramesh Madabal						586122				08358-295025				tpcmanaguli@gmail.com			
Water Supply Indicators																				
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges			
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)		
	85	88	90	95	0	0	30	28	1.30 hr	2 hr	95	98	85	90	20	24	65	80		
Sewage Management (Sewerage and Sanitation)																				
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)		
	65	67	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Solid Waste Management Indicators																				
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			

Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	94	100	45	100	37	50	05	40	0	40	85	90	8	12	75	80
Storm Water Drainage Indicators																
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TP Managuli			
Benchmarks	100%						0									
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)						
	65			70			0			0						

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<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>TP Nalatwad</b>	<b>Karnataka</b>	<b>MAREPPA RAMANNA DAI</b>	<b>NEAR BUS STOP NALATWAD-586124</b>	<b>08356-240112</b>	<b>Itstaff_ulb_nalatawad@yahoo.com</b>

## Water Supply Indicators

[illegible]

	78	80	120	121	-	-	27	25	1	2	100	100	80	83	16	20	58	65
<b>Sewage Management (Sewerage and Sanitation)</b>																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	35	40	-	-	-	-	-	-	-	-	-	-	67	80	-	-	-	-
<b>Solid Waste Management Indicators</b>																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
<b>Benchmarks</b>			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			10	14	30	100	4	14	-	10	10	20	75	80	2	5	65	70
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Chief Officer TP NALATWAD				
<b>Benchmarks</b>			100%					0										
			Current (2020-21)		Targets (2021-22)			Current (2020-21)		Targets (2021-22)								
			50		55			0		0								

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.													
TP NIDAGUNDI	Karnataka	D.N.TAHASHILDAR	TOWN PANCHAYAT NIDAGUNDI-586213	08426-281057	<a href="mailto:tpcnidagundi@gmail.com">tpcnidagundi@gmail.com</a>													
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60	70	120	121	0	0	40	38	2 hours	3 hours	100	100	80	80	32	60	85	90
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75	80	0	0	0	0	0	0	0	0	0	0	65	80	0	0	0	0
Solid Waste Management Indicators																		

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100	100	70	100	43	63	15	40	20	45	80	80	6	9	90	90	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TP NIDAGUNDI				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	60			70			0			0							

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Name of the city/ULB		State	Name of the Municipal Commissioner / Chief Executive Officer		Postal address with PIN code		Phone & Fax nos.		Email id.	
TMC Sindagi		Karnataka	Shri. S. D. Nayak		Old SBI road, Sindagi 586128		08488-221444		Itstaff_ulb_sindagi@yahoo.co.in	
Water Supply Indicators										
	Coverage of water supply Connections		Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	100%		135 lpcd	100%	20%	24 hours	100%	80%	100%	90%



	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	95	85	90	0	0	20	20	2.5	2.5	98	98	93	95	40	43	96	97
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	92	0	0	0	0	0	0	0	0	0	0	80	80	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100	100	98	100	45	80	45	60	79	82	80	90	10	12	45	48
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Chief Officer TMC Sindagi				
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
			95		98			0			0							

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Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
<b>TMC TALIKOTI</b>	<b>Karnataka</b>	<b>Shri.Chandrakanth V Kulkarni</b>	<b>TMC Talikoti,PIN-586214</b>	<b>08356-266259</b>	<b>Itstaff_ulb_talikoti@yahoo.co.in</b>

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	73	75	90	110	0	0	26	25	1hr	1.5 hr	99	99	45	60	43	50	85	86

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75	75	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100	100	80	100	61	100	23	50	22	40	80	80	10	12	85	85	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC Talikoti				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	92			92			01			0							

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Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer		Postal address with PIN code		Phone & Fax nos.		Email id.	
TIKOTA	Karnataka	R S SOLAPUR		TP TIKOTA		08352-295256		<a href="mailto:Itstaff.ulb.tikota@gmail.com">Itstaff.ulb.tikota@gmail.com</a>	
Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	35	40	80	85	-	0	20	20	2	3	100	100	60	80	25	30	40	50

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	20	60	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	36	100	20	40	9	30	-	80	0	10	50	70	0	2	0	40

**Storm Water Drainage Indicators**

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TpTikota
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	5	20	0	0	

Name of the city/ULB		State	Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.				
TP Almél		Karnataka	Shri B G Narayanakar				Main Bazar, Almél, 586202				08488-232009				gpalmel123@gmail.com				
Water Supply Indicators																			
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges		
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	75	80	110	115	0	0	20	20	1.5	2.0	90	95	95	100	22	28	65	75	
Sewage Management (Sewerage and Sanitation)																			
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges		
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	70	75	0	0	0	0	0	0	0	0	0	0	80	85	0	0	0	0	
Solid Waste Management Indicators																			

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100	100	70	90	45	97	20	30	0	0	85	90	5	6	25	55	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Sd/- Chief Officer TP Almel				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	65			70			5			4							

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB		State	Name of the Municipal Commissioner / Chief Executive Officer		Postal address with PIN code		Phone & Fax nos.		Email id.	
Muddebihal		Karnataka	Shri Gopal H kase		Near bus stand-586212		08356-220876		Itstaff_ulb_muddebihal@yahoo.co.in	
Water Supply Indicators										
	Coverage of water supply Connections		Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	100%		135 lpcd	100%	20%	24 hours	100%	80%	100%	90%

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	85	90	115	117	0	5	22	22	1.5	2.0	90	95	95	100	40	45	65	75
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	70	75	0	0	0	0	0	0	0	0	0	0	80	80	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
			100	100	82	85	60	80	47	50	20	25	82	85	5	6	70	80
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Sd/- Chief Officer Muddebhihal				
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
			80		85			5			4							

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Aminagad	Karnataka	Sri, G P CHOUKIMATH	Belagavi-Rayachur main Road –Aminagad - 587112	08351-280131	itstaff_ulb_aminagad@yahoo.in

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	40%	50%	90%	100%	0%	0%	27%	25%	3.H	3.H	93%	92%	80%	75%	35%	42%	70%	78%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	97%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	25%	0

**Solid Waste Management Indicators**



	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100%	100%	87%	95%	56%	100%	25	50%	0	0	88%	95%	12%	14%	54%	70%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Commissioner/Municipal Commissioner/Chief Officer CC/CMC/TMCs/TP				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	68%			75%			0			0							

### **15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code			Phone & Fax nos.		Email id.	
TMC BADAMI	Karnataka	Sri. JYOTHI GIRISH S	NEAR PLD BANK, BADAMI-587201			08357-220052		Itstaff_ulb_badami@yahoo.in	
Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	70%	85%	80	100	18	25	30	28	6	10	100%	100%	80%	80%	42%	43%	73%	74%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	90%	92%	87%	89%	85%	87%	82%	85%	90%	92%	13%	14%	80%	80%	5%	6%	10%	12%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
			100%	100%	96%	97%	43%	60%	35%	37%	45%	46%	80%	80%	9%	12%	64%	66%
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC Badami
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	79%	81%	5	3	

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC BAGALKOTE	Karnataka	Shri Munishamappa.V	City Municipal Council, sector no 19 Navanagar, Bagalkote.	08354-235732	Itstaff_ulb_bagalkote@yahoo.co.in

#### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60	65	126	128	70	71	28	27	13	14	85	86	82	83	50	52	84	85

#### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	60	62	75	76	100	100	93	94	20	22	70	80	5	5	84	85
<b>Solid Waste Management Indicators</b>																		
	<b>Household level coverage of solid waste management services</b>		<b>Efficiency of collection of municipal solid waste</b>		<b>Extent of segregation of municipal solid waste</b>		<b>Extent of municipal solid waste recovered</b>		<b>Extent of scientific disposal of municipal solid waste</b>		<b>Efficiency in redressal of customer complaints</b>		<b>Extent of cost recovery in SWM services</b>		<b>Efficiency in collection of SWM charges</b>			
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	98	98	85	86	75	75	95	96	90	91	25	26	95	96		
<b>Storm Water Drainage Indicators</b>																		
	<b>Coverage of storm water drainage network</b>							<b>Incidence of water logging/ flooding</b>										
<b>Benchmarks</b>	<b>100%</b>							<b>0</b>										
	Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)			
	86		87						0		0							

### **15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Belagali TP	Karnataka	Sri. V. S. Kaladagi	Town Panchayat, Belagali, Near Sri. Bandlaxmi Temple, Tq: Mudhol, Dist: Bagalkote Belagali-587113	08350-271282	itstaff_ulb_tpbelagali@yahoo.com

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Bench marks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	50	60	90	95	0	0	30	27	2.0hrs	2.5hrs	90	100	80	100	20	30	80	85
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Bench marks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	50	75	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	92	95	72	100	-	-	-	-	55	80	5	8	15	45		

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer  Town Panchayat, Belagali
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	52	60	0	0	

## 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>Town Panchayat at Bilagi</b>	<b>Karnataka</b>	<b>Shri I. K. Gudadari Chief Officer</b>	<b>Pattan Panchayat Bilagi Taluka: Bilagi, Dist: BagalkotPin: 587116</b>	<b>9448672281</b>	<b>Itstaff_ulb_bilgi@yahoo.in</b>

### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	95	100	125	0	50	28	25	1.5 hr	2hr	90	95	80	95	35	40	85	90

### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	50	80	80	90	60	70	100	100	1000	100	50%	10%	60	70	0	5%	0	20
<b>Solid Waste Management Indicators</b>																		
	<b>Household level coverage of solid waste management services</b>		<b>Efficiency of collection of municipal solid waste</b>		<b>Extent of segregation of municipal solid waste</b>		<b>Extent of municipal solid waste recovered</b>		<b>Extent of scientific disposal of municipal solid waste</b>		<b>Efficiency in redressal of customer complaints</b>		<b>Extent of cost recovery in SWM services</b>		<b>Efficiency in collection of SWM charges</b>			
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	95	100	55	100	67	70	50	60	80	90	12	15	73	80		
<b>Storm Water Drainage Indicators</b>																		
	<b>Coverage of storm water drainage network</b>							<b>Incidence of water logging/ flooding</b>										
<b>Benchmarks</b>	<b>100%</b>							<b>0</b>										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)		
	90			95			0			0								

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Guledgudda	Karnataka	Jyothi Girish	Ward no -01 Near Hiremasuti Guledgudda-587203	08357-250230	Itstff_ulb_guledgudda@yahoo.co.in

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95	96	100	105	95	98	13	15	4	5	95	97	96	97	45	50	90	92

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	92	95	90	93	90	93	100	100	90	92	15	14	100	100	-	25	-	40

**Solid Waste Management Indicators**



	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100	100	95	100	65	100	40	50	40	60	100	100	15	18	85	90	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC Guledgudda				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	90			93			-			-							

### **15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code			Phone & Fax nos.		Email id.	
CMC ILKAL	Karnataka	JAGADISH B HULAGEJJI	Near S R Kanthi Circle, Ilkal, 587125			Off: 08351-270416 Fax: 08351-270020		Itstaff_ulb_ilkal@yahoo.com	
Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Bench marks	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	96%	100%	126	128	100%	100%	28%	27%	24	24	100%	100%	80%	80%	89%	95%	90%	90%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85%	90%	100%	100%	100%	100%	100%	100%	70%	75%	20%	20%	80%	80%	41%	50%	35%	40%

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	94%	100%	45%	100%	76%	80%	55%	60%	80%	80%	5%	7%	80%	85%

**Storm Water Drainage Indicators**

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Municipal Commissioner CMC ILKAL
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	81%	85%	0%	0%	

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Jamkhandi	Karnataka	Shri. Ramakrishana F. Shiddanakol.	CMC Jamkhandi 587301	08353-295023	<a href="mailto:itstaff_ulb_jamkandi@yahoo.co.in">itstaff_ulb_jamkandi@yahoo.co.in</a>

#### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	72%	74%	100	105	70	71%	28%	26%	3 Hr	4 Hr	90%	91%	82%	84%	35%	37%	70%	75%

#### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmark	100%		100%		100%		100%		100%		20%		80%		100%		90%	

ks																		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	95%	96%	60%	62%	50%	55%	100%	100%	93%	94%	25%	30%	85%	95%	2%	10%	15%	30%
Solid Waste Management Indicators																		
Household level coverage of solid waste management services			Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
			100%	100%	92%	95%	67%	100%	70%	100%	50%	70%	90%	95%	15%	18%	80%	85%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding										
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)									
			78%		80%		0		0									

### **15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Kamatagi	Karnataka	Sri, Suresh B Patil	Near Banashankari Temple, Kamatagi-587120	08351-287611	Tp_kamatagi@yahoo.com

[illegible]

	60%	60%	90%	95%	56%	100%	0	0	0	0	80%	85%	8%	10%	60%	75%
Storm Water Drainage Indicators																
	Coverage of storm water drainage network						Incidence of water logging/ flooding									
Benchmarks	100%						0									
	Current (2020-21)			Targets (2021-22)			Current (2020-21)		Targets (2021-22)							
	80%			85%			0		0							

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format-2021-22**

<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>TP Kerur</b>	<b>Karnat aka</b>	<b>Shri M V Naduvinakeri</b>	<b>Near post Officer, Town PanchayatKerur-587206</b>	<b>08357-230037</b>	<b>itstaff_ulb_kerur@yahoo.co.in</b>

### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80%	80%	75	100	20%	50%	25%	24 %	2hr	2hr	90%	95%	90%	95%	18%	25%	77%	80%

## Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75%	80%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100%	100%	72%	75%	60%	100%	55%	58%	30%	35%	80%	85%	10%	12%	70%	75%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding					Chief Officer Town Panchayat Kerur					
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)			Current (2020-21)		Targets (2021-22)								
			28		30			2		1								

<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>TMC Mahalingpur</b>	<b>Karnataka</b>	<b>Shri H S Chittaragi</b>	<b>Near Gandhi Circle, Mahalingpur Tal: Rabakavi- Banahatti Dist: Bagalakote</b>	<b>08350-270035</b>	<b>itstaff_ulb_mahalingpur@yahoo.co.in</b>

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80%	85%	100%	105%	-	-	26%	24%	6 Hours	6 Hours	100%	100%	84%	86%	32%	40%	94%	96%

[illegible]



Solid Waste Management Indicators																	
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100%	100%	98%	99%	43%	100%	83%	84%	83%	84%	85%	87%	19%	20%	94%	95%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC Mahalingpur				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	100%			100%			-			-							

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Mudhol	Karnataka	Shri Sunil M Patil	CMC Mudhol 587 313	08350280390	Itstaff_ulb_mudhol@ymail.com

Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Bench marks	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60%	65%	100	105	0	10%	24%	24%	2 Hr	3 Hr	100%	100%	85%	95%	34%	35%	60%	65%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	100%	40%	45%	20%	30%	100%	100%	90%	95%	50%	75%	85%	95%	2%	10%	60%	65%

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	92%	95%	64%	90%	90%	100%	50%	70%	90%	95%	8%	12%	75%	80%

**Storm Water Drainage Indicators**

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Municipal Commissioner City Municipal Council, Mudhol
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	76%	78%	1	0	

### **15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Rabkavi-Banahatti	Karnataka	Shri S. G. Jadhav, Municipal Commissioner	City Municipal Council Rabkavi-Banahatti-587314	08353-230236	itstaff_ulb_rabkavibanahatti@yahoo.co.in

#### **Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	93	94	135	135	50	60	20	20	7	7	100	100	80	85	60	65	85	90

#### **Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	96	97	58	60	50	60	50	60	100	100	20	25	50	60	20	30	50	60
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
			100	100	92	94	67	90	50	60	55	60	80	82	10	12	75	78
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Municipal Commissioner CMC Rabkavi-Banahatti			
Benchmarks			100%						0									
			Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)						
			96			97			0			0						

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP Shirur	Karnataka	I G Konnur	Pattan Panchayat Shirur Pin 587156	08354-253021	Itstaff_ulb_shirur@yahoo.com
<b>Water Supply Indicators</b>					

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60	70	50	50	0	0	25	22	2	4	80	80	60	80	-	20	-	50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	45	50	-	-	-	-	-	-	-	-	-	-	-	--	-	-	-	-
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	-	50	-	50	-	-	-	-	-	-	-	-	-	--	-	-	-	-

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer CC/CMC/TMCs/TP
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	10	12	0	0	

## 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>TP Lokapur</b>	<b>Karnataka</b>	<b>Mahesh Pandav</b>	<b>Pattan Panchayati Lokapura Pin :587122</b>	<b>9448752672-</b>	<b>Itstaff_ulb_lokapur@yahoo.com</b>

## Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water .supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	30	40	80	85	0	0	60	20	1	2	80	100	80	100	20	30	60	90

## Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80	100																
<b>Solid Waste Management Indicators</b>																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
<b>Benchmarks</b>			<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			60	100	92	100	0	45	30	40	-	-	60	80	15	40	15	50
<b>Storm Water Drainage Indicators</b>																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Sd/- Chief Officer TP, Lokapur				
<b>Benchmarks</b>			<b>100%</b>					<b>0</b>										
			Current (2020-21)		Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
			45		60			10			5							

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
<b>TMC Terdal</b>	<b>Karnataka</b>	<b>Iranna S Daddi Chief Officer</b>	<b>Near Bus stand Town Municipal Council Terdal</b>	<b>08353256222</b>	<b>Itstaff_ulb_terdal@yahoo.com</b>

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80	85	108	115	0	25	26	24	1	1	92	92	72	74	32	38	77	80

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	98	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

**Solid Waste Management Indicators**



	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100	100	98	99	45	100	77	77	37	37	90	90	7	7	72	72	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Municipal Chief Officer TMC TERDAL				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	59			61			0			0							

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code			Phone & Fax nos.		Email id.	
TMC HUNGUND	Karnataka	Shri A S Patil Chief Officer	Bagalkot Road Hungund, -587118			Off: 08351-260307		Itstaff_ulb_hungund@yahoo.in	
Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Bench marks	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80%	85%	100	110	20%	25%	26%	24%	9 Hrs	9 Hrs	100%	100%	95%	95%	40%	45%	90%	92%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85%	88%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			80%	100%	95%	100%	50%	60%	50%	65%	90%	95%	95%	100%	10%	15%	75%	80%
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Sd/- Chief Officer TMC HUNGUND
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100%	100%	0	0	

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Annigeri	Karnataka	K F Katagi	Gadag –Navalgund Road Annigeri Pincode:582201	08380-222740	Itstaff_ulb_annigiri@yahoo.co.in

#### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85	88	87	90	0	0	26	25	1	1.5	100	100	84	86	32	38	70	72

#### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
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Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)	
	87	92	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%		
			Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)	
			100	100	98	98	100	100	48	49	50	55	97	98	10	12	92	93	
Storm Water Drainage Indicators																			
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Chief Officer TMC Annigeri					
Benchmarks			100%					0											
			Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)						
			80		84		0		0										

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
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TP Kundagol I	Karnataka		R D Gondakar				Railway Station Road Kundagol-581113				08304-290225				Itstaff_ulb_kundagol@yahoo.in			
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80	90	75	85	0	0	25	24	1	1:30	100	100	100	100	38	41	65	70
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	98	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100	100	95	95	84	100	50	55	40	45	100	100	10	12	85	90	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TP Kundagol				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	90			92			0			0							

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Hubli-Dharwad Municipal Corporation	Karnataka	Shri Suresh Itnal (IAS)	Hubli-Dharwad Municipal Corporation, Sir Siddappa Kambali Road, Hubli-580020	0836-2213800	Commissioner.hdmc@gmail.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	89%	92%	135	135	88%	90%	20%	20%	3	6	100%	100%	98%	100%	50	70	73%	85%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95%	100%	75%	89%	65%	72%	70%	90%	85%	90%	0%	25%	95%	100%	0%	0%	0%	0%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100%	100%	96%	97%	100%	100%	15%	32%	10%	12%	93%	95%	14%	15%	86%	86%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Commissioner Hubli-Dharwad Municipal Corporation Hubli				
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)			Current (2020-21)		Targets (2021-22)								
			93%		94%			0%		0%								

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Alnavar	Karnataka	Y G Gaddigoudar	Town Panchayat Office, Azad Road, Alnavar-581103	0836-2385500	<a href="mailto:Itstaff_ulb_alnavar@yahoo.in">Itstaff_ulb_alnavar@yahoo.in</a>

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80	90	80	90	0	50	28	27	4hrs	5 hrs	100	100	90	92	25	30	58	75

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

**Solid Waste Management Indicators**



	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100	100	97	98	100	100	80	80	60	70	90	100	15	18	85	88	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer Town Panchayat Alnavar				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	88			90			0			0							

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Navalgund	Karnataka	Shri Nabisab H Khudanavar	Ibrahimpur Road, Navalgund 582208	08380-229247	itstaff_ulb_navalgund@yahoo.co.in

<b>Water Supply Indicators</b>									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benchmark ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70	75	90	100	0	0	25	24	2.5	2.5	100	100	92	95	35	40	60	75
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmark ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85	95	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
Household level coverage of solid waste management services			Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100	100	92	95	95	100	55	75	25	30	92	95	5	10	60	70
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		CHIEF OFFICER TMC NAVALGUND
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	68	70	0	0	

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
<b>TP Kalaghatagi</b>	<b>Karnataka</b>	<b>Shri Chandrashekar B</b>	<b>TMC Road Kalaghatagi-581204</b>	<b>08380-284542</b>	<b>itstaff_ulb_kalaghatagi@yahoo. in</b>

#### **Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	<b>53</b>	<b>60</b>	<b>100</b>	<b>105</b>	<b>0</b>	<b>0</b>	<b>25</b>	<b>24</b>	<b>3</b>	<b>4</b>	<b>100</b>	<b>100</b>	<b>85</b>	<b>90</b>	<b>32</b>	<b>40</b>	<b>38</b>	<b>50</b>

#### **Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
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Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)
	97	100	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)
			100	100	96	87	88	100	0	25	40	45	100	100	8	12	70	80
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						CHIEF OFFICER TPKALAGHATAGI				
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)			Current (2020-21)		Targets (2021-22)								
			100		100			0		0								

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Gadag – Betageri CMC	Karnataka	Mr.Ramesh P Jadhav Municipal Commissioner	Near Gandhi circle, Station Road ,Gadag	Phone No-08372-278907	<a href="mailto:itstaff.ulb.gadag@gmail.com">itstaff.ulb.gadag@gmail.com</a>

[illegible]

	100 %	100%	90%	100%	90%	100%	48%	60%	0%	20%	80%	80%	15%	18%	55%	75%
Storm Water Drainage Indicators																
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Municipal Commissioner Gadag-Betageri CMC			
Benchmarks	100%						0									
	Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)									
	78%		82%		0		0									

## 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>TMC Gajendragad</b>	<b>Karnataka</b>	<b>Shri. M H Beelagi</b>	<b>TMC Gajendragad Near Boomaraddy College Road:582114</b>	<b>08381-262222 Fax:08381-263552</b>	<b>tmc.gjd@gmail.com</b>

## Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75	81	80	80	0	0	20	20	3hr	3hr	100	100	80	80	15	20	48	55

## Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100	100	95	95	90	100	55	60	70	80	80	80	12	15	65	70
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding					Chief Officer TMC Gajendragad					
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)									
			85		90		1		0									

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Laxmeshwar	Karnataka	Shankar S Hullammanavar	Bazar Road, HulageriBana, Laxmeshwar-582116	08487-272916	itstaff_ulb_laxmeshwar@yahoo.co.in

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply- related charges	
Bench marks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	78%	78%	75	75	0	0	30%	30%	1Hr	2Hr	97%	98%	87%	90%	47%	49%	48%	60%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Bench marks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	92%	93%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

**Solid Waste Management Indicators**



	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	23%	23%	96%	97%	22%	23%	33%	35%	34%	36%	85%	90%	12%	15%	73%	75%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC Laxmeshwar				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	84%			85%			0			0							

### **15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city /ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
<b>TMC Naragund</b>	<b>Karnataka</b>	<b>S. S. Byali</b>	<b>Town Municipal Council, Naragund-582207</b>	<b>08377-244227 08377-244226(Fax)</b>	<b><a href="mailto:Itstaff_ulb_naragund@yahoo.co.in">Itstaff_ulb_naragund@yahoo.co.in</a></b>

### **Water Supply Indicators**

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
<b>Benchmarks</b>	<b>100%</b>	<b>135 lpcd</b>	<b>100%</b>	<b>20%</b>	<b>24 hours</b>	<b>100%</b>	<b>80%</b>	<b>100%</b>	<b>90%</b>

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	92%	90	100	80%	100%	23%	22%	6	24	100%	100%	97%	97%	45%	48%	80%	90%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	98%	100%	87%	100%	20%	30%	40%	60%	85%	90%	12%	15%	85%	90%

**Storm Water Drainage Indicators**

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC Naragund
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	90%	90%	1	0	

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC MUNDARGI	Karnataka	NARAYAN KRISHNAPPA DOMBAR	THE CHIEF OFFICER TOWN MUNICIPAL COUNCIL MUNDARGI GADAG DIST-582118	08371/262638/262639	itstaff_ulb_mundargi@yahoo.co.in / co.tnccmundargi@gmail.com

#### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85%	88%	110	124	0	0	35%	30%	2.5hrs	3.00hrs	98%	99%	85%	90%	35%	40%	85%	85%

#### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer	Extent of cost recovery in sewage	Efficiency in collection of sewage charges
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							capacity						complaints		management				
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)	
	95%	98%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%		
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)	
			95%	95%	95%	98%	86%	89%	50%	50%	65%	70%	80%	85%	10%	12%	80%	90%	
Storm Water Drainage Indicators																			
			Coverage of storm water drainage network					Incidence of water logging/ flooding						CHIEF OFFICER TMC MUNDARGI					
Benchmarks			100%					0											
			Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)						
			70%		75%		0		0										

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC RON	Karnataka	Mr. M A NOORULLAKHAN	Town Municipal Council, RON-582209	08381-267234	itstaff_ulb_ron@yahoo.in

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressed of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75%	90%	90	100	0%	0%	24%	23%	1.30 hour	1.30 hour	100%	100%	100%	100%	25%	30%	50%	55%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100%	100%	86%	88%	50%	70%	36%	38%	32%	35%	98%	100%	10%	12%	63%	65%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC RON				
Benchmarks	100%						0										
	Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)										
	91%		92%		0		0										

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
<b>Mulgund TP</b>	<b>Karnataka</b>	<b>Shri Malatesh S Bentur</b>	<b>Near KSRTC Bus Stand Mulagund-582117</b>	<b>08372-280128</b>	<b>tpcmulgund@yahoo.in</b>

#### **Water Supply Indicators**

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
<b>Benchmarks</b>	<b>100%</b>	<b>135 lpcd</b>	<b>100%</b>	<b>20%</b>	<b>24 hours</b>	<b>100%</b>	<b>80%</b>	<b>100%</b>	<b>90%</b>

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Curre nt (2020-21)	Target s (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	97%	97%	102	102	0	0	20%	20%	3.5hr	4.0hr	100%	100%	90%	96%	32%	36%	97.5%	98%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Curre nt (2020-21)	Target s (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	92%	98%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Curre nt (2020-21)	Target s (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
			100%	100%	93%	98%	85%	100%	50%	60%	40%	75%	100%	100%	10%	12%	80%	85%
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TPC Mulgund
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	65%	66%	2	1	

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Naregal TP	Karnataka	Mahesh B Nidasheshi	TPC NaregalGadag Road Naregal 582119	08381-268228	tpcnaregal@yahoo.in

#### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	30%	35%	80	82	0	0	26%	25%	1.1/2hrs	2.00hrs	100%	100%	80%	80%	35%	40%	75%	76%

#### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
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Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%							
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)						
	100%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0						
Solid Waste Management Indicators																								
Household level coverage of solid waste management services			Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges									
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%							
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)						
			100%	100%	78%	80%	88%	100%	15%	26%	71%	75%	90%	95%	10%	12%	75%	85%						
Storm Water Drainage Indicators																								
Coverage of storm water drainage network			Incidence of water logging/ flooding						Chief Officer TP Naregal															
Benchmarks			100%																0					
Current (2020-21)			Targets (2021-22)			Current (2020-21)													Targets (2021-22)					
85%			95%			0													0					

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format-2021-22**

Name of the city/ULB		State	Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.			
Shirahatti TP		KARNAT AKA	Mallesh				Near Basaweshwar Circle-582120				08487-242210				itstaff_ulb_shirahatti@yahoo.in			
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85%	89%	95	95	0%	0%	22%	21%	3.2hr	3.4hr	96%	100%	93	100%	25%	25%	75%	78%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	

Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100 %	100 %	90%	90%	100%	100%	45%	46%	46%	46%	74.5 %	80%	8%	12%	54%	54%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TPC Shirahatti				
Benchmarks	100%						0										
	Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)										
	64%		66%		0		0										

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Bankapur	Karnataka	Smt. R. S. Desai	Town Municipal Council Bankapur, Bazaar Road pin code 581202	08378-254231	Itstaff_ulb_bankapur@yahoo.co.in

#### **Water Supply Indicators**

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	84%	89%	91	93	0	0	20%	20%	1.50hrs	1.55hrs	100%	100%	80%	80%	32%	40%	69%	70%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	94%	96%	0	0%	0	0	0	0%	0	0%	0	0%	0	0%	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100%	100%	77%	78%	69%	69%	43%	45%	28%	30%	80%	80%	10%	12%	34%	35%
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC Bankapur
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	85%	86%	0	0	

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Byadgi	Karnataka	Sri V.M.PUJAR	Haunsabhavi Road, Byadgi581106	08375-226444	Itstaff_ulb_byadgi@yahoo.co.in

#### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80%	95%	110	135	80%	100%	30%	30%	1 hr	24 hr	95%	100%	80%	100%	35%	38%	85%	90%

#### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
--	---------------------	-------------------------------------	---	---------------------------------------	-----------------------------	---	--	--	--

Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	98%	100%	95%	100%	80%	100%	0%	90%	0%	90%	0%	10%	0%	40%	0%	10%	0%	50%
Solid Waste Management Indicators																		
Household level coverage of solid waste management services			Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100%	100%	95%	98%	78%	100%	10%	25%	10%	50%	80%	80%	15%	18%	85%	90%
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network							Incidence of water logging/ flooding							Chief Officer TMC Byadgi			
Benchmarks	100%							0										
	Current (2020-21)				Targets (2021-22)			Current (2020-21)				Targets (2021-22)						
	90%				92%			1				0						



	96%	99%	-	--	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)		
	20%	100%	20%	50%	10%	100%	5%	6%	5%	6%	65%	72%	0	5%	0	50		
Storm Water Drainage Indicators																		
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer Town Panchayat Guttal					
Benchmarks	100%						0											
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)								
	60%			66			0			0								

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer		Postal address with PIN code		Phone & Fax nos.		Email id.	
Hanagal	Karnataka	H.N Bajakkanavar		Near Old Bustand TG Road Hanagal -581104		08379-262274		itsatff_ulb_hangal@yahoo.co.in	
Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges



Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	92%	95%	128	130	0%	20%	20.5 %	20%	1.20	1.30 hrs	100 %	100%	80%	80%	28%	32%	86%	86%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	98%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0	0	50%	0%	0%	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Curre nt (2020-21)	Targe ts (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
			100 %	100 %	87%	90%	43	70	78%	80%	75%	80%	77%	80%	5%	8%	86%	90%
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Sd/- Chief Officer TMC Hanagal
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	89%	95%	01	00	

### **15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Haveri	Karnataka	Parashuram M Chalawadi	City Municipal Council Haveri Near M G Circle Haveri-581110	08375-232444	itstaff_ulb_haveri@yahoo.com

#### **Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	93%	100	110	95%	95%	40%	35%	1 Hour	1 Hour	95%	95%	90%	92%	40%	42%	50%	52%

#### **Sewage Management (Sewerage and Sanitation)**



<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>Hirekerur</b>	<b>Karnataka</b>	<b>Sri R S Pawar</b>	<b>TOWN PANCHAYAT,HIREKERUR CHOUDI CIRCLE,HIREKERUR-581111</b>	<b>08376-282382</b>	<b>itstaff_ulb_hirekerur@yahoo.com</b>

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80%	82%	135	135	0	0	20%	20%	2hr	2hr	100%	100%	85%	90%	42%	45%	90%	95%

[illegible]

	100%	100%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges				
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100%	100%	92%	94%	70%	75%	75%	80%	0%	0%	65%	75%	10%	12%	75%	80%			
Storm Water Drainage Indicators																			
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer Town Panchayat,Hirekerur						
Benchmarks	100%						0												
	Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)												
	75%		78%		0		0												

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Ranebennur	Karnataka	Dr Mahantesh N	Office of City Municipal Council, Station Road Ranebennur-581115	08373-266466	Itstaff_ulb_ranebennur@yahoo.co.in

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	88	95	112	135	80	90	23	22	2	16	100	98	88	92	60	62	80	85
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	98	100	96	98	31	60	90	95	80	90	0	20	90	95	0	20	36	50
Solid Waste Management Indicators																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	98	99	57	100	50	55	60	80	90	95	20	20	59	80		

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		Municipal Commissioner City Municipal Council Ranebennur
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	91	95	1	1	

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP Rattihalli	Karnataka	U.S. Guddad	Near Old Bus stand Rattihalli-581116 Dist: Haveri	9964182927	Itstaff_ulb_rattihalli@yahoo.com

#### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80%	85%	70lpcd	80lpcd	0%	0%	30%	28%	1 hours	1 hours	95%	100%	80%	80%	25%	30%	25%	90%

#### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)		
	90%	95%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Solid Waste Management Indicators																				
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%			
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)		
			0%	80%	0%	80%	0%	50%	0%	40%	0%	60%	80%	80%	0%	5%	0%	50%		
Storm Water Drainage Indicators																				
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Sd/- Chief Officer Town Panchayath Rattihalli						
Benchmarks			100%					0												
			Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)							
			70%		80%		0%		0%											



**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Savanur	Karnataka	Shri Krishna D Kattimani	Shiggaon Road, Savanur-581118	08378-241623	itstaff_ulb_savanur@yahoo.co.in

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchm arks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	91%	92%	90	100	0%	0%	25%	24%	1hr	2hr	100%	100%	90%	98%	40%	40%	60%	75%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchm arks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	98%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	93%	96%	70%	80%	20%	25%	8%	15%	90%	95%	5%	7%	60%	90%

Storm Water Drainage Indicators																
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Sd/- Chief Officer TMC Savanur			
Benchmarks	100%						0									
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)						
	85%			90%			0			0						

## 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB		State		Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.			
Shiggaon		Karnataka		M V Hiremath				Shiggaon 581205				Land Line No-08378–255250 / 255115 Fax–08378–255250				itstaff_ulb_shiggaon@yahoo.in			
Water Supply Indicators																			
	Coverage of water supply Connections			Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%			135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100	100	92	94	-	0	20	20	1.50	2.00	100	100	60	80	45	48	51	65	
Sewage Management (Sewerage and Sanitation)																			



**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Afzalpur	Karnataka	Sri Ashok C Bilgundi	Kalaburagi-Vijapur Main Road , Afzalpur and 585301	08470-282046	Itstaff_ulb_afzalpur@yahoo.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80	90	125	125	0	0	24	23	2 Hr	2 Hr	100	100	95	98	36	40	30	35

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95	95	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

**Solid Waste Management Indicators**



Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	75	75	100	110	0	0	25	25	1	1	100	100	80	80	38	45	45	50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	98	98	70	75	20	22	80	85	90	90	5	5	80	80	0	5	0	50
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
			100	100	96	100	74	100	35	40	65	70	80	80	10	15	60	65
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC CHITTAPUR
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	85	90	0	0	

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Jewargi	Karnataka	Sharanayya Swamy Chief Officer	Beside Ambedkar Statue, BB Main Road Jewargi- 585310	08442-236046	Itstaff_ulb_jewargi@yahoo.com

#### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	90%	90	100	0%	0%	25%	23%	1-1/2hr	1-1/2hr	96%	98%	96%	98%	18%	20%	50%	75%

#### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
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Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60%	65%	Work Under Progress															
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100%	100%	90%	95%	75%	100%	12%	15%	43%	45%	98%	98%	10%	15%	75%	80%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding					Sd/- Chief Officer TMC Jewargi					
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)			Current (2020-21)		Targets (2021-22)								
			68%		70%			0		0								



Name of the city/ULB	State		Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.				
CC Kalaburagi	Karnataka		SNEHAL SUDHAKAR LOKANDE IAS				Near Jagat Circle, Kalaburagi-585101				08472-278675				itstaff_ulb_gulbarga@yahoo.com				
Water Supply Indicators																			
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges		
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	73%	75%	114	114	7%	10%	22%	22%	2Hrs	2Hrs	100%	100%	93.33%	95%	73%	76%	68%	80%	
Sewage Management (Sewerage and Sanitation)																			
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges		
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	96%	100%	68%	80%	93%	95%	100%	100%	100%	100%	0%	10%	97%	100%	15%	20%	7%	15%	
Solid Waste Management Indicators																			

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100%	100%	98%	99%	75%	90%	42%	45%	97%	98%	98%	99%	15%	18%	44%	47%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Commissioner Kalaburagi Mahanagara Palike				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	76.00%			76.50%			0			0							

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer		Postal address with PIN code		Phone & Fax nos.		Email id.	
NAC SHAHABAD	Karnataka	PEERSHETTY. B. GOBBUR, CHIEF OFFICER, NAC SHAHABAD		JP COLONY, SHAHABAD -5858228 TQ: CHITTAPUR		08474-206507		co.nacshbd@gmail.com	
Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges



	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer NAC Shahabad
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100	100	0	0	

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Sedam	Karnataka	Satish Gudde	Near SBI Bank Main Road Sedam-585222	08441-276932	<a href="mailto:Itstaff_ulb_sedam@yahoo.com">Itstaff_ulb_sedam@yahoo.com</a>

#### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	92%	92%	128	130	98%	99%	23%	23%	24 hours	24 hours	95%	95%	60%	70%	56%	60%	86%	90%

#### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
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Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	96%	97%	96%	97%	UGD Work under progress by KUWSDB													
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100%	100%	100%	100%	91%	100%	0%	10%	85%	100%	80%	80%	12%	15%	90%	90%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Chief Officer TMC Sedam				
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
			78%		85%			0%			0%							

<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>CMC Shahabad</b>	<b>Karnataka</b>	<b>K GURULINGAPPA</b>	<b>Railway Station Area Shahabad</b>	<b>08474-204489</b>	<b>Itstaff_ulb_shahabad@yahoo.com</b>

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	86%	96%	135	135	91%	100%	25%	24%	24	24	91%	100%	87%	92%	67%	70%	36%	40%

[illegible]

Solid Waste Management Indicators																	
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100%	100%	84%	87%	51%	84%	19%	22%	26%	30%	81%	87%	18%	20%	68%	71%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Commissioner/Municipal Commissioner/Chief Officer CC/CMC/TMCs/TP				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	86%			93%			0			0							

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer		Postal address with PIN code		Phone & Fax nos.		Email id.	
Wadi	Karnataka	Vithal D hadimani		TMC Wadi Opp Railway station Wadi – 585225		08476 202035		Itstaff_ulb_wadi@yahoo.com	
Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges



Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	62%	65%	132	133	0	0	27%	25%	1.5 Hr	1.5 Hr	95%	98%	77%	79%	42%	45%	85%	88%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	76%	81%	0%	0%	There is no UGD At Wadi TMC													
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
			90%	100 %	94%	97%	91%	94%	20%	23%	45%	48%	75%	78%	10%	14%	86%	88%
Storm Water Drainage Indicators																		



	Coverage of storm water drainage network		Incidence of water logging/ flooding		Sd/- Chief Officer TMC Wadi Jn
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	82%	78%	0	0	

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
ALAND	Karnataka	Mahaveer Thakale	Near Tahshil office Aland	08477- 202440	Itstaff_ulb_aland@ymail.com

#### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	92%	94%	97%	102%	0	0	20%	20%	1.5 Hr	2.0 Hr	95%	95%	75%	80%	50%	65%	50%	75%

#### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
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Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)
	55%	60%	0%	0%	There is no UGD At Aland TMC													
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)
			90%	100 %	75%	85%	25%	50%	91%	94%	15%	50%	75%	80%	12%	14%	70%	80%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Sd/-  Chief Officer TMC ALAND				
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)		Current (2020-21)			Targets (2021-22)								
			75%		85%		0			0								

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.													
Chincholi	Karnataka	Lohit Kattimani	Near old police station, gadi area town Municipal Council chincholi-585307	0875-273058	Itstaff_ulb_chincholi@yahoo.in													
<b>Water Supply Indicators</b>																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	100	115	0	0	40%	35%	2 Hr	2 Hr	85%	88%	97%	98%	40%	45%	80%	82%
<b>Sewage Management (Sewerage and Sanitation)</b>																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75%	80%	0%	0%	There is no UGD At Chincholi TMC													

Solid Waste Management Indicators																	
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	90%	100%	90%	95%	70%	100%	20%	25%	70%	75%	80%	85%	12%	15%	80%	82%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Sd/- Chief Officer TMC Chincholi				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	65%			70%			0			0							

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer		Postal address with PIN code		Phone & Fax nos.		Email id.	
Yadrami	Karnataka	Santhosh Kumar		TMC Yadrami – 585325				coyadramitp@gmail.com	
Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges



	Coverage of storm water drainage network		Incidence of water logging/ flooding		Sd/- Chief Officer TP Yadrami
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	7%	10%	0	0	

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Kamalapur	Karnataka	Gayatri	Town Panchayat Kamalapur Pin code-585313	08478-221706	Cokml.glb@gmail.com

#### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75%	80%	105	105	0	0	25%	25%	2 Hr	2 Hr	0%	70%	85%	85%	28	30	55%	92%

#### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
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Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	30%	35%	0%	0%	There is no UGD													
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100%	100%	75%	92%	70%	75%	0%	50%	0%	45%	0%	45%	0%	0%	25%	38%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Sd/-  Chief Officer TP kamalapur				
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
			10%		15%			0			0							

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Kalagi	Karnataka	Venkatesh telang	Town panchyath Kalagi	08474-227761	Co.kalagitp@gmail.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	44%	50%	70	75	0	0	30%	30%	2 Hr	2 Hr	80%	90%	65%	67%	32%	40%	55%	85%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	35%	40%	0%	0%	There is no UGD													

**Solid Waste Management Indicators**



	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)	
	36%	100%	75%	92%	100%	100%	0%	50%	0%	45%	0%	45%	00%	0%	25%	38%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Sd/- Chief Officer TP Kalagi				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	10%			15%			0			0							

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
NAC Bhimara yangudi	Karnataka	Ramesh M Pattedar	BB Road Shahapur-585287	9448136336	Itstaff_nac_bhimarayanagudi@yahoo.com

#### **Water Supply Indicators**

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
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Benchmark ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	78%	84%	90	100	0%	5%	32%	29%	2 Hrs	2.5Hrs	90%	95%	80%	85%	20%	25%	20%	50%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmark ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	50%	55%	-	-	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100%	100%	100%	100%	0%	100%	0%	5%	0%	5%	80%	85%	0%	2%	15%	20%
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer NACB-Gudi
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	60%	65%	2	1	

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Gurumatkal	Karnataka	Sri. SHARANAPPA	Chief Officer TMC Gurumatkal - 585214	9972455403	itstaff_ulb_gurmitkal@yahoo.com

#### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80%	90%	110	120	0%	0%	40%	35%	1 Hr 30Mins	1 Hr 30Mins	95%	98%	100%	100%	20%	30%	30%	35%

#### Sewage Management (Sewerage and Sanitation) UGD Work under progress

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
Benchmarks	100%	100%	100%	100%	100%	20%	80%	100%	90%

	Current (2020– 21)	Target s (2021– 22)	Current (2020– 21)	Targets (2021– 22)	Current t (2020– 21)	Target s (2021– 22)	Current (2020– 21)	Targets (2021– 22)	Current (2020– 21)	Targets (2021– 22)	Current nt (2020 – 21)	Target s (2021– 22)	Current t (2020– 21)	Targets (2021– 22)	Current (2020– 21)	Targets (2021– 22)	Current (2020– 21)	Target s (2021– 22)	
	78%	100 %	70%	100 %	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
Solid Waste Management Indicators																			
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%		
			Current (2020– 21)	Targets (2021– 22)	Current t (2020– 21)	Target s (2021– 22)	Current (2020– 21)	Targets (2021– 22)	Current (2020– 21)	Targets (2021– 22)	Current nt (2020 – 21)	Target s (2021– 22)	Current t (2020– 21)	Targets (2021– 22)	Current (2020– 21)	Targets (2021– 22)	Current (2020– 21)	Target s (2021– 22)	
			100%	100 %	100 %	100 %	65%	80%	25%	35%	30%	50%	80%	90%	10%	15%	40%	80%	
Storm Water Drainage Indicators																			
			Coverage of storm water drainage network					Incidence of water logging/ flooding					Chief Officer TMC Gurumatkal						
Benchmarks			100%					0											
			Current(2020– 21)			Targets (2021– 22)		Current(2020–21)			Targets(2021– 22)								
			95%			95%		0%			0%								

### **15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Hunasagi TP	Karnataka	Sri Arun Chavan	TP HUNASAGI-585215	08444-200434	itstaff_ulb_hunasagi@yahoo.com

## Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	65	70	70	80	0	3	40	40	2	2	100	100	35	45	5	5	10	40

## Sewage Management (Sewerage and Sanitation)

[illegible]

## Solid Waste Management Indicators

	<b>Household level coverage of solid waste management services</b>		<b>Efficiency of collection of municipal solid waste</b>		<b>Extent of segregation of municipal solid waste</b>		<b>Extent of municipal solid waste recovered</b>		<b>Extent of scientific disposal of municipal solid waste</b>		<b>Efficiency in redressal of customer complaints</b>		<b>Extent of cost recovery in SWM services</b>		<b>Efficiency in collection of SWM charges</b>	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)

	10	100	20	30	0	100	0	20	0	20	0	20	0	5	0	25
Storm Water Drainage Indicators																
	Coverage of storm water drainage network						Incidence of water logging/ flooding						CHIEF OFFICER TP HUNASAGI			
Benchmarks	100%						0									
	Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)									
	20		25		0		0									

### **15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>KAKKE RA</b>	<b>Karnataka</b>	<b>SRI OMKAR HANMANTHAPPA PUJARI</b>	<b>TMC KAKKERA-585215</b>	<b>08444-221876</b>	<b>Itstaff_ulb_kakker@yaho.com</b>

#### **Water Supply Indicators**

	<b>Coverage of water supply Connections</b>		<b>Per capita supply of water</b>		<b>Extent of metering of water connections</b>		<b>Extent of non revenue water</b>		<b>Continuity of water supply</b>		<b>Quality of water supplied</b>		<b>Efficiency in redressal of customer complaints</b>		<b>Cost recovery in water supply services</b>		<b>Efficiency in collection of water supply-related charges</b>	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	35	40	135	135	10	10	40	40	3	5	100	100	80	80	30	35	70	75

#### **Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75	90	--	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			80	100	60	60	0	100	10	15	0	0	80	80	2	5	15	25
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Chief Officer TMC KAKKERA				
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)			Current (2020-21)		Targets (2021-22)								
			40		45			0		0								

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Kembhavi TMC	Karnataka	Sri.Prakash M Bagli	TMC Kembhavi-585216	08443-278020	<a href="mailto:Itstaff_ulb_kembhavi@yahoo.com">Itstaff_ulb_kembhavi@yahoo.com</a>

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	55	60	80	90	0	5	50	40	2	2	100	100	80	90	5	10	20	30

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70	90	--	-	-	-	0	0	0	0	0	0	0	0	0	0	0	0

**Solid Waste Management Indicators**



	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)	
	78	100	55	78	18	20	10	15	20	25	80	90	4	5	30	40	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						CHIEF OFFICER TMC KEMBHAVI				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	35			35			0			0							

### **15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer		Postal address with PIN code		Phone & Fax nos.		Email id.	
Shahapur	Karnataka	Ramesh M Pattedar		BB Road Shahapur-585223		08479-240152		Itstaff_ulb_shahapur@yahoo.com	
Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)
	23%	35%	85	95	0%	5%	64%	60%	2 Hrs	2.5Hr s	90%	95%	80%	85%	30%	35%	25%	60%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)
	90%	95%	70	80	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)
			100 %	100 %	90%	95%	35%	45%	20%	30%	20%	30%	90%	95%	5%	10%	65%	70%
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Municipal Commissioner CMCShahapur
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	60%	65%	1	0	

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Shorapur	Karnataka	K Jeevan	Bus stand road 585224	08443-256300	itstaff_ulb_shorapur@yahoo.com

#### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	65%	75%	85	95	0%	0%	30%	25%	2 Hrs	2 Hrs	100 %	100%	60%	60%	45%	50%	35%	70%

#### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
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Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	85%	90%	30%	40%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services			Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges				
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%		
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
			100%	100%	85%	90%	45%	60%	20%	30%	30%	40%	90%	95%	10%	12%	30%	35%	
Storm Water Drainage Indicators																			
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Municipal Commissioner CMC Shorapur					
Benchmarks			100%					0											
			Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)						
			45%		50%		1		0										

Name of the city/ULB		State	Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.			
CMC YADGIR		Karnataka	BHIMANNA T NAIK				CITY MUNICIPAL COUNCIL NEAR GOVT JR COLLEGE PLAY GROUND YADGIR-585201				08473=252312				Itstaff_ulb_yadagir@yahoo.com			
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80	85	135	135	60	70	45	45	2	2	100	100	90	90	32	34	15	18
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95	95	60	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level		Efficiency of		Extent of		Extent of		Extent of		Efficiency in		Extent of cost		Efficiency in	

	coverage of solid waste management services		collection of municipal solid waste		segregation of municipal solid waste		municipal solid waste recovered		scientific disposal of municipal solid waste		redressal of customer complaints		recovery in SWM services		collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	95	100	85	88	48	100	25	28	40	45	100	100	8	10	30	50	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Municipal Commissioner City Municipal Council Yadgir.				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	90			92			0			0							

### **15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
<b>BALAGANUR</b>	Karnataka	<b>SHARANABASAYYA A</b>	<b>POTNAL ROAD BALAGANUR 584138 TQ- MASKI, DIST- RAICHUR</b>	<b>08535-258640</b>	<b>Itstaff_ulb_balaganoor@yahoo.com</b>

<b>Water Supply Indicators</b>									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
<b>Benchmarks</b>	<b>100%</b>	<b>135 lpcd</b>	<b>100%</b>	<b>20%</b>	<b>24 hours</b>	<b>100%</b>	<b>80%</b>	<b>100%</b>	<b>90%</b>

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	92%	135	135	0	0%	28%	27%	3	3	95%	95%	75%	80%	35%	40%	85%	85%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80%	80%	NO UGD SYSTEM BALAGANUR TOWN															
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100%	100%	30%	50%	71%	100%	28%	30%	0%	0%	70%	80%	03%	10%	50%	55%
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Sd/-  CHIEF OFFICER TP BALAGANUR
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	80%	85%	1	0	

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format-2021-22

Name of the city/ULB	State	Name of the Municipal Commissioner/Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Devadurga TMC	KARNATAKA	Sri.Thimmappa Jagali	Near Police station , Old Tahasil office building , main road Devadurga.584111	9448416208	<a href="mailto:itstaff_ulb_devdurga@yahoo.in">itstaff_ulb_devdurga@yahoo.in</a>

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60%	65%	115	120	0%	0%	26%	25%	1 hour	1 hr	80%	85%	70%	75%	65%	70%	70%	75%

Sewage Management (Sewerage and Sanitation)									
	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
Benchmarks	100%	100%	100%	100%	100%	20%	80%	100%	90%



	Current t (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)	Current (2020-21)	Targets (2021-22)	Curre nt (2020-21)	Targets (2021-22)	Current (2020-21)	Targe ts (2021-22)	Curre nt (2020-21)	Target s (2021-22)	Current (2020-21)	Targets (2021-22)	Curren t (2020-21)	Targets (2021-22)	Curre nt (2020-21)	Targets (2021-22)	
	90%	95%	ಒಳಚರಂಡಿ ಕಾಮಗಾರಿ ಕಾರ್ಯ ಮುಕ್ತಾಯ ಹಂತದಲ್ಲಿರುತ್ತದೆ - ಒಳಚರಂಡಿ ವ್ಯವಸ್ಥೆ ಜಾರಿಯಲ್ಲಿರುವುದಿಲ್ಲ																
Solid Waste Management Indicators																			
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges				
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%				
	Current (2020-21)	Target s (2021-22)	Current (2020-21)	Targets (2021-22)	Curre nt (2020-21)	Targets (2021-22)	Current (2020-21)	Targe ts (2021-22)	Curre nt (2020-21)	Target s (2021-22)	Current (2020-21)	Targets (2021-22)	Curren t (2020-21)	Targets (2021-22)	Curre nt (2020-21)	Targets (2021-22)	Curre nt (2020-21)	Targets (2021-22)	
	100%	100%	95%	97%	17%	100%	35%	42%	0%	30%	90%	95%	15%	16%	80%	90%			
Storm Water Drainage Indicators																			
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Sd/- Chief Officer Town Municipal Council Devadurga						
Benchmarks	100%						0												
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)									
	70%			85 %			0			0									

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP HUTTI	Karnataka	MARILINGAPPA	TOWN PANCHAYAT HUTTI TQ LINGASAGUR DIST RAICHUR 584115	7483670039 9482819728	<a href="mailto:cotphutti@gmail.com">cotphutti@gmail.com</a>

[illegible]

	30	50	60	80	30	50	90	90	0	0	70	75	5	10	60	70
Storm Water Drainage Indicators																
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Sd/- Chief Officer TP Hatti			
Benchmarks	100%						0									
	Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)									
	70		80		0		0									

### **15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Hutti ( Gold mines) NAC	Karnataka	Marilingappa	NAC Hutti , Lingasagur Tq, Raichur district 584115	9611420417 9482819728	conachutti@gmail.com

#### **Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water .supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85	85	100	120	0	0	20	20	1	2	100	100	80	90	45	50	90	95

#### **Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100	100	80	85	100	100	90	90	0	0	60	80	2	5	80	80
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Sd/- Chief Officer Hutti ( Gold mines) NAC				
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)									
			70		80		0		0									



Solid Waste Management Indicators																	
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)	
	80%	90%	75%	78%	10%	15%	28%	30%	0	0	90%	95%	10%	15%	69%	73%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TP Kavital				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	82%			85%			0			0							

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Lingasagur TMC	Karnataka	Smt M Vijayalaxmi	Near Post office Mudgal Main Road TMC Lingasagur -584122	9886391338	<a href="mailto:Itstaff_ulb_lingasagur@yashoo.com">Itstaff_ulb_lingasagur@yashoo.com</a>

Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	92	100	102	20	30	27	20	1	1	100	100	100	100	60	65	80	85
<b>Sewage Management (Sewerage and Sanitation)</b>																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Solid Waste Management Indicators</b>																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	99	100	26	75	85	90	40	45	90	95	12	20	40	50		
<b>Storm Water Drainage Indicators</b>																		
	Coverage of storm water drainage network								Incidence of water logging/ flooding									
Benchmarks	100%								0									



	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Sd/- Commissioner/Municipal Commissioner/Chief Officer CC/CMC/TMCs/TP
	90	95	1	1	

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Manvi TMC	Karnataka	B Jagadish	Main Road TMC Manvi-584123	08538-220700	<a href="mailto:Itstaff_ulb_manvi@yahoo.co.in">Itstaff_ulb_manvi@yahoo.co.in</a>

#### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70	75	95	100	0	0	25	25	2 ½ hr	2 ½	100	100	96	90	50	60	90	90

#### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmark	100%		100%		100%		100%		100%		20%		80%		100%		90%	



ks																		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	98	90	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
Household level coverage of solid waste management services			Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
			100	100	98	98	10	70	50	55	65	68	95	97	2	4	80	85
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Sd/-  Commissioner/Municipal Commissioner/Chief Officer  CC/CMC/TMCs/TP				
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)									
			98		98		0		0									

### **15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Maski	Karnataka	HANUMANTHAMMA NAIK	APMC YARD MASKI 584124	9945127076	Itstaff_ulb_maski@yahoo.in

[illegible]



	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	99	99	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100%	100%	100%	100%	25%	74%	70%	72%	0	0	95%	97%	2	4	75%	77%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding					Chief Officer TMC Mudgal					
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)			Current (2020-21)		Targets (2021-22)								
			75		77			0		0								

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.				
<b>Raichur CMC</b>	<b>Karnataka</b>	<b>Venkatesh H</b>				<b>Commissioner CMC Raichur 584101</b>				<b>08532-226768</b>				<a href="mailto:Itstaff_ulb_raichura@yahoo.com">Itstaff_ulb_raichura@yahoo.com</a>				
<b>Water Supply Indicators</b>																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95	96	100	118	24	50	20	20	2	24	100	100	26.72	50	7	20	35	50
<b>Sewage Management (Sewerage and Sanitation)</b>																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	15	50	55	75	33	50	100	100	100	100	20	20	0	50	100	100	0	50
<b>Solid Waste Management Indicators</b>																		

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95	100	92	100	60	90	79	100	68	100	90	100	15	18	70	80
Storm Water Drainage Indicators																
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Sd/-  Commissioner/Municipal Commissioner/Chief Officer CC/CMC/TMCs/TP			
Benchmarks	100%						0									
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)						
	64			80			0			0						

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Sindhanur	Karnataka	R.VIRUPAKSHAMURTHY MUNICIPAL COMMISSIONER	NEAR ASHOK BHAVAN, RAICHUR MAIN ROAD, SINDHANUR- 584128	08535-222233	itstaff_ulb_sindhanur@yahoo.co.in
<b>Water Supply Indicators</b>					

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	91	105	106	0	0	20	20	2	3	100	100	80	80	60	65	70	71
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	UGD Work is Under Progress															
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100	100	91	93	50	100	20	25	20	25	100	100	9	10	83.23	85



Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		Municipal Commissioner CMC Sindhanur
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	70	73	0	0	

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
SIRWAR R TP	Karnataka	K.MUNI SWAMY	TP Sirwar, Main Road, Sirwar-584129	9480218846	Sirwar.man.rcr@gmail.com

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70	75	80	90	0	0	35	30	3hrs	3hrs	75	80	75	76	52	55	72	75

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	



Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)
	85	88	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)
			0	20	32	35	50	100	20	25	0.5	0.5	72	75	2	10	75	80
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network						Incidence of water logging/ flooding						Sd/- Chief Officer TP Sirwar			
Benchmarks			100%						0									
			Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)						
			72			75			3			2						

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
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Turvihal TP		Karnataka	Haju Babu				Hatti Gudda Raod Turvihal -584123				08535-244245		Itstaff_ulb _turvihal@yahoo.com					
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	92	75	80	0	0	28	25	2	3	92	100	70	80	35	40	78	80
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	82	85	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-	Targets (2021-	Current (2020-	Targets (2021-	Current (2020-	Targets (2021-	Current (2020-	Targets (2021-	Current (2020-	Targets (2021-	Current (2020-	Targets (2021-22)	Current (2020-	Targets (2021-	Current (2020-	Targets

	21)	22)	21)	22)	21)	22)	21)	22)	21)	22)	21)		21)	22)	21)	(2021-22)
	100	100	58	60	71	100	15	20	0	0	92	95	18	20	62	65
Storm Water Drainage Indicators																
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Sd/-  Commissioner/Municipal Commissioner/Chief Officer CC/CMC/TMCs/TP			
Benchmarks	100%						0									
	Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)									
	15		15		3		2									

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB		State	Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.			
TOWN PANCHAYATH, BHAGYANAGAR		KARNATAKA	Manjunath G Bellad Chief Officer Town Panchayath, Bhagyanagar				Town Panchayath, Bhagyanagar-583238				08539-234243				itstaff_ulb_bhagyanagar@yahoo. com			
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)

	67%	68%	68	68	5%	10%	29%	29%	2.50	2.50	85%	90%	85%	85%	32%	40%	82%	85%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	U.G.D System not yet proposed															
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100%	100%	90%	100%	100%	100%	20%	30%	15%	17%	80%	90%	12%	14%	65%	70%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Chief Officer T.P Bhagyanagar				
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)			Current (2020-21)		Targets (2021-22)								
			50%		55%			0		0								



	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)	
	100	100	95	100	75	100	40	80	40	100	75	80	18	20	50	90	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Sd/-  Commissioner/Municipal Commissioner/Chief Officer  CC/CMC/TMCs/TP				
Benchmarks	100%						0										
	Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)										
	68		74		0		0										

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP Kanakagiri	Karnataka	Mrs. Tirumala M	Town Panchayath Kanakagiri, ward 10, Ratha Bidhi, Kanakagiri 583283	08533-240224	<a href="mailto:Itstaff_ulb_kanakagiri@yahoo.com">Itstaff_ulb_kanakagiri@yahoo.com</a>

<b>Water Supply Indicators</b>									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

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	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TP Kanakagiri
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	37%	38%	1	0	

### **15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Karatagi	Karnataka	N.Shivalingappa (Chief Officer)	TOWN MUNICIPAL COUNCIL, KARATAGI	08533-274232 9880342441	Itstaff_ulb_karatagi@yahoo.com

#### **Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60%	65%	80%	85%	0%	0%	30%	28%	3.5 Hrs	3.5 Hrs	100%	100%	80%	80%	32%	33%	35%	50%

#### **Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
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Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Curre nt (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)
	45%	47%	NO UGD EXISTS IN TMC LIMIT															
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Curre nt (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)
			100 %	100 %	70%	72%	100 %	100 %	10%	12%	3%	4%	70%	75%	3%	7%	43%	44%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						CHIEF OFFICER TMC KARATAGI				
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)									
			65%		67%		2		1									

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
<b>CMC Koppal</b>	<b>Karnataka</b>	<b>Manjunath T.A</b>	<b>583231</b>	<b>08539-231165</b>	<b>Itstaff_ulb_koppal@yahoo.com</b>

  

<b>Water Supply Indicators</b>																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	75	80	100	105	0	0	44	40	4	4	100	100	80	80	65	70	70	75

  

<b>Sewage Management (Sewerage and Sanitation)</b>																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

  

<b>Solid Waste Management Indicators</b>																		
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	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100	100	100	100	90	100	0	0	40	80	80	80	18	20	70	75	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Municipal Commissioner, CMC,Koppal.				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	70			80			3			0							

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer		Postal address with PIN code		Phone & Fax nos.		Email id.	
T P Kukanoor	Karnataka	Shri Ravindra D Bagalkoti		T P Kukanoor yelburga Main Road 583232		08534-230845		Itstaff_ulb_kukanoor@yahoo.com	
Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	65%	70%	86%	88%	0	0	51%	45%	2.5	2.5	90%	91%	70%	72%	25%	26%	61%	95%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	68%	90%	0	0	No UGD													
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
			100 %	100 %	75%	78%	30	70%	15%	30%	0	0	10%	15%	5%	8%	40%	65%
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief officer T P Kukanoor
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	45%	46%	1	0	

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Kushtagi	Karnataka	Umesh K Hiremath	Town Municipal Council, Infront of Post Office, Kushtagi-583277 Dist: Koppal	08536-267041	<a href="mailto:Itstaff_ulb_kushtagi@yahoo.com">Itstaff_ulb_kushtagi@yahoo.com</a>

#### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70%	80%	80	100	12%	20%	22%	20%	3hr	3hr	100%	100%	90%	95%	15%	20%	45%	50%

#### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%	DPR Proposed by KWS & DB for UGD Scheme															
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100%	100%	70%	75%	100%	100%	20%	30%	30%	35%	80%	85%	10%	12%	35%	40%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding					Chief Officer TMC Kushtagi					
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)			Current (2020-21)		Targets (2021-22)								
			65%		68%			2		1								

<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>TP Tavaragera</b>	<b>Karnataka</b>	<b>Shankar D Kale</b>	<b>Ward no 01 Near Venkateshwar temple Tavaragera 583279</b>	<b>08536-275301</b>	<b>itstaff_ulb_tavaragera@yahoo.com</b>

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60%	65%	78%	80%	0%	0%	40%	35%	1.4	1.5	88	100	70%	68%	30%	35%	70%	71%

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmark	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60%	65%	No UGD Work															

Solid Waste Management Indicators																	
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100%	100%	75%	76%	70%	100%	25%	30%	5%	25%	50%	85%	10%	12%	65%	75%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Sd/-  Chief Officer				
Benchmarks	100%						0										
	Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)										
	45%		48%		2		1										

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Town Panchayat Yelburga	Karnataka	Shivakumar Kattimani	Chief Officer Town Panchayat Yelburga-583236. Dist:Koppal	Phone:08534-220138	Itstaff_ulb_yelburga@yahoo.com
Water Supply Indicators					



	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	76	77	72	73	15	15	27	26	3	3	100	100	86	87	32	35	62	63
<b>Sewage Management (Sewerage and Sanitation)</b>																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	92	93	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
<b>Solid Waste Management Indicators</b>																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100	100	98	98	66	75	30	31	32	32	84	85	18	20	90	91		

Storm Water Drainage Indicators					
	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer T.P.Yelburga.
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	65	66	1	0	

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Basavakalyan	Karnataka	Sri. Goutama Bhudha Kamble	CMC, Basavakalyan Near Fort Basavakalyan	08481-250201	Itstaff_ulb_basavakalyan@yahoo.com

Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	95	100	135	85	95	35	30	6	24	100	100	75	80	20	30	40	60

Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	

Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)	
	90	100	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Solid Waste Management Indicators																			
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%		
			Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Targets (2021-22)	Current (2020- 21)	Targets (2021- 22)	Current (2020- 21)	Target s (2021- 22)	
			100	100	90	100	30	100	30	40	60	70	80	90	10	13	70	85	
Storm Water Drainage Indicators																			
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Commissioner Commissioner CMC, Basavakalyan					
Benchmarks			100%					0											
			Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)						
			85		90		01		0										

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
<b>TMC Bhalki</b>	<b>Karnataka</b>	<b>SHAIK CHAND PATEL</b>	<b>Town Municipal Council Bhalki 585328</b>	<b>08484-261941</b>	<a href="mailto:Itstaff ulb bhalki@yahoo.com">Itstaff ulb bhalki@yahoo.com</a>

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	25	50	110	115	64%	70%	30	28	2	3	95	97	81	85	44	50	86	89

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95	97	0	0	There is no UGD at TMC Bhalki													

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100	100	96	97	100	100	63	66	82	85	72	75	17	20	50	70	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						CHIEF OFFICER TMC BHALKI				
Benchmarks	100%						0										
	Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)										
	82		87		0		0										

### **15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code		Phone & Fax nos.		Email id.		
TMC Hallikhe d B	Karnataka	Sri MOHD YOUSUF	Near Basaveshwar Circle Hallikhed B 585414		08483-274432		<a href="mailto:Itstaff_ulb_hallikhedab@yahoo.com">Itstaff_ulb_hallikhedab@yahoo.com</a>		
Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benchmark ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	24	40	110	115	0	0	30	25	2hr	2.5hr	100	100	100	100	12	15	65	70
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmark ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	70	80	-	-	-	-	-	-	-	-	-	-	100	100	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
			75	100	80	100	60	80	20	30	10	30	80	90	10	12	40	55
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC Hallikhed B
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	40	50	0	0	

### **15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
CMC Bidar	Karnataka	RAVINDRANATH ANGADI	Opp Old Busstand Bidar 585401	08482240432	Itstaff_ulb_bidar@yahoo.com

#### **Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80	85	100	110	95	95	20	20	24	24	100	100	90	92	45	50	70	72

#### **Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
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Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	95	95	70	70	50	55	75	75	100	100	40	40	90	92	15	18	35	35
Solid Waste Management Indicators																		
Household level coverage of solid waste management services			Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
			100	100	93	94	75	100	35	35	88	90	88	90	15	15	70	40
Storm Water Drainage Indicators																		
Benchmarks			Coverage of storm water drainage network					Incidence of water logging/ flooding					Municipal Commissioner CMC Bidar					
			100%					0										
			Current (2020-21)		Targets (2021-22)			Current (2020-21)		Targets (2021-22)								
			95		95			0		0								



**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer				Postal address with PIN code				Phone & Fax nos.				Email id.				
Aurad(B )	Karnataka	Ravi Sukumar				Mini Vidhan Soudha Road Aurad(B) - 585326				08485-280516				<a href="mailto:Itstaff_ulb_aurad@yahoo.com">Itstaff_ulb_aurad@yahoo.com</a>				
Water Supply Indicators																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	40	50	95	110	0	0	35	30	1 ½	1 ½	90	90	95	95	20	20	20	50
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	90	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of		Efficiency of collection of		Extent of segregation of		Extent of municipal solid		Extent of scientific		Efficiency in redressal of		Extent of cost recovery in		Efficiency in collection of	

	solid waste management services		municipal solid waste		municipal solid waste		waste recovered		disposal of municipal solid waste		customer complaints		SWM services		SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)	
	100	100	90	90	80	100	10	15	10	15	95	95	9	9	15	60	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer Town Panchayat Aurad(B)				
Benchmarks	100%						0										
	Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)										
	60		60		0		0										

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TMC Humnabad	Karnataka	Sri. Shambuling Desai	Neat ThairMaidan, Humnabad - 585330	08483-271722	<a href="mailto:Itstaff_ulb_humnabad@yahoo.com">Itstaff_ulb_humnabad@yahoo.com</a>

#### Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
Benchmarks	100%	135 lpcd	100%	20%	24 hours	100%	80%	100%	90%

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	40	55	100	115	0	0	35	30	1 hrs	1 hrs	100	100	80	85	30	40	90	95
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	92	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100	100	80	85	88	95	20	30	20	30	85	90	5	8	75	80
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						Chief Officer TMC Humnabad				
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
			80		85			0			0							

## 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>Chitaguppa</b>	<b>Karnataka</b>	<b>R.Shreepadha</b>	<b>Opp Govt Hospital Chitaguppa 585412</b>	<b>08483-277122</b>	<b>Itstaff_ulb_chittguppa@yahoo.com</b>

## Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Curre nt (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	85	87	125	127	0	0	40	35	3 hrs	3.5 hrs	95	100	85	87	30	35	72	75

## Sewage Management (Sewerage and Sanitation)

[illegible]

Solid Waste Management Indicators																	
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100	100	75	82	60	70	18	20	25	30	76	85	12	15	50	65	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Chief Officer TMC Chittaguppa				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	73			77			0			0							

### **15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
City Corporation Ballari.	Karnataka	Smt. Preeti Gehlot, IAS	Near Gadigichannappa Circle Ballari-583101	08392-273479	bellarycommissioner@yahoo.co.in
<b>Water Supply Indicators</b>					

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmark ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85	87	135	135	20	40	30	27	3	3	100	100	80	80	40	45	70	75
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmark ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	92	90	92	90	95	90	95	90	95	10	15	80	85	25	30	37	45
Solid Waste Management Indicator																		
	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmark ks	100%		100%		100%		80%		100%		80%		100%		90%			
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)		





	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	87%	90%	85%	90%	95%	95%	95%	95%	95%	95%	5%	7%	65%	70%	5%	7%	50%	55%
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100%	100%	98%	100%	75%	100%	85%	85%	95%	95%	85%	85%	12%	15%	95%	95%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						CHIEF OFFICER TMC HOOVINAHADAGALI				
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)		Current (2020-21)			Targets (2021-22)								
			75%		80%		0			0								



**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
<b>TMC KUREKUPPA</b>	<b>KARNATAKA</b>	<b>B ABDUL RAHMAN</b>	<b>Ballari to Hospet Main road, Kurekappa – 583123</b>	<b>08395-250970</b>	<b>cokurekappa@gmail.com</b>

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
<b>Benchmarks</b>	<b>100%</b>		<b>135 lpcd</b>		<b>100%</b>		<b>20%</b>		<b>24 hours</b>		<b>100%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	50	60	115	117	0	0	20	20	5	6	85	90	85	88	30	35	30	50

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
<b>Benchmarks</b>	<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>100%</b>		<b>20%</b>		<b>80%</b>		<b>100%</b>		<b>90%</b>	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	87	90	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

**Solid Waste Management Indicators**

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100	100	90	95	22	30	20	20	10	10	80	82	8	10	45	50	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						CHIEF OFFICER TMC KUREKUPPA				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	45			50			0			0							

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
KURUGODU TMC	Karnataka	PARASURAM, CHIEF OFFICER TMC KURUGODU	NEAR POST OFFICE BELLARY ROAD KURUGODU – 583116	08393 263166	cokurugodu@gmail.com

<b>Water Supply Indicators</b>									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges



	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer TMC KURUGODU
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	95%	96%	0%	0%	

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
TP, MARIYAMMANAHALLI	Karnataka	SRI M.KRISHNA NAIK, CHIEF OFFICER	MARIYAMMANAHALLI, HOSAPETE TQ, BELLARI DIST-583222	08394-244655	mariyammanaha.hpt.bly@gmail.com

#### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressed of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90%	90%	85	85	0%	0%	40%	35%	3	3.5	95%	97%	95%	97%	35%	38%	85%	87%

#### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	70%	75%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
			45%	100%	50%	55%	0%	20%	25%	28%	15%	15%	75%	80%	5%	6%	50%	55%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding					Chief Officer TP, MARIYAMMANAHALLI					
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)									
			80%		85%		0		0									

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer		Postal address with PIN code		Phone & Fax nos.		Email id.										
TMC Sandur	Karnataka	H Imam Saheb		Town Municipal Council, Sandur – 583119		08395-260275		Itstaff_ulb_sandur@ymail.com										
<b>Water Supply Indicators</b>																		
	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	91	95	120	125	-	-	22	20	2	2.5	90	92	78	80	22	28	85	92
<b>Sewage Management (Sewerage and Sanitation)</b>																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	90	100	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
<b>Solid Waste Management Indicators</b>																		

	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)	
	91	100	91	100	17	50	1.5	25	10	25	80	85	5	10	40	50	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						Sd/- Chief OfficerKMAS-I TMC Sandur				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	94			96			-			-							

## 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
T.P Tekkalakote	Karnataka	M. Arun Kumar	Near KSRTC bus Stand, Tekkalakote-583122	08396-248228	chiefofficertp@yahoo.in

Water Supply Indicators									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges

Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	85	94	100	105	0	0	25	24	5 hr	5 hr	80	85	65	68	30	32	48	52
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	88	92	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Solid Waste Management Indicators																		
Household level coverage of solid waste management services			Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges			
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
			100	100	85	100	30	55	35	40	50	55	80	85	2	8	40	45
Storm Water Drainage Indicators																		



	Coverage of storm water drainage network		Incidence of water logging/ flooding		Chief Officer T.P Tekkalakote
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	80	80	0	0	

### 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Kudathini TP	KARNATAKA	S Sathyanarayana Rao	Ward-2 Raghavendra colony kudathini	08392-248025	cokudathini@gmail.com

#### Water Supply Indicators

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80%	85%	100	105	-	-	30%	28%	3	5	85%	88%	86%	89%	36%	39%	77%	80%

#### Sewage Management (Sewerage and Sanitation)

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
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Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%							
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)						
	85%	98%																						
Solid Waste Management Indicators																								
Household level coverage of solid waste management services			Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges									
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%							
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)						
			84%	95%	80%	83%	25%	50%	0	5%	-	-	87%	90%	10%	12%	77%	80%						
Storm Water Drainage Indicators																								
Coverage of storm water drainage network			Incidence of water logging/ flooding						CHIEF OFFICER TP Kudathini															
Benchmarks			100%																0					
Current (2020-21)			Targets (2021-22)			Current (2020-21)													Targets (2021-22)					
56%			60%			0													0					

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Siraguppa	KARNATAKA	G Prem Charles	7 <sup>th</sup> ward Sindhanur Main road CMC Siraguppa -583121	08396-220223	Co-Siruguppa@yahoo.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80%	82%	90	110	-	-	25%	24%	2	3	100%	100%	84%	85%	40%	50%	89%	89%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	60%	90%																

**Solid Waste Management Indicators**

	Household level	Efficiency of	Extent of	Extent of	Extent of	Efficiency in	Extent of cost	Efficiency in
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	coverage of solid waste management services		collection of municipal solid waste		segregation of municipal solid waste		municipal solid waste recovered		scientific disposal of municipal solid waste		redressal of customer complaints		recovery in SWM services		collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	100%	100%	97%	98%	60%	100%	71	75%	50	55	90%	91%	12%	14%	77%	80%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						CHIEF OFFICER TP Siraguppa				
Benchmarks	100%						0										
	Current (2020-21)			Targets (2021-22)			Current (2020-21)			Targets (2021-22)							
	82%			85%			0			0							

### **15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Kottur TP	KARNATAKA	Gireesh T S	TP –Kottur Harapnahalli road, Near IB 583134	08391-226239	Itstaff_ulb_kottur@yahoo.in

<b>Water Supply Indicators</b>									
	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
<b>Benchmarks</b>	<b>100%</b>	<b>135 lpcd</b>	<b>100%</b>	<b>20%</b>	<b>24 hours</b>	<b>100%</b>	<b>80%</b>	<b>100%</b>	<b>90%</b>

	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	93%	94%	95	125	-	-	25%	24%	2	3	95%	95%	80%	80%	32%	40%	60%	65%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	85%	86%																
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			100%	100%	90%	100%	20%	40%	5	50%	0	25	80%	80%	5%	8%	50%	55%
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		<b>CHIEF OFFICER TP Kottur</b>
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	95%	96%	0	0	

### **15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Kampli	KARNATAKA	Ramesh Badiger	7 <sup>th</sup> ward Sindhanur Main road CMC Siraguppa -583121	08396-220223	Co-Siruguppa@yahoo.com

#### **Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	80%	85%	120	122	-	-	20%	20%	2	2	95%	96%	95%	96%	45%	45%	86%	87%

#### **Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
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Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	98%	98%																
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
			95%	100%	89%	90%	22%	50%	47	50%	48	50	80%	90%	15%	18%	84%	86%
Storm Water Drainage Indicators																		
			Coverage of storm water drainage network					Incidence of water logging/ flooding						CHIEF OFFICER TMC kampli				
Benchmarks			100%					0										
			Current (2020-21)		Targets (2021-22)		Current (2020-21)			Targets (2021-22)								
			92%		93%		0			0								

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Hagaribommanahalli	KARNAT AKA	Krishna Naik M	Hagaribommanahalli-583212	08397-238358	Itstaff_ulb_hbhalli@yahoo.in

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmark	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	70%	75%	110	115	-	5	30%	26%	1	1.5	85%	90%	85%	90%	35%	38%	70%	75%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmark	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	91%	95%											75	80				

**Solid Waste Management Indicators**



	Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	95%	100%	95%	100%	26%	100%	0	50%	0	35	75%	80%	5%	8%	90%	92%	
Storm Water Drainage Indicators																	
	Coverage of storm water drainage network						Incidence of water logging/ flooding						CHIEF OFFICER Hagaribomanahalli				
Benchmarks	100%						0										
	Current (2020-21)		Targets (2021-22)		Current (2020-21)		Targets (2021-22)										
	52%		57%		2		01										

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

<b>Name of the city/ULB</b>	<b>State</b>	<b>Name of the Municipal Commissioner / Chief Executive Officer</b>	<b>Postal address with PIN code</b>	<b>Phone &amp; Fax nos.</b>	<b>Email id.</b>
<b>Harapanahalli</b>	<b>KARNATAKA</b>	<b>Nagaraja Naik B R</b>	583131	<b>08398-280258</b>	Itstaff_ulb_harapanahalli@yahoo.com

## Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
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Benc hmar ks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	70%	80%	135	135	10	12	20%	20%	2.5	3	96%	99%	89%	91%	32%	38%	67%	75%
Sewage Management (Sewerage and Sanitation)																		
	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benc hmar ks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
	98%	99%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Solid Waste Management Indicators																		
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%	
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Target s (2021-22)
			100 %	100 %	94%	96%	48%	100 %	18	22%	12	20	82%	86%	14%	16%	82%	86%
Storm Water Drainage Indicators																		

	Coverage of storm water drainage network		Incidence of water logging/ flooding		<b>CHIEF OFFICER</b> Harappanahalli
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	96%	99%	0	0	

### **15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Kudligi	KARNATAKA	C.Fakruddin Sab	Dr. BR AMbedkar Circle kudligi-583135	08391-220049 9742757248	Itstaff_ulb_kudaligi@yahoo.com

#### **Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	95%	96%	125	127	-	-	30%	24%	1.5	2	98%	98%	80%	85%	25%	30%	89%	90%

#### **Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets	Coverage of sewage network services	Collection efficiency of the sewage network	Adequacy of sewage treatment capacity	Quality of sewage treatment	Extent of reuse and recycling of treated sewage	Efficiency in redressal of customer complaints	Extent of cost recovery in sewage management	Efficiency in collection of sewage charges
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Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	80%	90%																	
Solid Waste Management Indicators																			
			Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges		
Benchmarks			100%		100%		100%		80%		100%		80%		100%		90%		
			Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
			82%	100%	95%	96%	0	100%	30	35%	45	45	75%	78%	8%	12%	35%	40%	
Storm Water Drainage Indicators																			
			Coverage of storm water drainage network					Incidence of water logging/ flooding						CHIEF OFFICER Kudligi					
Benchmarks			100%					0											
			Current (2020-21)		Targets (2021-22)			Current (2020-21)		Targets (2021-22)									
			85%		90%			0		0									

**15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022**

Name of the city/ULB	State	Name of the Municipal Commissioner / Chief Executive Officer	Postal address with PIN code	Phone & Fax nos.	Email id.
Kamalapur	KARNATAKA	Nagesh	TP Kamalapur	08394-241525	Co_kamalapur@yahoo.com

**Water Supply Indicators**

	Coverage of water supply Connections		Per capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply-related charges	
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	50%	70%	100	110	-	-	27%	25%	7	8	100%	100%	100%	100%	40%	45%	85%	90%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)
	100%	100%																

**Solid Waste Management Indicators**

## 15<sup>th</sup> Finance Commission: Declaration of Service Level Standards Notification Format – 2021-2022

## Water Supply Indicators

	Coverage of water supply Connections	Per capita supply of water	Extent of metering of water connections	Extent of non revenue water	Continuity of water supply	Quality of water supplied	Efficiency in redressal of customer complaints	Cost recovery in water supply services	Efficiency in collection of water supply-related charges
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ಕರ್ನಾಟಕ ರಾಜ್ಯಪತ್ರ, ಶುಕ್ರವಾರ, ೨೯, ಅಕ್ಟೋಬರ್, ೨೦೨೧

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	Coverage of storm water drainage network		Incidence of water logging/ flooding		Commissioner Hosapete
Benchmarks	100%		0		
	Current (2020-21)	Targets (2021-22)	Current (2020-21)	Targets (2021-22)	
	90%	95%	0	0	

**PR-756**

ಮುದ್ರಕರು ಹಾಗೂ ಪ್ರಕಾಶಕರು:- ಸಂಕಲನಾಧಿಕಾರಿಗಳು, ಕರ್ನಾಟಕ ರಾಜ್ಯಪತ್ರ, ಸರ್ಕಾರಿ ಕೇಂದ್ರ ಮುದ್ರಣಾಲಯ, ಬೆಂಗಳೂರು.

SUNIL GARDE

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Date: 2021.10.29 17:21:22 +05'30'